

Trust Board Paper P

UNIVERSITY HOSPITALS OF LEICESTER NHS TRUST

REPORT BY TRUST BOARD COMMITTEE TO TRUST BOARD

**DATE OF TRUST BOARD MEETING:** 4 June 2015

**COMMITTEE:** Quality Assurance Committee

**CHAIR:** Col (Retd) I Crowe, Non-Executive Director (Acting Chair)

**DATE OF MEETING:** 28 May 2015

This report is provided for the Trust Board's information in the absence of the formal Minutes, which will be submitted to the Trust Board on 2 July 2015.

**SPECIFIC RECOMMENDATIONS FOR THE TRUST BOARD:**

- Draft Quality Account 2014-15

**SPECIFIC DECISIONS:**

- None

**DISCUSSION AND ASSURANCE:**

- **Patient Safety Monthly Report** – it was reported that the EWS non-escalation incidents still showed an upward trend. Further analysis would be undertaken over the first quarter of 2015/16 of EWS incidents to identify the level of attributable harm. A report on this matter would be provided to EQB in June 2015. A brief update on patient safety incidents, serious incidents, RCA investigation reports and CAS reporting was also provided.
- **Update on Complaints E-Learning Module** – Health Education East Midlands (HEEM) and UHL colleagues have developed a complaints e-learning module, following internal focus groups and an external complaints engagement event. The development of this module was now complete and QAC supported its launch, which is scheduled in June 2015.
- **Month 1 – Quality and Performance (Q&P) Update** – particular note was made in respect of 'cancelled operations' and 'diagnostics wait' performance, which were within target. However, there had been a significant increase in grade 2 pressure ulcers. The Assistant Chief Nurse advised that a review of these incidents would be undertaken. **Specific concern was raised in respect of the underperformance relating to the Fractured Neck of Femur (#NOF) target and members agreed that this should be reported to the Trust Board in June 2015.** The Assistant Chief Nurse undertook to ensure that a report on impact to patients, action plan and expected improvement in #NOF performance was available for the QAC meeting in June 2015.
- **Nursing and Midwifery Report** – an increase in nursing vacancies was reported. Further to a discussion on this matter, it was agreed that a report needed to be presented to QAC in June 2015 regarding nursing workforce – providing detail around current and future staffing levels, vacancies, recruitment and provider capacity (in a waterfall chart/bridge diagram). Further to this report, a decision would be taken regarding the need for a Trust Board Thinking Day to discuss this matter, as part of discussions regarding workforce planning. An update on nurse revalidation would also be provided to QAC in June 2015.

- **Friends and Family Test Scores – March 2015** – received and noted.
- **CQC Intelligence Monitoring Report** – the draft Intelligence Monitoring Report (IMR) was submitted to the QAC ahead of publication of the IMR results by the CQC, in late May 2015. There was 1 indicator flagging as an elevated risk and 6 indicators flagging as risks and this equated to a risk score of 4. This compared to the last report where there was 1 elevated risk and 7 risks.
- **CQUINs and Quality Schedule Monthly Report** – the Director of Clinical Quality briefed members regarding the changes to the RAG rating of some indicators following the CQRG meeting on 21 May 2015. In discussion on the need for an appropriate process to monitor the quality and safety impact assessments of CIPs, it was proposed that a report on this subject be presented to QAC in July 2015. In respect of the nutritional assessment and care planning indicator, the Director of Clinical Quality undertook to check the reporting mechanism noting that exception reports on this indicator were no longer submitted as part of the Q&P report.
- **Draft Quality Account** – the Director of Clinical Quality briefed members on the changes to the quality account since the report was circulated. **Members endorsed the Trust's Annual Quality Account and recommended it to the Trust Board for approval.** Members suggested that consideration be given to scheduling a Trust Board Thinking Day session to reflect on the external inputs to the 2014-15 Quality Account.

**DATE OF NEXT COMMITTEE MEETING:** 25 June 2015

Col (Retd) I Crowe – Acting Chair

29 May 2015