

<b>To:</b>	<b>Trust Board</b>		
<b>From:</b>	<b>Richard Mitchell, Chief Operating Officer</b>		
<b>Date:</b>	<b>January 2014</b>		
<b>CQC regulation:</b>	<b>As applicable</b>		
<b>Title:</b>	Emergency Department Performance Report		
<b>Author:</b>	Richard Mitchell, Chief Operating Officer		
<b>Purpose of the Report:</b>	To provide an overview on ED performance.		
<b>The Report is provided to the Board for:</b>			
Decision	<input type="checkbox"/>	Discussion	<input type="checkbox"/>
Assurance	<input checked="" type="checkbox"/>	Endorsement	<input type="checkbox"/>
<b>Summary / Key Points:</b>	<ul style="list-style-type: none"> <li>• Performance in December was 90.5%</li> <li>• Performance year to date is 88.56%</li> <li>• There have been six consecutive weeks above 90%</li> <li>• Three super weekends were effective and key actions taken are now being normalised during the working week</li> <li>• Non admitted breaches continue to reduce</li> <li>• Site meetings continue to improve</li> </ul>		
<b>Recommendations:</b>	The Trust Board is invited to receive and note this report.		
<b>Previously considered at another UHL corporate Committee</b>	N/A		
<b>Strategic Risk Register</b>	<b>Performance KPIs year to date</b>		
Yes	Please see report		
<b>Resource Implications (eg Financial, HR)</b>	Yes		
<b>Assurance Implications</b>	The 95% (4hr) target and ED quality indicators.		
<b>Patient and Public Involvement (PPI) Implications</b>	Impact on patient experience where long waiting times are experienced		
<b>Equality Impact</b>	N/A		
<b>Information exempt from Disclosure</b>	N/A		
<b>Requirement for further review</b>	Monthly		

**REPORT TO:** Trust Board  
**REPORT FROM:** Richard Mitchell, Chief Operating Officer  
**REPORT SUBJECT:** Emergency Care Performance Report  
**REPORT DATE:** 30 January 2014

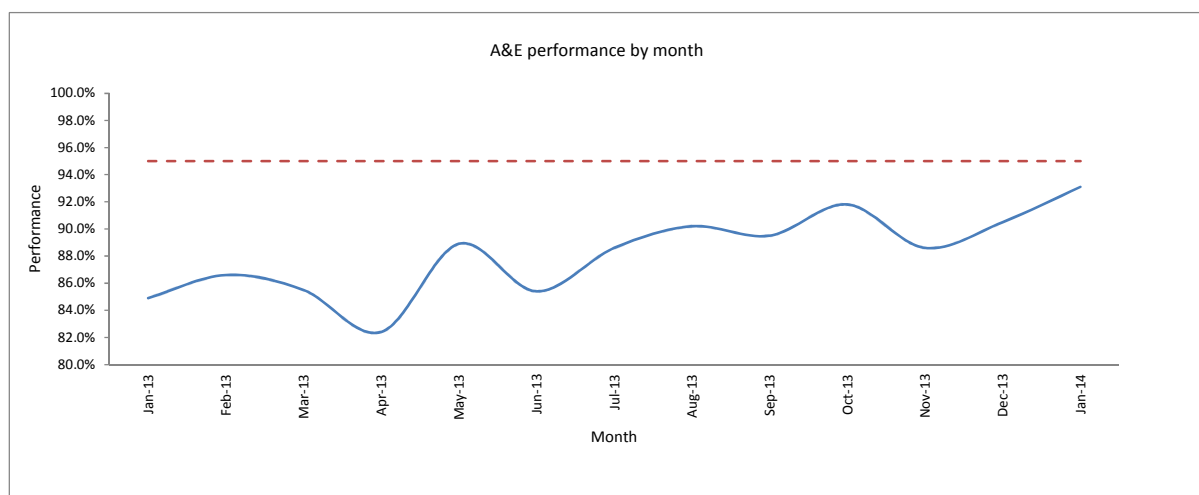
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**Introduction**

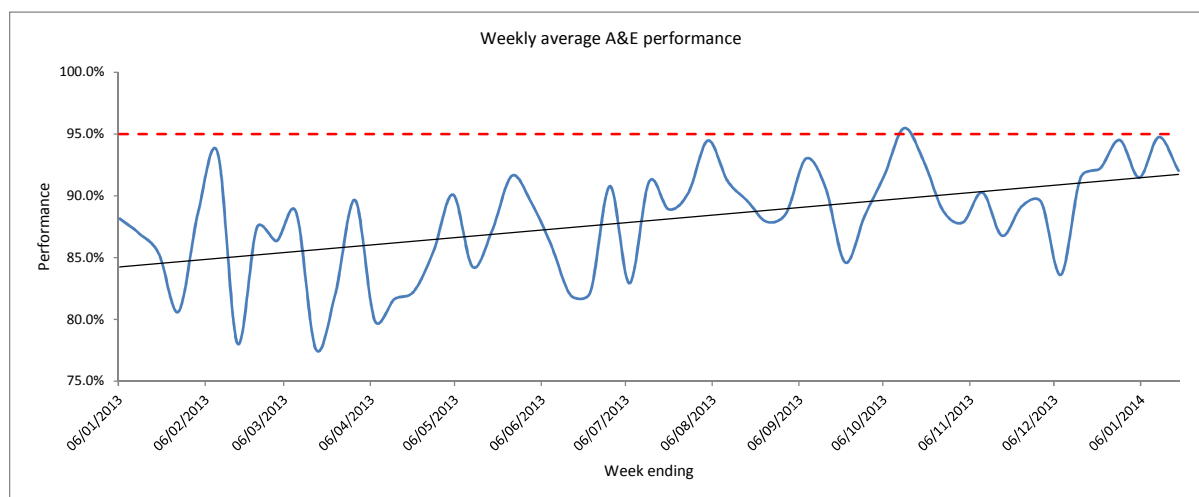
UHL’s performance is improving against the four hour emergency care measure. January is set to be the best performing month for the last 15 months (93.12%). Performance improvement actions continue to embed, including twice daily discharge meetings, command and control leadership through the site meetings, the focus on non-admitted breaches and ‘super weekends’ (attachment one). This report provides an overview of performance for December 2013 and January 2014.

**Performance overview**

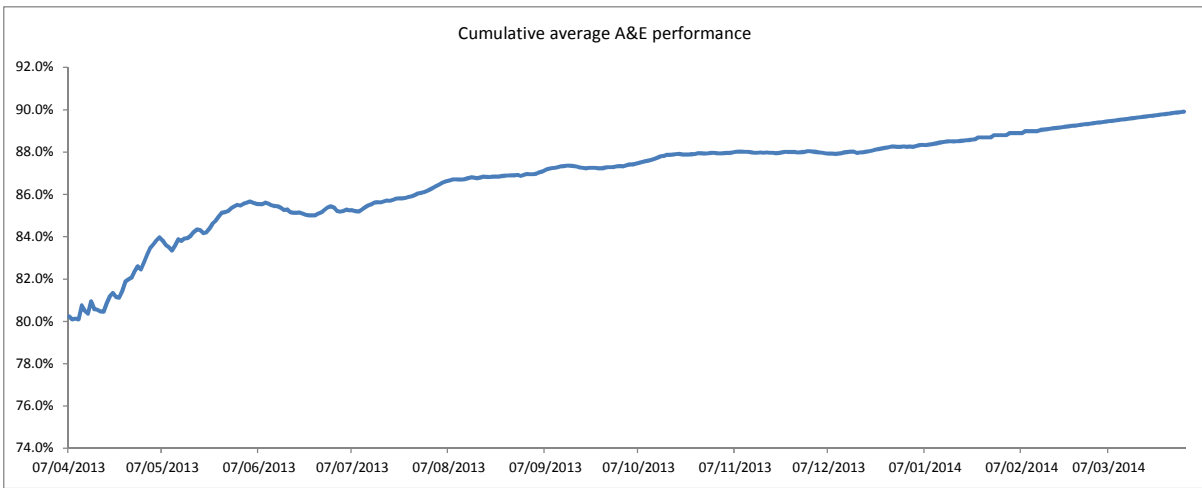
In December 2013, 90.50% of patients were treated, admitted or discharged within four hours (graph one). In the first week of the month 84.4% patients were treated within four hours and this rose to 92.6% in the remainder of the month (graph two). As of 24 January 2014, there have been six weeks of performance greater than 90.0%. Year to date performance is 88.56% and if performance continues to improve at the same rate as the last four weeks, year-end performance will be 88.91% (graph three). Every effort will be taken to get year-end performance above 90.0%.



(graph one)

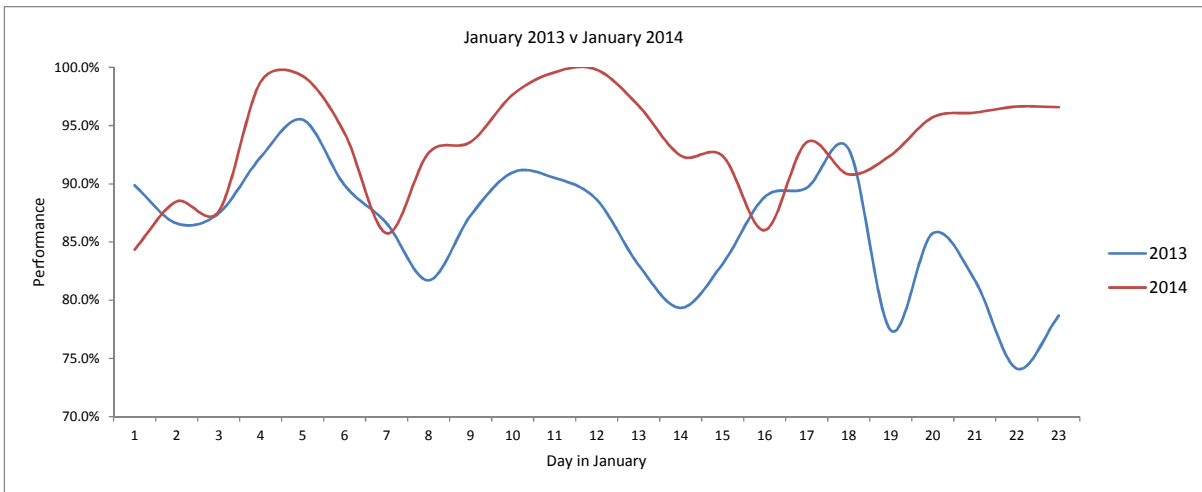


(graph two)

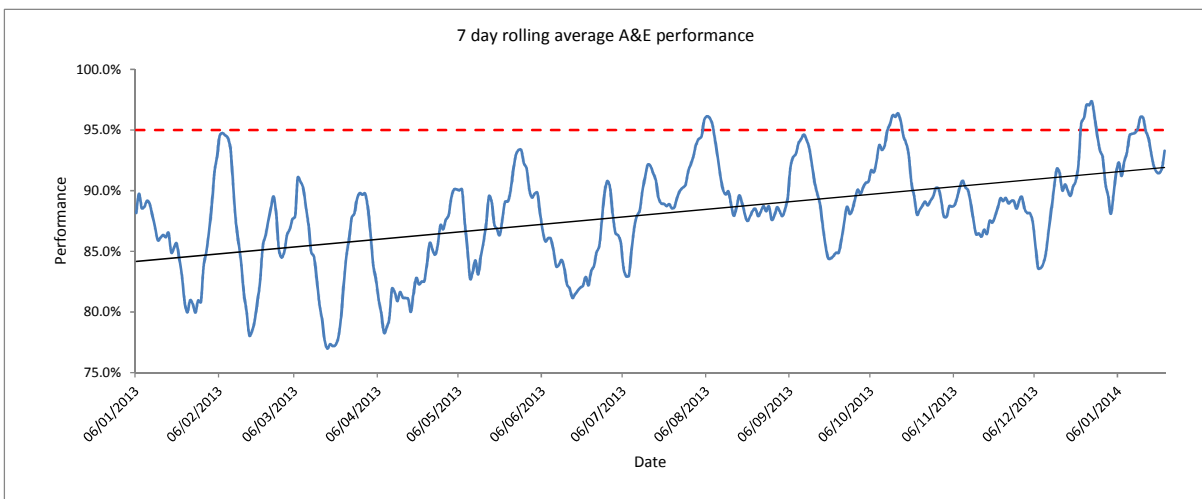


(graphthree)

The month of January is often the most challenged month of the year which makes the continual progress through the month pleasing. Performance is significantly better than 12 months ago (graph four) and variation continues to reduce (graph five).



(graph four)



(graphfive)

Performance is still not at the level it needs be, but UHL has continued to improve whilst many of our neighbouring trusts have struggled. Support from the many collaborating organisations is appreciated and Jeff Worrall, Portfolio Director TDA, Rachel Bilsborough, Divisional Director LPT and Dave Briggs MD East Leicestershire and Rutland CCG have in particular been incredibly helpful.

We believe we are taking the right actions and progress will continue. Q1 2014-15 compliance is a realistic target but improvement will not be linear.

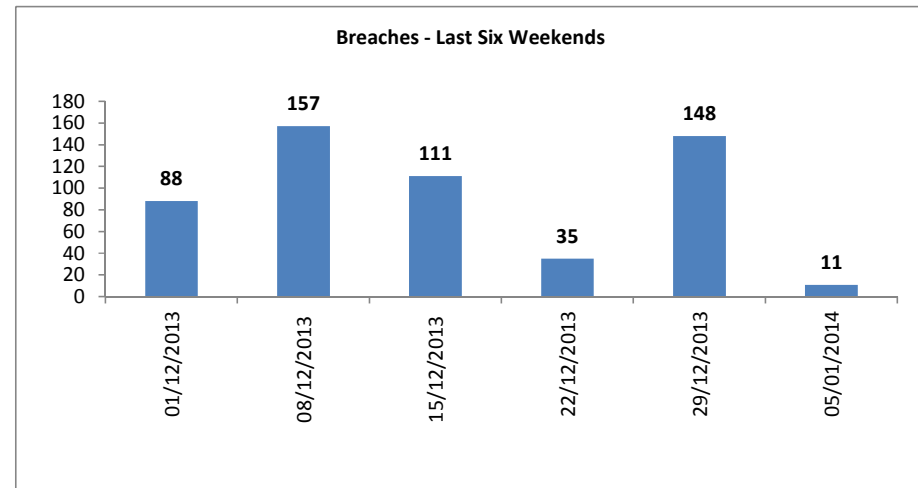
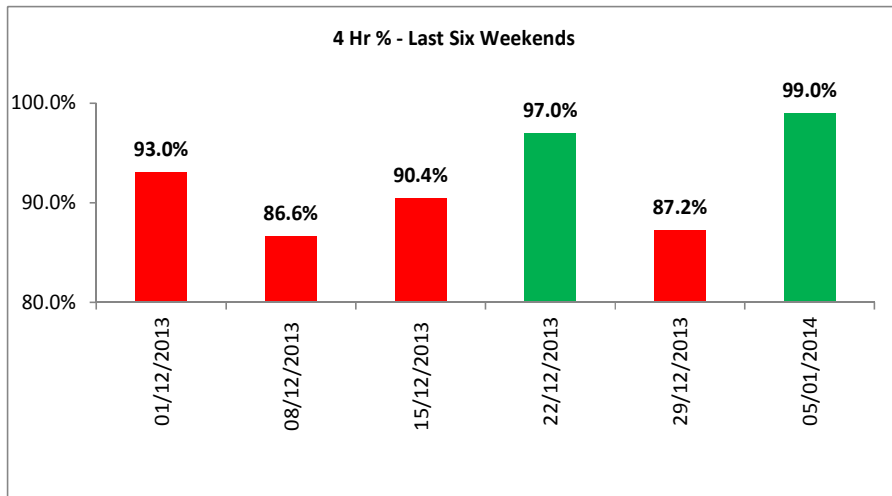
### **Recommendations**

The board are asked to:

- Note the contents of the report
- Acknowledge the continuing focus on sustainably improving emergency care performance.

## Super Weekend I – 4/5 January 2014 - Results

ED, Emergency CCU & Eye Casualty									Urgent Care Centre				Total % All Hospital Campus <4 Hrs
Day	Arrival Date	Total	>4 Hrs	>4 Hrs Admitted	>4 Hrs Non Admitted	<4 Hrs	% <4 Hrs	Average Last 6 weeks % <4 Hrs	Total	>4 Hrs	<4 Hrs	% <4 Hrs	
Thursday	02/01/2014	397	65	50	15	332	83.63%	89.96%	176	1	175	99.43%	88.48%
Friday	03/01/2014	374	64	56	8	310	82.89%	88.88%	151	1	150	99.34%	87.62%
Saturday	04/01/2014	365	7	6	1	358	98.08%	87.14%	197	0	197	100.00%	98.75%
Sunday	05/01/2014	337	3	3	0	334	99.11%	83.90%	199	1	198	99.50%	99.25%
Monday	06/01/2014	387	31	29	2	356	91.99%	79.45%	160	0	160	100.00%	94.33%
Tuesday	07/01/2014	359	70	65	5	289	80.50%	86.99%	136	0	136	100.00%	85.86%
Wednesday	08/01/2014	370	37	32	5	333	90.00%	85.22%	133	0	133	100.00%	92.64%
<b>Cumulative</b>	Mon-Sun	<b>1116</b>	<b>138</b>	<b>126</b>	<b>12</b>	<b>978</b>	<b>87.63%</b>		<b>429</b>	<b>0</b>	<b>429</b>	<b>100.00%</b>	<b>91.07%</b>
<b>Last 7 Days</b>	<i>recent data</i>	<b>2589</b>	<b>277</b>	<b>241</b>	<b>36</b>	<b>2312</b>	<b>89.30%</b>		<b>1152</b>	<b>3</b>	<b>1149</b>	<b>99.74%</b>	<b>92.52%</b>
<b>Month to Date</b>	<i>January</i>	<b>2957</b>	<b>359</b>	<b>313</b>	<b>46</b>	<b>2598</b>	<b>87.86%</b>		<b>1308</b>	<b>3</b>	<b>1305</b>	<b>99.77%</b>	<b>91.51%</b>
<b>Year to Date</b>	<i>all data</i>	<b>118368</b>	<b>19069</b>	<b>14144</b>	<b>4925</b>	<b>99299</b>	<b>83.89%</b>		<b>44864</b>	<b>46</b>	<b>44818</b>	<b>99.90%</b>	<b>88.29%</b>



Adults Discharges (Emergencies)

	GH	LGH	LRI	Sum:
16/11/2013 (Sat)	37	27	82	146
17/11/2013 (Sun)	32	24	84	140
Total	69	51	166	286
23/11/2013 (Sat)	27	21	93	141
24/11/2013 (Sun)	15	19	67	101
Total	42	40	160	242
30/11/2013 (Sat)	37	24	80	141
01/12/2013 (Sun)	27	24	68	119
Total	64	48	148	260
07/12/2013 (Sat)	29	33	107	169
08/12/2013 (Sun)	20	22	63	105
Total	49	55	170	274
14/12/2013 (Sat)	26	16	86	128
15/12/2013 (Sun)	24	34	65	123
Total	50	50	151	251
21/12/2013 (Sat)	40	29	96	165
22/12/2013 (Sun)	34	24	76	134
Total	74	53	172	299
04/01/2014 (Sat)	36	30	106	172
05/01/2014 (Sun)	27	16	98	141
Total	63	46	204	313
Sat 4/1 compared to av	110%	120%	117%	116%
Sun 5/1 compared to av	107%	65%	139%	117%

Six Week Averages

	GH	LGH	LRI	Sum:
Saturday	33	25	91	148
Sunday	25	25	71	120
Weekend	58	50	161	269

Admissions and Discharges : UHL

Equivalent Time Two Years Ago

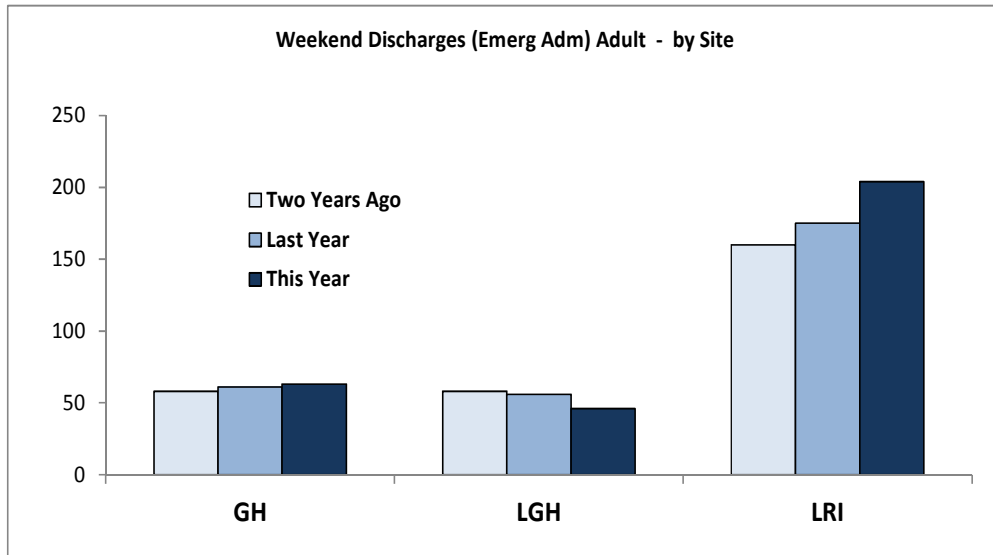
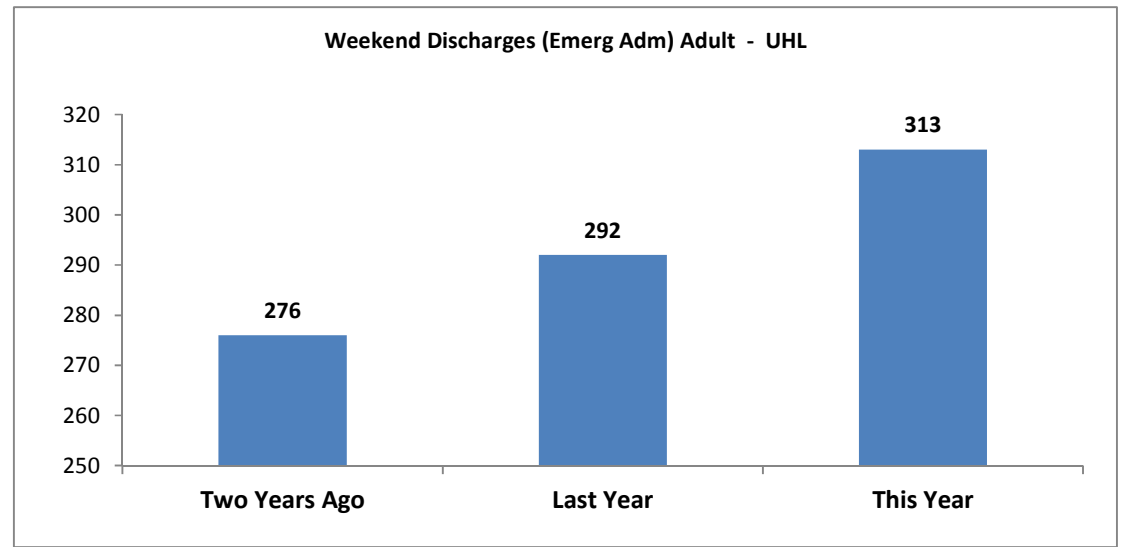
Date	Emergency Admissions	Emergency Admissions (Adults)	Discharges (Emerg Adm)	Discharges (Emerg Adm) Adult
07/01/2012 (Sat)	174	161	158	147
08/01/2012 (Sun)	146	134	139	129
<b>Total</b>	<b>320</b>	<b>295</b>	<b>297</b>	<b>276</b>

Last Year

05/01/2013 (Sat)	195	179	193	174
06/01/2013 (Sun)	182	172	132	118
<b>Total</b>	<b>377</b>	<b>351</b>	<b>325</b>	<b>292</b>

This Year : Super Weekend

04/01/2014 (Sat)	161	146	187	172
05/01/2014 (Sun)	184	166	156	141
<b>Total</b>	<b>345</b>	<b>312</b>	<b>343</b>	<b>313</b>



Discharges (Emerg Adm) Adult - by Site

Two Years Ago	GH	LGH	LRI	Total
07/01/2012 (Sat)	33	39	75	147
08/01/2012 (Sun)	25	19	85	129
<b>Total</b>	<b>58</b>	<b>58</b>	<b>160</b>	<b>276</b>

Last Year	GH	LGH	LRI	Total
05/01/2013 (Sat)	39	35	100	174
06/01/2013 (Sun)	22	21	75	118
<b>Total</b>	<b>61</b>	<b>56</b>	<b>175</b>	<b>292</b>

This Year	GH	LGH	LRI	Total
04/01/2014 (Sat)	36	30	106	172
05/01/2014 (Sun)	27	16	98	141
<b>Total</b>	<b>63</b>	<b>46</b>	<b>204</b>	<b>313</b>

LRI Discharge Wards : Adults Discharged Following and Emergency Admission

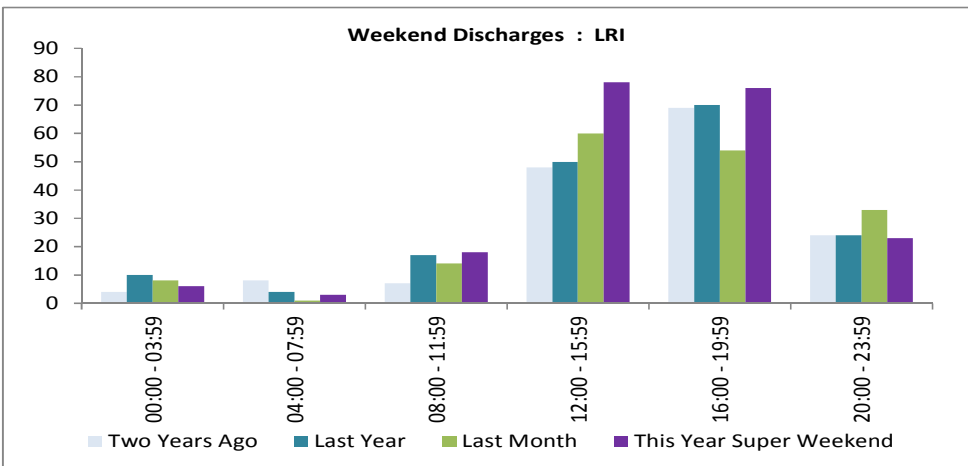
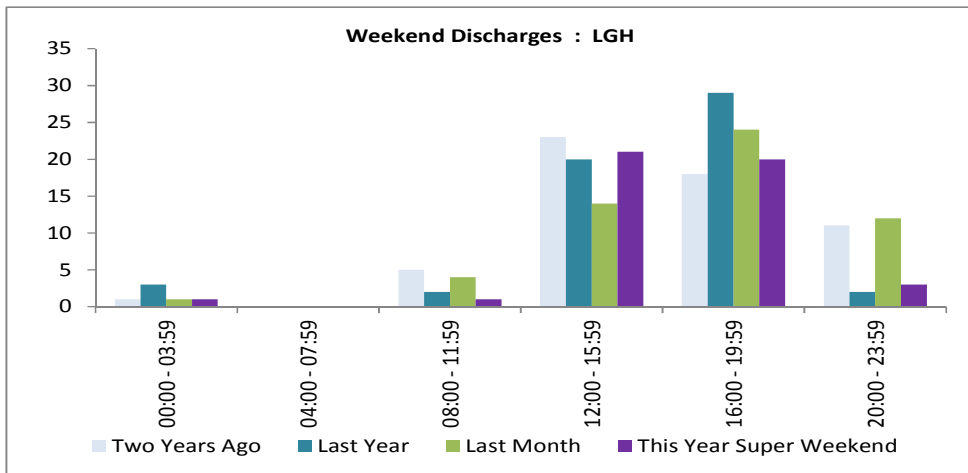
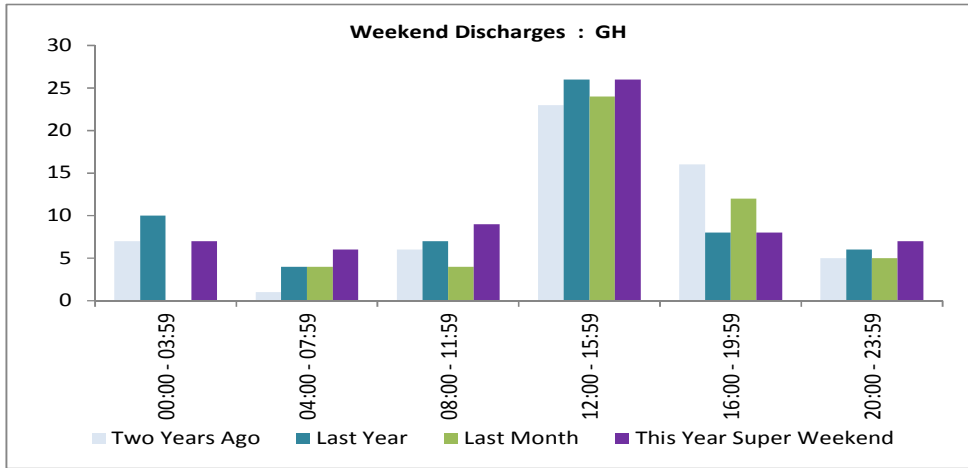
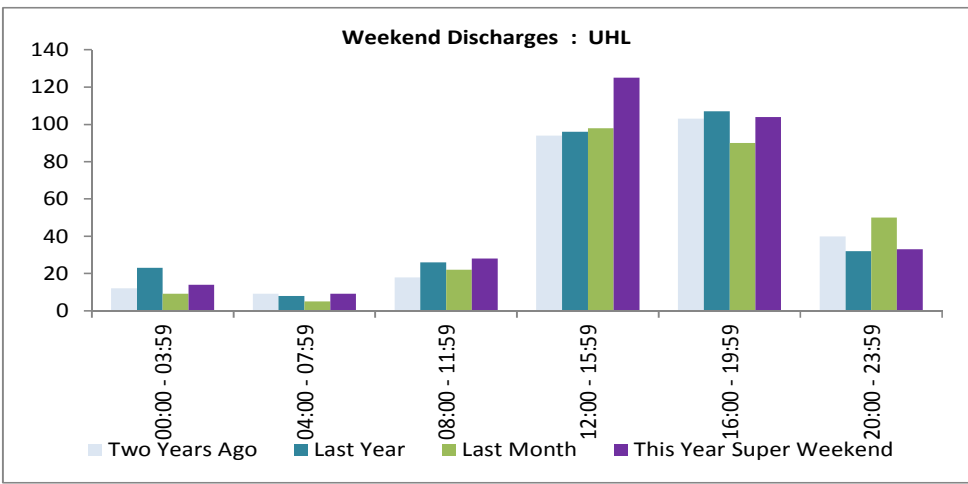
The "Top 20" in terms of discharge volumes

Discharge Ward	Two Years Ago			Last Year			Last Month			This Year : Super Weekend		
	07/01/2012 (Sat)	08/01/2012 (Sun)	Sum	05/01/2013 (Sat)	06/01/2013 (Sun)	Sum	07/12/2013 (Sat)	08/12/2013 (Sun)	Sum	04/01/2014 (Sat)	05/01/2014 (Sun)	Sum
RDIS			0	17	9	26	14	7	21	20	16	36
R15	5	9	14	6	11	17	5	13	18	13	14	27
RGAU			0	10	11	21	11	5	16	11	11	22
R16	3	13	16	7	5	12	3	3	6	5	3	8
RSAU	2	4	6	6	2	8	10	4	14	7	6	13
R07	6	7	13	5	5	10	4	3	7	3	4	7
R33	2	1	3	3	3	6	5	4	9	2	5	7
R17	2	1	3	4	3	7	2	4	6	4	2	6
RAFM	1	4	5	3		3	7		7	3	4	7
RAMB			0	3	4	7	6	2	8	3	3	6
ROND	4	5	9	2	3	5	2		2	3	1	4
R34	2	3	5	3		3	4	2	6	1	4	5
R18	2	2	4	3		3	6	1	7	1	1	2
R25	6	1	7	1	2	3	1	2	3	1	1	2
R01	5	7	12	1	1	2			0			0
R39			0		2	2	3	1	4	5	3	8
R22	4	3	7		3	3			0	1	2	3
R26	2	2	4	2	1	3		1	1	2	2	4
R19	2	1	3	1		1	3	1	4	1	2	3
R29	3		3	1		1	1	1	2	1	4	5
R38	1	3	4	1		1	2	1	3	3		3
RAMU	2	2	4	3	4	7			0			0
<b>Total "Top 20" Only</b>	<b>54</b>	<b>68</b>	<b>122</b>	<b>82</b>	<b>69</b>	<b>151</b>	<b>89</b>	<b>55</b>	<b>144</b>	<b>90</b>	<b>88</b>	<b>178</b>

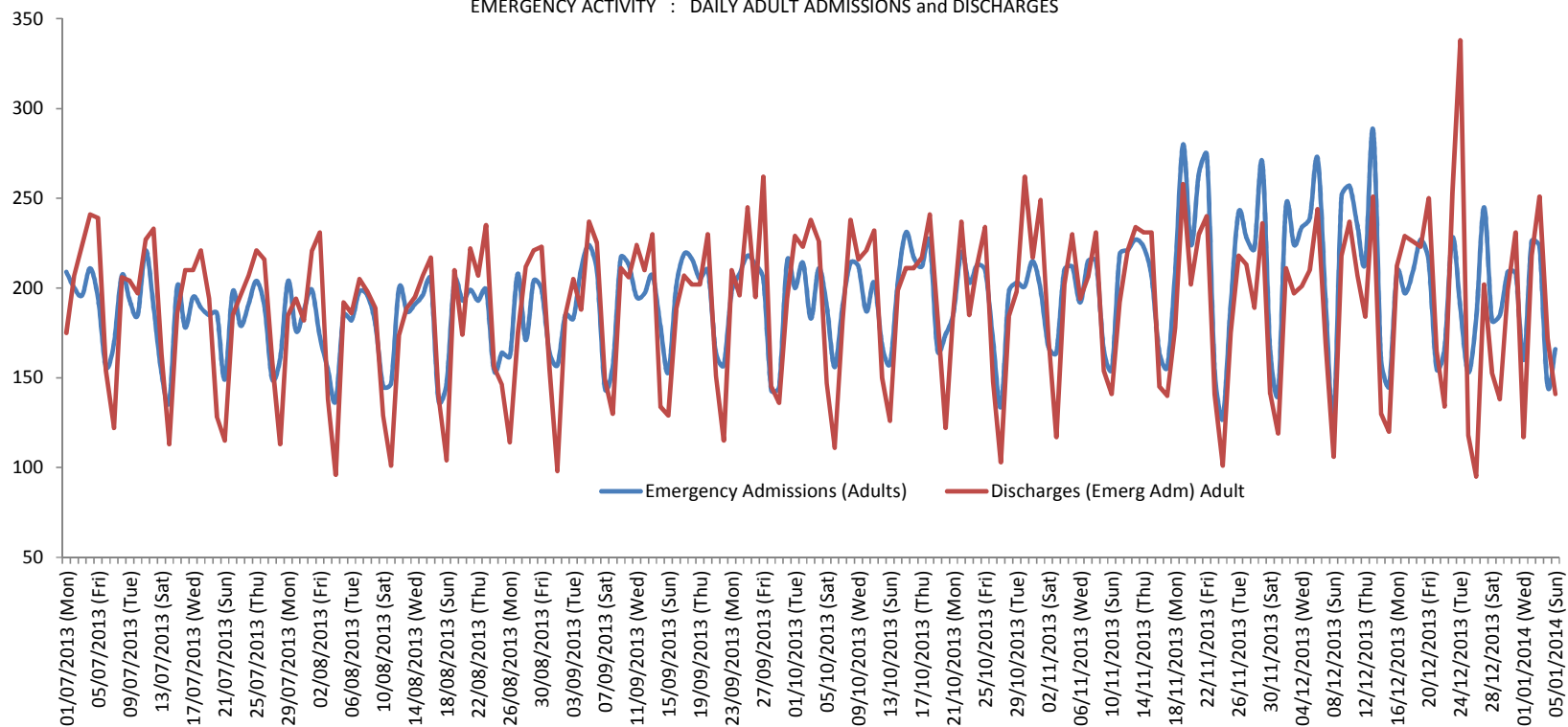
Wards Prior to Transfer to the Discharge Lounge

Discharge Ward	Two Years Ago			Last Year			Last Month			This Year : Super Weekend		
	07/01/2012 (Sat)	08/01/2012 (Sun)	Sum	05/01/2013 (Sat)	06/01/2013 (Sun)	Sum	07/12/2013 (Sat)	08/12/2013 (Sun)	Sum	04/01/2014 (Sat)	05/01/2014 (Sun)	Sum
R33			0	1	2	3	4	3	7	4		4
R34			0	1		1	1		1	3	4	7
R19			0	1	2	3	1		1		2	2
R24			0	3		3	1	1	2		1	1
R15			0	1		1	1		1	1	2	3
R26			0	1		1	1		1	3		3
RFJW			0	2	2	4		1	1			0
REDU			0	1	1	2		1	1		1	1
R18			0			0			0	2	1	3
R29			0		1	1	1		1	1		1
R30			0	1		1	2		2			0
R38			0			0			0	2	1	3
R16			0	2		2			0			0
R17			0			0			0	1	1	2
R23			0	1		1			0	1		1
R31			0		1	1	1		1			0
R37			0			0	1		1		1	1
R07			0			0			0		1	1
R22			0	1		1			0			0
R32			0			0			0		1	1
R36			0			0			0	1		1
RAMB			0			0		1	1			0
RKIN			0			0			0	1		1
RODA			0	1		1			0			0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>17</b>	<b>9</b>	<b>26</b>	<b>14</b>	<b>7</b>	<b>21</b>	<b>20</b>	<b>16</b>	<b>36</b>





EMERGENCY ACTIVITY : DAILY ADULT ADMISSIONS and DISCHARGES



Date	Emergency Admissions (Adults)	Discharges (Emerg Adm) Adult	Net Change (Adult)
13/12/2013 (Fri)	288	251	37
22/11/2013 (Fri)	274	240	34
06/12/2013 (Fri)	272	244	28
29/11/2013 (Fri)	270	236	34
27/12/2013 (Fri)	245	202	43
18/10/2013 (Fri)	226	241	-15
03/01/2014 (Fri)	223	251	-28
08/11/2013 (Fri)	215	231	-16
20/12/2013 (Fri)	215	250	-35
04/10/2013 (Fri)	211	226	-15
20/09/2013 (Fri)	210	230	-20
25/10/2013 (Fri)	210	234	-24
06/09/2013 (Fri)	209	225	-16
13/09/2013 (Fri)	207	230	-23
15/11/2013 (Fri)	207	231	-24
16/08/2013 (Fri)	205	217	-12
27/09/2013 (Fri)	205	262	-57
11/10/2013 (Fri)	203	232	-29
23/08/2013 (Fri)	199	235	-36
30/08/2013 (Fri)	199	223	-24
01/11/2013 (Fri)	199	249	-50
07/12/2013 (Sat)	192	169	23
05/10/2013 (Sat)	190	147	43
29/12/2013 (Sun)	185	138	47
28/12/2013 (Sat)	182	153	29
14/09/2013 (Sat)	179	134	45
20/10/2013 (Sun)	174	122	52
26/10/2013 (Sat)	171	148	23
12/10/2013 (Sat)	168	150	18
02/11/2013 (Sat)	167	172	-5
22/12/2013 (Sun)	166	134	32
05/01/2014 (Sun)	166	141	25
19/10/2013 (Sat)	165	183	-18
09/11/2013 (Sat)	165	154	11
30/11/2013 (Sat)	165	141	24
25/08/2013 (Sun)	164	146	18
31/08/2013 (Sat)	164	155	9
21/09/2013 (Sat)	164	151	13
03/11/2013 (Sun)	164	117	47
16/11/2013 (Sat)	164	145	19
14/12/2013 (Sat)	160	130	30
13/10/2013 (Sun)	158	126	32
01/09/2013 (Sun)	157	98	59
08/09/2013 (Sun)	157	130	27
22/09/2013 (Sun)	157	115	42
06/10/2013 (Sun)	156	111	45
17/11/2013 (Sun)	156	140	16
10/11/2013 (Sun)	155	141	14
21/12/2013 (Sat)	155	165	-10
24/08/2013 (Sat)	154	156	-2
23/11/2013 (Sat)	154	141	13
15/09/2013 (Sun)	153	129	24
04/01/2014 (Sat)	146	172	-26
29/09/2013 (Sun)	145	136	9
15/12/2013 (Sun)	145	120	25
07/09/2013 (Sat)	144	149	-5
28/09/2013 (Sat)	143	145	-2
01/12/2013 (Sun)	141	119	22
17/08/2013 (Sat)	137	139	-2
27/10/2013 (Sun)	134	103	31
08/12/2013 (Sun)	128	106	22
24/11/2013 (Sun)	127	101	26

		Type 1 +2	Type 3	Total	>4hrs	%
01/01/2013	Tuesday	427	185	612	62	89.87%
02/01/2013	Wednesday	507	142	649	87	86.59%
03/01/2013	Thursday	439	151	590	74	87.46%
04/01/2013	Friday	485	138	623	48	92.30%
05/01/2013	Saturday	449	173	622	28	95.50%
06/01/2013	Sunday	459	172	631	63	89.86%
07/01/2013	Monday	468	144	612	82	86.60%
08/01/2013	Tuesday	433	141	574	105	81.71%
09/01/2013	Wednesday	406	121	527	67	87.29%
10/01/2013	Thursday	424	119	543	48	90.98%
11/01/2013	Friday	477	102	579	55	90.50%
12/01/2013	Saturday	414	149	563	64	88.63%
13/01/2013	Sunday	464	142	606	103	83.00%
14/01/2013	Monday	428	119	547	113	79.34%
15/01/2013	Tuesday	392	112	504	85	83.13%
16/01/2013	Wednesday	420	101	521	58	88.87%
17/01/2013	Thursday	430	92	522	54	89.66%
18/01/2013	Friday	386	69	455	32	92.97%
19/01/2013	Saturday	449	131	580	131	77.41%
20/01/2013	Sunday	400	105	505	72	85.74%
21/01/2013	Monday	409	100	509	93	81.73%
22/01/2013	Tuesday	461	107	568	147	74.12%
23/01/2013	Wednesday	429	101	530	113	78.68%
24/01/2013	Thursday	456	122	578	146	74.74%
25/01/2013	Friday	443	110	553	70	87.34%
26/01/2013	Saturday	450	144	594	92	84.34%
27/01/2013	Sunday	451	171	622	103	83.44%
28/01/2013	Monday	493	128	621	143	76.97%
29/01/2013	Tuesday	482	132	614	116	81.11%
30/01/2013	Wednesday	490	130	620	138	77.74%
31/01/2013	Thursday	430	134	564	28	95.04%

## Super weekend 2

ED, Emergency CCU & Eye Casualty								Urgent Care Centre				Total %
Day	Arrival Date	Total	>4 Hrs	>4 Hrs Admitted	>4 Hrs Non Admitted	<4 Hrs	% <4 Hrs	Total	>4 Hrs	<4 Hrs	% <4 Hrs	
Saturday	28/12/2013	359	70	64	6	289	80.50%	235	0	235	100.00%	88.22%
Sunday	29/12/2013	366	78	73	5	288	78.69%	193	0	193	100.00%	86.05%

Day	Arrival Date	Total	>4 Hrs	>4 Hrs Admitted	>4 Hrs Non Admitted	<4 Hrs	% <4 Hrs	Total	>4 Hrs	<4 Hrs	% <4 Hrs	
Saturday	04/01/2014	365	7	6	1	358	98.08%	197	0	197	100.00%	98.75%
Sunday	05/01/2014	337	3	3	0	334	99.11%	199	1	198	99.50%	99.25%

Day	Arrival Date	Total	>4 Hrs	>4 Hrs Admitted	>4 Hrs Non Admitted	<4 Hrs	% <4 Hrs	Total	>4 Hrs	<4 Hrs	% <4 Hrs	
Monday	06/01/2014	387	31	29	2	356	91.99%	160	0	160	100.00%	94.33%
Tuesday	07/01/2014	359	70	65	5	289	80.50%	136	0	136	100.00%	85.86%
Wednesday	08/01/2014	371	37	32	5	334	90.03%	133	0	133	100.00%	92.66%
Thursday	09/01/2014	354	33	30	3	321	90.68%	162	0	162	100.00%	93.60%
Friday	10/01/2014	325	11	7	4	314	96.62%	144	0	144	100.00%	97.65%
Saturday	11/01/2014	298	2	2	0	296	99.33%	190	0	190	100.00%	99.59%
Sunday	12/01/2014	313	1	1	0	312	99.68%	196	0	196	100.00%	99.80%
Cumulative	Mon-Sun	2407	185	166	19	2222	92.31%	1121	0	1121	100.00%	94.76%

Monday	13/01/2014	382	18	18	0	364	95.29%	161	0	161	100.00%	96.69%
Tuesday	14/01/2014	372	38	38	0	334	89.78%	129	0	129	100.00%	92.42%
Wednesday	15/01/2014	359	39	33	6	320	89.14%	153	0	153	100.00%	92.38%
Cumulative	Mon-Sun	731	77	71	6	654	89.47%	282	0	282	100.00%	92.40%
Last 7 Days	recent data	2408	142	129	13	2266	94.10%	1135	0	1135	100.00%	95.99%
Month to Date	January	5366	501	442	59	4865	90.66%	2382	3	2379	99.87%	93.50%

## Aims

### 1. Increase number of discharges

	GH	LGH	LRI	Total
<b>First Super Weekend</b>				
04/01/2014 (Sat)	36	30	106	172
	110%	120%	117%	116%
05/01/2014 (Sun)	27	16	98	141
	107%	65%	139%	117%
<b>Total</b>	<b>63</b>	<b>46</b>	<b>204</b>	<b>313</b>
	109%	93%	127%	117%
<b>Second Super Weekend</b>				
11/01/2014 (Sat)	42	29	104	175
	129%	116%	115%	118%
12/01/2014 (Sun)	22	19	93	134
	87%	78%	132%	111%
<b>Total</b>	<b>64</b>	<b>48</b>	<b>197</b>	<b>309</b>
	110%	97%	122%	115%

2. **Improveav time of discharge** – 52% (153 and 145) of patients discharged before 1600 compared to 46% (120) average
3. **Reduction in breaches** – 3 v 11 v 148
4. **NABs** – zero and zero
5. **Patients waiting for beds on Monday morning-** no, but admissions are lower at the weekend

### Meeting structure

	Time	Meeting	Attendees	Output
1	06:30	Site meeting	Night site manager	Capacity report
2	08:00	Senior Clinical Command	CoO, four clinical leaders, HoO, key managers	Key actions for SCC
3	08:30	Site meeting	CoO, site managers, HoO, key representation from CMGs	Plan for flow and capacity report
4	10:00	Discharge conference call	HoO, JT, kep representation from CMGs and LPT etc	Identification of patients suitable for discharge and plan
5	11:00	Site meeting	CoO, site managers, HoO, key representation from CMGs	Plan for flow and capacity report
6	13:00	Senior Clinical Command	CoO, four clinical leaders, HoO, key managers	Key actions for SCC
7	14:00	Site meeting	CoO, site managers, HoO, key representation from CMGs	Plan for flow, capacity report and plan for night
8	15:00	Discharge conference call	HoO, kep representation from CMGs and LPT etc	Confirmation of patients suitable for discharge and plan
9	16:30	Site meeting	CoO, site managers, HoO, key representation from CMGs	Plan for flow, capacity report and confirmation of plan for night
10	17:00	Senior Clinical Command	CoO, four clinical leaders, HoO, key managers	Key actions for SCC
11	20:00	Handover to night team	CoO, SMOC, site manager and night manager	Confirmation of plan for night
12	21:00	Site meeting	Night site manager	Capacity report

## Comparative performance 2013 v 2014

01/01/2013	89.87%	01/01/2014	84.35%
02/01/2013	86.59%	02/01/2014	88.48%
03/01/2013	87.46%	03/01/2014	87.62%
04/01/2013	92.30%	04/01/2014	98.75%
05/01/2013	95.50%	05/01/2014	99.25%
06/01/2013	89.86%	06/01/2014	94.33%
07/01/2013	86.60%	07/01/2014	85.86%
08/01/2013	81.71%	08/01/2014	92.66%
09/01/2013	87.29%	09/01/2014	93.60%
10/01/2013	90.98%	10/01/2014	97.66%
11/01/2013	90.50%	11/01/2014	99.59%
12/01/2013	88.63%	12/01/2014	99.80%
13/01/2013	83.00%	13/01/2014	96.69%
14/01/2013	79.34%	14/01/2014	92.42%
15/01/2013	83.13%	15/01/2014	92.38%
Av	87.52%		93.56%

- High admissions last five days
- Five – ten patients have been waiting for beds last three mornings in ED
- Therefore five – ten patients already breached
- Flow has been slow all day with one bed identified, one patient moving – three patients breached yesterday because beds available on 239 minutes
- All wards have had strong clinical input
- Process in meetings has been positive with clear actions taken and delivered
- Good representation from all CMGs
- Command cells have identified and resolved key issues, but need more work
- Capacity each night has been 92 Monday, 95 Tuesday and 102 Wednesday- stretch target is 89 beds
- Position has not deteriorated overnight
- Key challenges to flow are well known

### **This weekend and subsequent weekends - UHL**

- Wash up yesterday
- Commitment to try to replicate weekends going forwards- benefits to quality are obvious to see
  
- **ED**-Ensure department is staffed to required (normal) levels of nursing and medics and additional consultant on late shift – same as SW
- **Assessment units**-staffing was not increased for the SW and different teams were on both days- same as SW
- **Medical base wards** -remove Medical consultant locums from ED on Saturday and Sunday nights and utilise money to fund sessions for internal consultants 900 - 1300 on base wards – agreed with ED and increased junior doctor support – will be similar to SW
- **Emergency surgery** -continuing with second emergency list every weekday at LRI – working well- same as SW
- **Gastro** -will do a morning ward round- same as SW
- **Portering**- increased to SW levels- same as SW
- **Imaging** - have been asked to run second CT- same as SW
- **Pharmacy, physio, OT etc**-have been asked to staff up to levels to support 17% more discharges- same as SW
- **Site management and bed coordinator** - two of each at LRI- same as SW
- **Senior manager oncall and exec on call** -on site in the morning at least
- **Paediatrics** - no change as yet, but note requirement for change depending on the weather
- **Discharge lounge** – open at 0800 - 1800- same as SW

### **Plan for tomorrow**

- Maximise discharges and clear plan of patients for discharge on Saturday
- Minimise patients waiting for emergency surgery
- Two site managers and two bed coordinators
- Capacity for 95 – 105 at 2000