

To:	Trust Board
From:	CHIEF EXECUTIVE
Date:	1 March 2012
CQC regulation:	ALL

Title:	MONTHLY UPDATE REPORT – MARCH 2012				
Author/Responsible Director: Chief Executive					
Purpose of the Report: To update the Trust Board on topical issues.					
The Report is provided to the Board for:					
Decision			Discussion		
Assurance		√	Endorsement		
Summary / Key Points:					
<ul style="list-style-type: none"> • The rise in admissions • New NHS 'Friends and Family' Test to Improve Patient Experience and Care • Health and Social Care Bill • Consultation : Standards for NHS Boards and Governing Bodies in England • Review into Confidentiality and the Sharing of Health and Social Care Information • Leicestershire Partnership NHS Trust : Consultation on Application to become an NHS Foundation Trust 					
Recommendations:					
The Trust Board is invited to receive and note this report.					
Strategic Risk Register			Performance KPIs year to date		
N/A			N/A		
Resource Implications (eg Financial, HR)					
N/A					
Assurance Implications					
The report aims to assure the Trust Board on a number of topical issues.					
Patient and Public Involvement (PPI) Implications					
N/A					

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Equality Impact N/A
Information exempt from Disclosure N/A
Requirement for further review ? Monthly report to each Trust Board meeting.

UNIVERSITY HOSPITALS OF LEICESTER NHS TRUST

REPORT TO: TRUST BOARD

DATE: 1 MARCH 2012

REPORT BY: CHIEF EXECUTIVE

SUBJECT: MONTHLY UPDATE REPORT – MARCH 2012

1. KEY ISSUES

1.1 The key issue to highlight to the Trust Board this month is as follows:

- the rise in patient admissions : in recent weeks, the Trust has experienced approximately 30 extra patient admissions each day and this has placed great pressure on the Trust : this issue will be addressed by the Chief Operating Officer/Chief Nurse elsewhere on this agenda.

2. NEW NHS 'FRIENDS AND FAMILY' TEST TO IMPROVE PATIENT EXPERIENCE AND CARE

2.1 As the Board is aware, the Trust already carries out extensive patient polling, but now across the East Midlands patients will be able to have their say about the care and treatment they receive in hospital like never before. This initiative, led by the Strategic Health Authority, has been launched across the East Midlands and the rest of the Midlands and Eastern England.

2.2 The new 'Friends and Family' test will ensure that patient experience is at the top of the Region's nursing and management agenda.

2.3 From 1st April 2012, patients admitted to hospital will be asked a single, simple question to gauge how well their expectations are being met. The question is "how likely is it that you would recommend this service to a friend or family?" using an "extremely likely" to "not at all likely" scale.

2.4 New implementation guidance on the 'Friends and Family' test, "Creating a revolution in patient and customer experience", is being issued this week to all Acute Hospitals in the area of the new Strategic Health Authority Cluster, NHS Midlands and East, which now covers a quarter of the NHS.

2.5 The Chief Operating Officer/Chief Nurse will be addressing the requirements of the Implementation Guidance and further information will be reported to both the Governance and Risk Management Committee and Trust Board in due course.

3. HEALTH AND SOCIAL CARE BILL

3.1 The Health and Social Care Bill returned to the House of Commons on 8th February 2012 for the first session of its Report Stage, the next step in the legislative process. The Report Stage is expected to conclude in mid March 2012.

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3.2 The Trust Board will be briefed on further developments in relation to the passage of the Bill as appropriate.

4. CONSULTATION : STANDARDS FOR NHS BOARDS AND GOVERNING BODIES IN ENGLAND

4.1 The Council for Healthcare Regulatory Excellence (CHRE) is consulting on draft standards for members of NHS Boards and Governing Bodies in England.

4.2 CHRE was asked by the Chief Executive of the NHS, Sir David Nicholson, in July 2011 to develop a set of high level standards for Executive and Non-Executive NHS Board members in England. This request arose from the Government's commitment in the Command Paper, 'Enabling Excellence – Autonomy and Accountability for Healthcare Workers, Social Workers and Social Care Workers:

“The Government recognises the strong public, patient and professional concern about instances where senior managers who have let people down appear to have avoided significant consequences for their actions and that a stronger assurance mechanism is needed. Whilst the precise nature of this mechanism needs to be discussed further with employers, patients, professional and the public, as a foundation for this, we will commission independently led work to agree consistent standards of competence and behaviour for senior NHS leaders.”

4.3 Following a four month developmental period, the draft standards are now available for consultation and can be accessed via this link:

http://www.chre.org.uk/img/pics/library/Standards_for_consultation_FINAL.pdf

4.4 The Standards Build on work already done in this area, including by the National Leadership Council, and they are consistent with the Nolan Principles on Public Life (previously adopted by this Board) and other regulatory frameworks that apply to professionals working in the NHS.

4.5 They cover three domains:

- technical competence and ability to carry out the job;
- personal behaviours and accountability;
- business practices, including financial probity.

4.6 The Trust will track progress on the development of the Standards via the NHS Confederation, which is to submit a formal response to the consultation exercise which closes on 10th April 2012.

5. REVIEW INTO CONFIDENTIALITY AND THE SHARING OF HEALTH AND SOCIAL CARE INFORMATION

5.1 In January 2012, the Government accepted the Future Forum's recommendation for a review of the balance between protecting patient information and its sharing, to improve patient care. Dame Fiona Caldicott has agreed to lead this review.

5.2 Dame Fiona is known across the NHS as the originator of 'Caldicott Guardians', the individuals responsible in every NHS and local authority organisation for making decisions about sharing identifiable information. This requires balancing the public interest of protecting confidential information, with the public interest for sharing the

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information. Dame Fiona will be calling on an expert panel made up of clinical, social care, research and other professionals, as well as patients and service users. The panel will determine the detailed scope and priorities for the review.

5.3 The review will be independent of Government and will report to the Secretary of State for Health. The Department of Health expects to respond to the panel's recommendations when the review publishes its findings during 2012.

6. LEICESTERSHIRE PARTNERSHIP NHS TRUST : CONSULTATION ON APPLICATION TO BECOME AN NHS FOUNDATION TRUST

6.1 Leicestershire Partnership NHS Trust has launched its public consultation on its application to become an NHS Foundation Trust and a copy of the consultation document is available here.

<http://www.leicspart.nhs.uk/Library/LPTFTconsultationdocumentPDFversion.pdf>

6.2 The closing date for comments upon the consultation is 25th April 2012.

7. RECOMMENDATION

7.1 The Trust Board is recommended to receive and note this report.

Malcolm Lowe-Lauri
Chief Executive

22nd February 2012