

## Emergency Care Delivery Group

Baseline Data : 2008-09, 2009-10 &amp; 2010-11

Run Date: 21/04/2011

Right Care, Right Time	Target	Lead Agency	RAG	2008-09	2009-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	2010-11
1 Rate of admission via GP Bed Bureau as a %age of Total GP referrals to bed bureau	Baseline required beofre target can be set	GP		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2 % Patients admitted via bed bureau with 0-1 day LOS	Not yet agreed	GP		<b>7,335</b>	<b>7,926</b>	813	735	694	655	629	640	674	640	682	586	519	645	<b>7,912</b>
3 In hours ACSC admission rate (Chest Pain)	10% reduction	UHL/GP		<b>55.5%</b>	<b>55.2%</b>	54.6%	50.4%	56.3%	55.7%	58.0%	58.2%	53.0%	54.8%	49.5%	46.9%	51.4%	55.7%	<b>53.4%</b>
4 Attendance and admission for specific ACS conditions from primary care	5% reduction	GP		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6 Admissions to admissions areas who are not suitable for an acute setting	5% reduction	UHL/GP		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6 Adult conversion rate	Contractual agreement?	UHL		<b>2.26</b>	<b>2.35</b>	2.32	2.40	2.39	2.40	2.41	2.50	2.50	2.63	2.71	2.72	2.60	2.71	<b>2.52</b>
7 Average Total Time spent in A&E (hours)	95th percentile of times from arrival at A&E to admission, transfer or discharge	UHL		<b>137,157</b>	<b>140,963</b>	12,303	12,797	11,819	11,205	10,703	10,993	11,031	11,377	11,921	11,081	10,579	12,250	<b>138,059</b>
8 Total AE Attendances excluding Eye casualty	08/09 levels	GP		<b>22.1%</b>	<b>22.1%</b>	22.6%	23.2%	21.0%	18.5%	17.9%	17.6%	17.3%	17.1%	18.2%	17.6%	17.4%	16.7%	<b>18.8%</b>
9 %age of avoidable ED attendances excluding Eye casualty	10% reduction	GP		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
10 Adult Divert Rate from ED front door	Increase to 15% of total attendance rate	PCT		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
11 Adult Divert Rate from ED triage	Baseline required beofre target can be set	UHL		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
12 % time between 8am - 12 midnight within the year where a senior shop floor clinician is present within the ED	Baseline required beofre target can be set	UHL		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
13 Number of patients admitted within 30 minutes of a decision to admit being made	Baseline required beofre target can be set	UHL		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
14 Increase in conveyance to Community Services	5% increase	EMAS		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
15 Increase in ambulance conveyance rate to UCC	5% increase	EMAS		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
16 Increase in timeliness of transfer from ED to GGH	5% increase	EMAS		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
17 Abort/cancellation reduction per day	<25% per day	EMAS		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
18 NW Leics Pilot - No of PTS deflected to Community	Baseline required beofre target can be set	EMAS/GP		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
19 Increase in deflected admission via PCC	Increase by 7 patients a week	LPT		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Children's Urgent Care	Target	Lead Agency	RAG	2008-09	2009-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	2010-11
1 Total AE Attendances excluding Eye casualty	10% reduction	GP		<b>39,133</b>	<b>39,387</b>	3,551	3,785	3,558	3,150	2,740	3,203	3,049	3,394	3,346	2,979	3,166	4,049	<b>39,970</b>
2 %age of avoidable attendances excluding Eye casualty	10% reduction	GP		<b>5.1%</b>	<b>4.8%</b>	4.8%	4.8%	4.7%	4.5%	4.2%	3.9%	4.8%	4.9%	3.6%	3.7%	4.0%	3.2%	<b>4.3%</b>
3 Unplanned (Emergency) Admissions for Asthma, Diabetes and Epilepsy in the under 19's	Baseline required beofre target can be set	GP		<b>730</b>	<b>656</b>	39	38	42	38	27	57	37	47	39	51	49	43	<b>507</b>
4 Reduction in paediatric admissions	5% reduction	UHL		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5 Child divert rate from ED front door	Increase to 15% of total attendance rate	PCT		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6 Child divert rate from ED Triage	10% increase	UHL		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Mental Health Access	Target	Lead Agency	RAG	2008-09	2009-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	2010-11
1 Response time to ED by crisis resolution <4Hrs	< 4 hours	LPT		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2 Waiting time from MH assesment to Bed	?	LPT		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3 Time to prepare a social care package if somebody is not detained under the mental health act following an assessment	?	LPT		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4 Increase in home treatments to National Standards	?	LPT		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Improving Discharge	Target	Lead Agency	RAG	2008-09	2009-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	2010-11
1 Emergency re-admissions within 30 days by source reason	10% decrease	PCT/UHL		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2 % Discharge rate before noon	Increase from 18% to 30%	UHL		<b>22.5%</b>	<b>21.1%</b>	19.8%	19.5%	19.0%	19.4%	18.5%	18.9%	18.3%	18.8%	19.8%	19.2%	19.7%	20.0%	<b>19.2%</b>
3 % Discharge rate for Weekend & bank holiday	Increase from 18% to 30%	UHL		<b>20.8%</b>	<b>21.6%</b>	23.7%	28.4%	19.2%	21.8%	23.0%	18.7%	23.1%	19.1%	22.1%	25.8%	20.0%	18.1%	<b>21.9%</b>
4 Bed Occupancy rates < 85%	< 85%	UHL		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5 Occupancy bed days for patients who do not require an acute bed (CHC)	10% reduction	LA		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6 % of patients who do not have an Expected Discharge Date (EDD)	98% to have an EDD	UHL		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
7 % started within 48 hours on Reablement following initial referral	Baseline required beofre target can be set	LA		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
8 Reduction in placement time from referral	Baseline required beofre target can be set	LA		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
9 Reduction in delays to assessment	Baseline required beofre target can be set	LA		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
10 Increase in City intermediate care provision	45 - 57 beds	PCT		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
11 Decrease in rebeds	Nil	EMAS		-	-	8	5	61	57	61	51	39	78	58	58	68	-	-
12 Increase in usage of utilisation lounge	Baseline required beofre target can be set	UHL		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

## Emergency Care Delivery Group

Baseline Data : 2008-09,2009-10 & 2010-11

Run Date:21/04/2011

Chronic Disease	Target	Lead Agency	RAG	2008-09	2009-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	2010-11
1 Reduction in attendances	5% reduction	GP		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2 Unplanned hospitalisation for chronic ambulatory care sensitive conditions	10% reduction	GP/UHL		14,268	14,602	1,203	1,126	1,218	1,121	1,109	1,148	1,160	1,211	1,242	1,320	1,046	1,236	14,140
3 Reduction in admissions to base wards for specific ACS conditions	5% reduction	UHL/PCT		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4 No. of emergency admissions to hospital for people who have a long term condition	Baseline required beofre target can be set	PCT		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5 Patients with more than 3 attendances in 6 months	Baseline required beofre target can be set	UHL/PCT		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6 Patients with more than 3 admissions to an acute site in 6 months	Baseline required beofre target can be set	UHL/PCT		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Frail Elderly	Target	Lead Agency	RAG	2008-09	2009-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	2010-11
1 Conversion rate for 85+				74.7%	76.3%	73.9%	74.9%	73.0%	75.6%	76.7%	77.1%	73.0%	77.7%	74.4%	75.0%	76.9%	75.3%	75.3%
2 Total LOS for 85+ (acute plus comm step up/down/inpatient reablement)	Baseline required beofre target can be set	PCT/UHL		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3 No. hospital admissions avoided by FOPALS as % of those referred	Baseline required beofre target can be set	UHL		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4 Frail Older People assessed by FOPALS within 24 hrs of admission	Baseline required beofre target can be set	UHL		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5 Readmission rates for 85+	Baseline required beofre target can be set	PCT/UHL		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6 % occupancy rates of Geriatric Assessment Clinics	Baseline required beofre target can be set	UHL		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
7 % of patients who are fully independent following Reablement	Baseline required beofre target can be set	LA		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
8 Reduction in admissions to base wards via FOPAL/EFU	20% reduction	UHL		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
9 Reduction in emergency admissions from Care Homes	Baseline required beofre target can be set	PCT		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
10 Reduction in conveyance to ED via EMAS from Care Home	Baseline required beofre target can be set	PCT		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

### DATA SOURCE:

- Admissions and A&E Attendances: Local data from UHL (UHL\_Datamart)
- Inpatient activity includes completed admissions where patient was discharged during period stated.
- A&E activity includes ATTENDANCES where patient arrived at a&E during period stated.
- LLR Commissioner is based on provider submitted commissioner.
- Excludes activity for private and overseas patients.
- Children / Paediatric specified as patients under 19 years of age at time of admissions or attendance
- Adastradb database
- EMAS data