



from *good* to...

great!

Our strategy evolution

Our **strategy** is described in the following slides. This sets out our **vision** in serving our different markets and patient groups. It describes the key enablers and builds on the work of the last three years.

We describe the journey from where we are now to where we want to go as going from **good** to...**great**.

To succeed we will need to **invest** in our services, our people and our buildings. This requires that we generate the profits to fund our future.

from **good** to...

great!



Our values

Good to great is based on our values:

- We **treat** people how we would like to be treated
- We **do** what we say we are going to do
- We **focus** on what matters most
- We are **one team** and we are best when we work together
- We are **passionate** and **creative** in our work



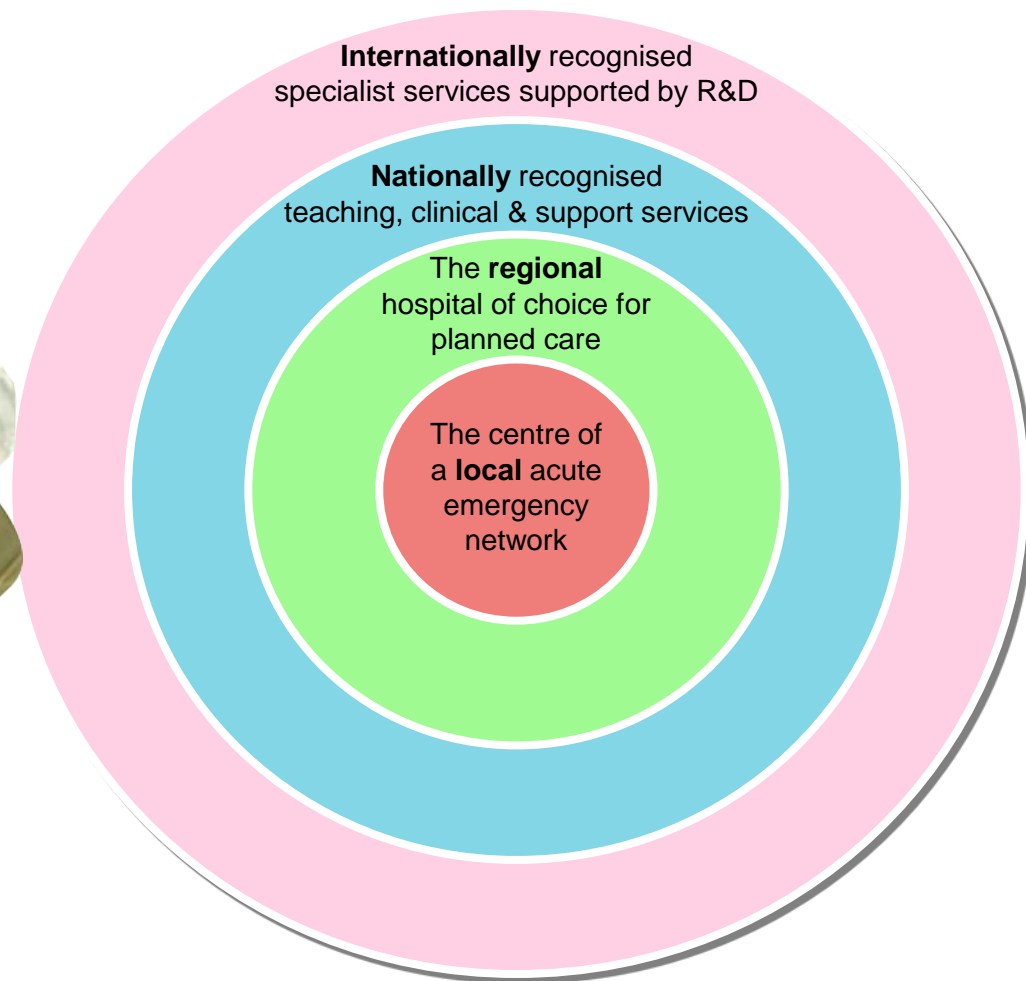
Quality is the cornerstone of our success

Our Purpose:

To deliver 'Caring at its Best':

- **It is about what matters most to patients, carers and those who work in healthcare.**
- **It is the standard of care which each and every one of our patients should receive from us.**
- **Takes as a starting point that professionalism is everything.**
- **Seeks to build and in some cases remind us what caring really means.**

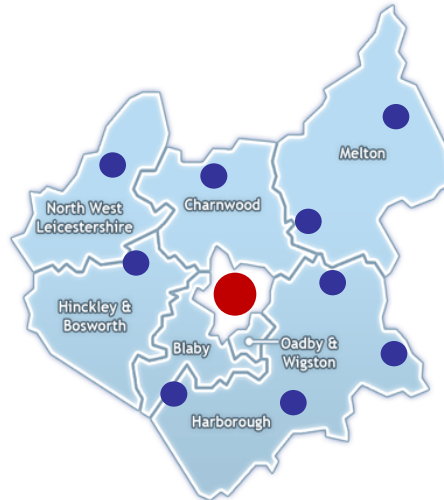
Our vision is to be:



Our Strategy:

● Localised Services

- Localise services with low clinical dependency, e.g. ophthalmology, musculoskeletal, 'ologys
- Address health inequalities in urban County areas (e.g. Coalville, Loughborough, Ibstock & Melton)
- LTCs in the County include: mental illness, CVD, cancer & respiratory disease



● Centralised Services

- Centralise complex services with high clinical dependencies, e.g. cardiac, oncology, TAVI, ECMO
- Focus on LTC management in the City where UHL under-serves, and aim to increase life expectancy
- LTCs in the City include: diabetes, CVD, coronary heart disease, cancer & respiratory disease

● Localised Assets

- Community hubs / integrated care facilities
- Daycase surgeries
- Link with homecare

Strategic Partners

- Leicester Partnership Trust
- Primary Care
- Social Care
- Universities

● Centralised Assets

- Leicester Royal Infirmary
- Glenfield Hospital
- [General Hospital?]
- [5 LIFT assets?]

Services will be strategically localised and right-sized according to consumer needs in the area

Our Strategic Objectives... *the '6 Ps'*

- Develop a culture where **people** who work for UHL are highly skilled, motivated, engaged, and take personal accountability for the services we deliver
- Improve **processes** so that the right services are delivered at the right place at the right time, whilst minimizing waste and fostering innovation
- Work with **partners** to create a modern and sustainable healthcare system ensuring better, local and faster access to health care
- Deliver high quality services (safe, clinically effective and excellent patient experience) to our **patients**
- Consistently achieve national, regional and local performance targets leading to improved patient care
- Achieve financial sustainability and reinvest profit in delivering our vision

Summary

We will help create and be at the centre of the local network for emergency health services; we will be the **regional** hospital of choice for planned care; we will be nationally recognised for our teaching, clinical and support services and internationally renowned for our research and clinical services in key specialties.

We will achieve this vision by working with partners to develop a sustainable health system that delivers the highest quality care in hospital and closer to home.

This will make us a **top performing** and profitable Trust.