



Leicester Royal Infirmary Emergency Decisions Unit Information

Speciality	Accident and emergency adults' assessment unit
Location of Ward	Leicester Royal Infirmary, Balmoral Building, Level 1
Number of Beds in Ward	12
Average length of stay in Ward	1.1 Days
Friends and Family test ward result	93.3% of patients would recommend this ward – March 2019

Ratio of Registered to Unregistered Nurses on this Ward

Recommended 	Recommended 	Actual 	Actual 
70	30	68	32

 - Registered Nurses
 - Unregistered Nurses



Caring at its Best

Car Parking Information	Leicester Royal Infirmary car park is accessible via Havelock Street and is open 24 hours a day. Alternative parking is available for patients, visitors and prime carers at NCP
Protected Meal Times	Click here to find out more information about Protected Meal times.
Patient Information and Liaison Service contact information	Freephone: 0808 178 8337 Fax: 0116 258 8661 Email: pils@uhl-tr.nhs.uk www.leicestershospitals.nhs.uk/patients/patient-welfare/patient-

Name	Management Position	Contact Number	Email
Simone Chivers	Ward Sister	0116 258 6214	simone.chivers@uhl-tr.nhs.uk /
Victoria Cartwright	Matron		victoria.cartwright@uhl-tr.nhs.uk
Kerry Johnston	Head of Nursing	0116 258 5235	Kerry.Johnston@uhl-tr.nhs.uk
Lisa Lane/Kerry Morgan	Deputy Head of Nursing	0116 258 0134/7884	Lisa.Lane@uhl-tr.nhs.uk / Kerry.Morgan@uhl-tr.nhs.uk
Ward EDU		0116 258 6214	

One team Shared values

