What is an older people’s champion?

An older people’s champion is a member of staff who has completed additional training to highlight the specific needs of the older person.

Our older people’s champions work across our hospitals to improve the experiences of older people in our hospitals.

We have more than 1,200 older people’s champions who are looking out for the needs of older people and will be happy to help.

What do older people’s champions do?

• Listen to concerns, questions or comments
• Speak out for older people
• Give reassurance
• Provide assistance

How to identify an older people’s champion

• Older people’s champions wear an oak tree badge which you can see opposite.
• Please approach staff wearing this badge with your questions, concerns or comments.
• Champions are happy to help!

Other sources of information

University Hospitals of Leicester (UHL) NHS Trust website: www.uhl-tr.nhs.uk/olderpeople

If you would like this information in another language or format, please contact the Service Equality Manager on 0116 258 4382