

**UNIVERSITY HOSPITALS OF LEICESTER NHS TRUST
LOG OF APRIL 2021 RESPONSES TO FREEDOM OF INFORMATION ACT/EIR REQUESTS**

1. *In all Trust FOI responses, the requester is advised of the process for making a Freedom of Information Act complaint to the Trust, and of their subsequent right to contact the Information Commissioner if still dissatisfied*
2. *In all Trust responses, the requester is advised that the Trust has provided information subject to the provisions of the Re-use of Public Sector Information Regulations 2015 and that therefore it must not be reused without the Trust's consent*
3. *All information within this log is published in accordance with Data Protection requirements, and personal data has therefore been excluded*
4. *In all Trust FOI responses, the Trust confirms or denies whether it holds the information requested, unless to do so would breach a FOIA exemption*
5. *For a copy of any attachments referred to, please contact the UHL Corporate and Committee Services team on either 0116 258 8590 or email to foi@uhl-tr.nhs.uk*

No	Date Sent	Subject	Detail of Trust response (shown after the bold text FOI questions)
1	1.4.21	Radiology IT Systems	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <ol style="list-style-type: none"> 1. Who provides your Radiology PACS system? - when is this due for replacement? GE – November 2029 2. Who provides your Radiology Information System (RIS)? - when is this due for replacement? GE – November 2029 3. Please list any Artificial Intelligence systems currently in use within your radiology department? None 4. Have these systems been purchased or are they on trial/ research projects? N/A 5. If in use as part of a trial or research project when is this due to be completed? N/A 6. Please provide name and contact details for the Clinical Lead for Radiology? Professor B Morgan – Professor of Radiology; bruno.morgan@uhl-tr.nhs.uk 7. Do you use outsourcing services for the reporting of chest X-rays? Yes 8. If yes what is the cost of this service this per annum? £71,199
2	1.4.21	IAPT Services	I confirm that the University Hospitals of Leicester NHS Trust does not hold information covered by your FOI request. Your Freedom

		(adult psychology services)	<p>of Information Act request is set out below, followed by the Trust's response:</p> <ul style="list-style-type: none"> • Please could you confirm the name, job title and email address of the individual responsible for commissioning IAPT services? • Please could you confirm if the Trust is the current provider of IAPT services and if not who the provider is? • If the Trust is the provider of the IAPT service, please could you confirm the name, job title and email address of the individual responsible for managing the IAPT service? • If different from the above, please could you confirm the name, job title and email address of the individual responsible for managing and improving waiting times for the IAPT service on behalf of the Trust • Please could you confirm the current total cost of the IAPT service and duration of the contract? • Please could you confirm when the IAPT service will next be re-tendered on the basis of the current contract duration? • Please confirm the total number of individuals who have currently been waiting more than 6 months for counselling services? • Please could you confirm if you have a provider of digital IAPT services (either as a sub-contract to the overall provider or as a separate contract), and if so who the digital provider is and what services they provide to patients ? <p>I am advised that the Trust neither provides nor commissions IAPT services. You may find it helpful to redirect your request to the LLR Clinical Commissioning Groups at the following FOI address: https://www.leicestercityccg.nhs.uk/contact/online-contact-form/ or by post to: Leicester City Clinical Commissioning Group Corporate Affairs Team NHS Leicestershire and Rutland Clinical Commissioning Group Room G30, Pen Lloyd Building, County Hall Glenfield Leicester LE1 6NB</p>
3	1.4.21	Financial Statements of the Trust	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by some elements of your FOI request. In your Freedom of Information Act follow-up request, you asked for the following information:-</p> <p>Please further send a list of the overstatement of assets and values involved and likewise with the under value of liabilities, which make up the net effect £46 million pounds additional overspend.</p> <p>I am advised that accurate audited information on the Trust's assets and liabilities and any changes arising from prior year adjustments</p>

			<p>will be included in the 2019/20 accounts once they have been completed and audited later this year. This information is therefore not currently held by the Trust but will be shared once completed.</p> <p>At what stage is the investigation at and when is it estimated to be completed? There must have been a "cover up" to some extent since senior staff have been reported to various independant accountable bodies, just curious how many Finance staff in particular were aware of this. I am advised that there is no ongoing investigation at this present time being carried out by UHL.</p>
4	1.4.21	COVID-19	<p>I confirm that the University Hospitals of Leicester NHS Trust holds some of the information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following your request below:-</p> <ol style="list-style-type: none"> 1) Between 1 March 2020 and 1 March 2021 (or the most recent date for which figures are available), how many Covid-19 infections in patients were hospital acquired? <ol style="list-style-type: none"> i) of these, how many were probable infections (ie within 8-14 days of admission to hospital)? ii) and how many were definite infections (15 days or more after admission to hospital)? 2) Of those who acquired Covid-19 while in hospital between 1 March 2020 and 1 March 2021 (or the most recent date for which figures are available), how many died? 3) What was the total number of Covid-19 deaths at your trust between 1 March 2020 and 1 March 2021 (or the most recent date for which figures are available)? 4) How many members of staff contracted Covid-19 between 1 March 2020 and 1 March 2021 (or the most recent date for which figures are available)? 5) How many members of staff were absent from work due to Covid-19 between 1 March 2020 and 1 March 2021 (or the most recent date for which figures are available)? 6) How many members of staff died due to Covid-19 between 1 March 2020 and 1 March 2021 (or the most recent date for which figures are available)? 7) What is the total number of Covid-19 infections: a) among patients and b) among staff recorded at your trust between 1 March 2020 and 1 March 2021? <p>I am advised that not all of the information to respond to the above questions is held in a readily accessible format. It is estimated that the work involved in locating, extracting and collating all of this data would take a minimum of 166.5 hours to complete – significantly in excess of the appropriate 18-hour limit provided for under the Freedom of Information Act. Consequently, and in reliance upon Section 12 of the FOI Act, the Trust will not be responding any further to your request. If you were to refine your request, it may be that the Trust could provide some information within the appropriate 18-hour limit.</p>
5	6.4.21	COVID-19	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of</p>

Information Act request, you asked for the following information and the Trust's response is provided within the table below:-

FOI REQUEST FOR RED CRITICAL CARE UNITS (COVID POSITIVE PATIENTS)

Place X next to YES OR NO to highlight your answer.

QUESTION	YES X	NO X	COMMENT
1. Have you seen a rise in line Infections in the RED ITU during the pandemic?	YES	NO	Data regarding unit-acquired infections and positive blood cultures is not separated out for Covid positive patients cared for in red areas and is aggregated into that of all patients. It would take longer than 18 hours to separate information for Covid positive patients cared for in 'red areas' versus non-Covid patients or Covid patients cared for in non-red areas. Consequently, and in reliance upon Section 12 of the FOI Act, the Trust will not be responding to this question.
2. Have you seen a rise in cross infections in the RED ITU during the Pandemic?	YES	NO	The information regarding ICU acquired bloodstream infections is submitted via ICNARC for all 3 ICUs and is available from ICNARC Case Mix Programme. Regarding line infections, it is unclear from the request what kind of lines it pertains to – peripheral vascular access lines or central venous catheters (eg vascaths, PICCS, central lines, etc). The Trust participates in the PHE ICQIP programme and data for all positive blood cultures meeting the reportable criteria is available from them directly from ICQIP. Collating separate information for Covid positive patients cared for in 'red areas' versus non-Covid patients or Covid patients cared for in non-red areas would take more than 18 hours to prepare. Consequently, and in reliance upon Section 12 of the FOI Act, the Trust will not be responding to this question.
3. Do you wear a long sleeve sessional gown in the RED ITU?	YES X	NO	
4. Do you tape your gloves to the long sleeve gown?	YES X	NO	At the Glenfield Hospital ICU only.
5. Do you double glove in the RED ITU?	YES X	NO	

			6. Do you use alcohol gel on your gloves in the RED ITU?	YES X	NO		
			7. Do you DOFF and DON your PPE between each patient on the RED ITU? (including long sleeve gown)	YES	NO X	We have a base layer of PPE in situ on ICU. We have additional 'double glove' layer and apron at the bedside that is changed between patients. The base layer is sessional and remains in place for the staff member's whole time in the Covid positive areas.	
			8. Do you practice Bare below the elbows in the RED ITU?	YES	NO X		
			9. Have you made any changes to your practices or PPE since the start of the pandemic in the RED ITU, due to a rise in Nosocomial infections?	YES	NO X	We have changed due to changing national guidance, rather than infection rates.	
6	7.4.21	Data Storage	<p>I confirm that the University Hospitals of Leicester NHS Trust holds some of the information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <p>1. How much file data do you hold in your data centre?</p> <p>a. 1-50TB b. 51-100TB c. 100-150TB d. >150TB d. >150TB</p> <p>2. How much file data do you hold in off-premise storage (DHL, Iron Mountain, Cloud)</p> <p>a. 1-50TB b. 51-100TB c. 100-150TB d. >150TB</p> <p>Most file data is on-premise. We have less than 1tb of data off premise at this present time.</p> <p>3. How much of your IT budget was spent storing data in the last 3 years? – in £</p> <p>a. Cost in GBP</p> <p>We do not segment IT expenditure in a way that can answer this question.</p>				

			<p>4. Does data growth in your Trust/Organisation need addressing?</p> <p>a. Y/N No</p> <p>5. When is your current on premise data storage solution due for refresh?</p> <p>a. Date Primary storage 2023</p> <p>6. What is your typical data storage refresh cycle</p> <p>a. 3 Years b. 5 Years c. Longer c. Longer</p> <p>7. Which Vendor do you use to store on premise data</p> <p>a. Vendor name/s It is considered that, in view of recent security attacks on organisations, public release of the specific information requested could put the Trust’s network and information contained on that network at risk. Accordingly the Trust considers, therefore that section 31 of the Freedom of Information (re law enforcement) applies to this information. As this is a qualified exemption, the Trust has applied the public interest test as required and deems that, on balance and for the reasons stated above, the public interest lies in not disclosing this information.</p> <p>8. Is Data Privacy a concern to your organisation?</p> <p>a. Yes b. No a. Yes</p> <p>9. Is Data Sovereignty a concern to your organisation?</p> <p>a. Yes b. No a. Yes</p>
7	7.4.21	Occupational Health Spend	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. Your Freedom of Information Act request is set out below, followed by the Trust’s response:</p> <p>We would be interested to receive details of NHS spend in your NHS Trust in Occupational Health and Occupational Health and</p>

			<p>Wellbeing between 2015 and 2019 and then 2020. Please see below for direct Occupational Health spend: 19-20 £927K 18-19 £655K 17-18 £717K 16-17 £467k 15-16 £320K</p>																																				
8	7.4.21	Spend on Consumables	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <p>In line with Freedom of Information, can you kindly provide the following information regarding the consumables currently used at the Trust</p> <table border="1"> <thead> <tr> <th>Product Description</th> <th>Current supplier/suppliers</th> <th>Across Which site are these used</th> <th>Spend figures in 2019-2020 per site (GBP)</th> <th>Are these products provided under a contract</th> <th>If yes, when is the contract up for renewal</th> </tr> </thead> <tbody> <tr> <td>Reusable Blood Pressure Cuffs (all sizes)</td> <td>Welch Allyn</td> <td>All</td> <td>£10436.4</td> <td>No</td> <td></td> </tr> <tr> <td>Single use blood pressure cuffs (all sizes)</td> <td>Welch Allyn GE Medical</td> <td>All</td> <td>£49,276.66</td> <td>No</td> <td></td> </tr> <tr> <td>Single use SpO2 sensors (all sizes)</td> <td>Medtronic Ltd Masimo UK</td> <td>All</td> <td>£251,949.00</td> <td>No</td> <td></td> </tr> <tr> <td>All Procedure Packs</td> <td>Rocialle, Vygon, 365 Healthcare, Unisurge, Richardson Healthcare, Robinson Healthcare</td> <td>All</td> <td>LRI - £210,725.78 LGH - £97,291.64 GH - £25,869.44</td> <td>Yes – supplied via NHS SC or 3rd Party Decontaminati on Supplier</td> <td>Various</td> </tr> <tr> <td>All Ward Packs</td> <td>365 Healthcare. Richardson. PTP</td> <td>All</td> <td>£8526.48</td> <td>No</td> <td></td> </tr> </tbody> </table>	Product Description	Current supplier/suppliers	Across Which site are these used	Spend figures in 2019-2020 per site (GBP)	Are these products provided under a contract	If yes, when is the contract up for renewal	Reusable Blood Pressure Cuffs (all sizes)	Welch Allyn	All	£10436.4	No		Single use blood pressure cuffs (all sizes)	Welch Allyn GE Medical	All	£49,276.66	No		Single use SpO2 sensors (all sizes)	Medtronic Ltd Masimo UK	All	£251,949.00	No		All Procedure Packs	Rocialle, Vygon, 365 Healthcare, Unisurge, Richardson Healthcare, Robinson Healthcare	All	LRI - £210,725.78 LGH - £97,291.64 GH - £25,869.44	Yes – supplied via NHS SC or 3 rd Party Decontaminati on Supplier	Various	All Ward Packs	365 Healthcare. Richardson. PTP	All	£8526.48	No	
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			Syringes (all sizes)	Becton Dickinson	All	£212,605.22	No	
			Needles (all sizes)	Cardinal. B Braun. Smith's International	All	£53,705.36	No	
9	8.4.21	Social Value	<p>I confirm that the University Hospitals of Leicester NHS Trust does not hold information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <p>More hospitals and organisations are now focusing on delivering social value in their day to day. What is your position on this and how important is social value to your hospital?</p> <p>Do you have a Social Value strategy, and if so, could you please share a copy of this?</p> <p>What are the top social value priorities for each area of your hospital? Please rank the below in order of importance and add any other which are important to you:</p> <ul style="list-style-type: none"> • Waste reduction • Carbon footprint reduction • Local sourcing • Employee wellbeing • Healthy lifestyle • Social mobility • Skills development • Charity support and fundraising • Other <p>What are the key commitments for your hospital over the coming year?</p> <p>What are your social value priorities with regards to your staff (health and wellbeing, obesity, social mobility, equality and diversity etc.)?</p> <p>What actions are you planning to take to support the delivery of these priorities?</p> <p>What are your social value priorities with regards to the environment (waste, reduction in carbon footprint, sustainability, reduction in SUP etc.)?</p> <p>What actions are you planning to take to support the delivery of these priorities?</p>					

What are your social value priorities with regards to the care of your patients?

Under Section 16 of FOIA, which confers a duty on the Trust to advise and assist requesters, we note that the Trust is in the process of developing a Social Value Strategy and this will form part of the Building Better Hospitals Business Case. This will be agreed by the Trust Board in the Summer of 2021.

10 8.4.21 Nitrogen Scavenging Treatments

I confirm that the University Hospitals of Leicester NHS Trust holds some of the information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-

I am researching the use of nitrogen scavenging treatments. Could you please answer the following two questions:

Q1. How many patients have been treated by your trust in the past 12 months (for any condition) with the following:

- **Raviciti (Glycerol phenylbutyrate)**
- **Ammonaps (Sodium phenylbutyrate)**
- **Sodium Phenylbutyrate liquid specials**
- **Sodium Benzoate tablets**
- **Sodium Benzoate liquid specials**
- **Any nitrogen scavengers (any form of Glycerol phenylbutyrate, sodium phenyl butyrate or sodium benzoate)**

We are able to provide data on total usage as below. We do not hold the number of patients centrally.

- Glycerol phenylbutyrate 1.1g/ml oral liquid 117
- Sodium benzoate 1g/5ml solution for infusion ampoules 5
- Sodium benzoate 2g/10ml solution for infusion ampoules 9
- Sodium benzoate 500mg/5ml oral solution 288
- Sodium phenylbutyrate 2g/10ml solution for infusion ampoules 14

Q2. How many patients were admitted with disorders of urea cycle metabolism (primary diagnosis ICD10 code E72.2) in the past 3 years? For these patients, what was the average length of the hospital inpatient stay?

2018	9
2019	3
2020	0

			<p>Please note: As noted above, there are only 12 cases for the 3 year period. I am advised that the 12 cases ranged from 0 nights to 7 nights Length of Stay, with average of 1.8 nights.</p>
11	8.4.21	Integrated Care Partnership	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. Your Freedom of Information Act request is set out below, followed by the Trust's response:</p> <p>Q1. Is your Trust working within an Integrated Care Partnership/Provider (ICP) or Provider Collaborative? No, not at this stage.</p> <p>Q2. If YES, then please provide answers to the following additional questions:</p> <p>a) What is the name of the ICP? b) What other organisations are members of the ICP? c) Who at your Trust sits on the ICP Board</p>
12	8.4.21	Report into Health and Safety Incident	<p>I confirm that the University Hospitals of Leicester NHS Trust does not hold information covered by your FOI request. Your Freedom of Information Act request relating to Loughborough Hospital is set out below, followed by the Trust's response:</p> <p>A report by xxx, on behalf of Leicester Partnership Trust, into a health and safety incident with the theatre air handling unit. the company involved was Vesey Ventilation Services Ltd. Can you send this report</p> <p>I am advised that we do not hold this report, which would have been commissioned by Leicestershire Partnership NHS Trust (LPT) as they are responsible for the Loughborough Hospital estate and upkeep. LPT can be contacted at the following address:-</p> <p>Data Privacy Officer – FOI Data Privacy Team Leicestershire Partnership NHS Trust Unit 2, Bridge Park Plaza Bridge Park Road Thurmaston Leicester LE4 8PQ or e- mail LPT-FOIRequests@leicspart.nhs.uk</p>
13	8.4.21	Home Births	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <p>1) The % of homebirths each year in the last 5 years.</p>

Count of Hospital Number						
	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	Total
Homebirth	0.47%	0.55%	0.56%	0.61%	0.90%	3.09%

2) Of the booked homebirths how many were to primiparous women (first time mothers) and how many to multiparous women (has been pregnant before).

Home birth	Homebirth planned

Count of Hospital Number						
	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	Total
Primip	17	27	40	47	74	205
Multip	133	167	165	175	281	921
Grand Total	150	194	205	222	355	1126

3) Of the homebirths how many primiparous women (first time mothers) transferred to hospital in the end and the same for multiparous women.

Home births	Homebirth

Count of Hospital Number						
	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	Total
Primip	27	38	48	57	87	257
Multip	205	238	231	247	362	1283
Grand Total	232	276	279	304	449	1540

Explanatory Note: For question 2 we have provided data on planned homebirths. For question 3 we have included both planned and unplanned homebirths.

14	8.4.21	Profile of a Cardiologist	I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-
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			<p>(re: Dr. Ansari, Cardiologist) Would you kindly provide me with his professional and personal profile details together with a photograph to enable me to connect with him?</p> <p>The following profile has been supplied by Dr Ansari. Unfortunately we do not have a photograph to hand. “My name is Dr Imran Ansari. I qualified in 2003 in India with distinction and Gold medal in basic science subjects. I moved to the UK for postgraduate training in 2005. I have worked at junior doctor level until 2010 at various trusts and medical specialities to broaden my clinical knowledge. I completed my postgraduate medical diploma (MRCP) in 2008. I moved to the East Midlands in 2010 and since then trained in cardiology at registrar level. Most of my training has been done in Nottingham. After completing my training I moved to Glenfield Hospital in Leicester in 2019 as a Consultant. I have an interest in managing general cardiology patients and am super specialised in investigative cardiology which includes multimodality imaging (cardiac MRI, Cardiac CT, advanced echocardiography etc). I have a keen interest in managing coronary artery disease and valvular heart disease patients. I am actively engaged in teaching and training of junior doctors and other allied health professionals. I have undertaken a diploma to improve my education skills. I am passionate about the NHS. I strive to improve safety and quality of care delivered to NHS patients. My goal is to build upon my experience and become better as I feel learning is lifelong.”</p>
15	8.4.21	Ophthalmology	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. However, to set up the data interrogation reports, run the reports and validate/assure the data would take approximately 30 hours. This would significantly exceed the 18 hour appropriate limit provided for under FOI. Accordingly and in reliance upon section 12 of the FOI Act, the Trust will not be progressing your request any further. It may be that if you were able to refine your request, there might be information which could be provided to you within the 18-hour ‘appropriate limit’.</p> <p>In your Freedom of Information Act request, you asked for the following information:</p> <p>For the following questions, please supply the data broken down by month, for the calendar years 2019, 2020, and 2021:</p> <ol style="list-style-type: none"> 1. Number of ophthalmology outpatient attendances, cancellations and did not attends. 2. The number of referrals made for an ophthalmology specialist appointment 3. The number of patients waiting 18 weeks or longer for a referral for an ophthalmology specialist appointment 4. The average waiting time in weeks from referral to treatment for ophthalmology patients. 5. The number of cancelled cataract surgery appointments 6. The number of regular “check-up” appointments that have been cancelled 7. The number of AMD treatment appointments that have been cancelled 8. The number of patients who have had a virtual appointment, either by phone, video conferencing or any other means. 9. If you have categorised patients by risk of vision loss, can you please break down the answers to questions 1-8 by these

			categories.
16	8.4.21	COVID-19	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following your request below:-</p> <p>We run a Families Programme to support the bereaved families of healthcare workers lost in the pandemic to COVID, including legal, accounting, tutoring, counselling, respite and bespoke support. We would like to know between the dates of Jan 1st 2020 and March 1st 2021 the number of healthcare workers employees within your trust have died due to COVID-19.</p> <p>As at 10 March 2021, the University Hospitals of Leicester NHS Trust had reported that 4 members of UHL's staff had sadly died due to COVID-19 during the period 1 January 2020 to 1 March 2021. However, the Trust does not hold information on whether any UHL employees died of COVID-19 in other NHS Trusts or in a community setting. The Trust follows the attached guidance and all such deaths are reported to NHS England/NHS Improvement as required.</p>
17	8.4.21	COVID-19	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information to respond to the following three questions which were included in your refined FOI request. In your refined Freedom of Information Act request, you asked for the following information and the Trust's response is provided following your request below.</p> <p>In your request for us to review your FOI request, you reference other media articles which include figures previously released by the Trust under FOI. Please note that while the numbers quoted in the articles for UHL are accurate for the time periods/specific questions put to us at the time, in our answers to you below, we are providing the figures which relate specifically to the questions you have asked and the time frames you have requested.</p> <p>Should you intend to use the articles cited to inform your use of the figures you have requested, it should be noted that comparing numbers from Trusts of different sizes, which treat different numbers of patients and which operate with different levels of COVID prevalence in the community will not provide a meaningful comparison of hospital acquired infection or deaths. We also draw your attention to the notes we have provided relating to the answers below.</p> <p>8) Between 1 March 2020 and 1 March 2021 (or the most recent date for which figures are available), how many Covid-19 infections in patients were hospital acquired? 938* ii) of these, how many were probable infections (ie within 8-14 days of admission to hospital)? 539* ii) and how many were definite infections (15 days or more after admission to hospital)? 399*</p> <p>9) Of those who acquired Covid-19 while in hospital between 1 March 2020 and 1 March 2021 (or the most recent date for which</p>

			<p>figures are available), how many died? 250**</p> <p><i>* In respect of the data provided in response to questions 1 and 2 above, please note that this data has been taken from UHL's internal reporting and advises of the outcome of the hospital spell during which the patient first tested positive for Covid-19. NHS England/NHS Improvement did not clarify the definition of hospital-acquired Covid-19 cases until 24 June 2020. Therefore, some of the cases which occurred prior to 24 June 2020 may not have been classified as true hospital-acquired infections using that definition.</i></p> <p><i>** The deaths included in this response have not been validated and Covid-19 may or may not have been the cause of death. Focusing on numbers does not reflect true data analysis, statistics or actual rates per number of patients treated at UHL and therefore cannot be compared to any other organisation.</i></p> <p>10) What was the total number of Covid-19 deaths at your trust between 1 March 2020 and 1 March 2021 (or the most recent date for which figures are available)? As of 23:59 hours on 9 March 2021, the University Hospitals of Leicester NHS Trust had reported 1,439 patient deaths from 1 March 2020 to 1 March 2021 where either:</p> <ul style="list-style-type: none"> • there was a positive COVID-19 test result within 28 days of the date of death • there was no COVID-19 positive test result within 28 days of the date of their death, but where COVID-19 was documented as a direct or underlying cause of death on part 1 or part 2 of the death certification process.
18	8.4.21	Video conferencing	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided below:-</p> <ol style="list-style-type: none"> 1. Do you have any video conferencing hardware? If so what manufacturer and model? Yes - webcams and headsets for virtual consultations (brand changes depending on what's available) 2. Is there a support contract in place for this equipment? Yes 3. How many systems / meeting room systems do you have? Across how many sites? Video conferencing is virtual. The University Hospitals of Leicester NHS Trust has three sites. 4. What video conferencing platforms do you use with this video conferencing hardware? It is considered that, in view of recent security attacks on organisations, public release of the specific information requested could put the Trust's network and information contained on that network at risk. Accordingly the Trust considers, therefore that section 31 of the Freedom of Information (re law enforcement) applies to this information. As this is a qualified exemption, the Trust has applied the public interest test as required and deems that, on balance and for the reasons stated above, the public interest lies in not disclosing this information. 5. What solutions are being used for Video Consultations at present? When is the next review of this contract?

			<p>It is considered that, in view of recent security attacks on organisations, public release of the specific information requested could put the Trust's network and information contained on that network at risk. Accordingly the Trust considers, therefore that section 31 of the Freedom of Information (re law enforcement) applies to this information. As this is a qualified exemption, the Trust has applied the public interest test as required and deems that, on balance and for the reasons stated above, the public interest lies in not disclosing this information.</p> <p>The contract is due for review in July 2021.</p> <p>6. Do you use a video conferencing platform for interoperability (i.e.. Teams to Zoom, Zoom to Webex etc)? Yes</p> <p>7. Does the organisation use Microsoft Teams for video conferencing? Has it's usage overtaken any previous video conferencing tool in place before Microsoft Teams' implementation? Yes amongst others and potentially yes.</p> <p>8. Who is in charge of the Video Conferencing Estate / Equipment? What is their email address? Chief Information Officer - andrew.carruthers@uhl-tr.nhs.uk</p>						
19	9.4.21	Racist /Xenophobic Behaviour from Patients	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <p>1) Please tell me how many times your Trust has logged an incident of racist/xenophobic behaviour from patients towards staff in 2020. 9</p> <p>2) For the five most recent cases, please tell me</p> <p style="margin-left: 40px;">a) the job title of the member of staff against whom the behaviour was levelled</p> <p style="margin-left: 40px;">b) a brief summary of the content of the complaint (e.g. patient told black doctor to 'go back to where he came from', raised voice and used profanities)</p> <p style="margin-left: 40px;">c) the action taken by the Trust.</p> <table border="1" data-bbox="524 1142 1917 1378"> <thead> <tr> <th data-bbox="524 1142 788 1219">2a) Job Title of staff affected</th> <th data-bbox="788 1142 1167 1219">2b) Description of incident</th> <th data-bbox="1167 1142 1917 1219">2c) Actions stemming from incident</th> </tr> </thead> <tbody> <tr> <td data-bbox="524 1219 788 1378">Consultant</td> <td data-bbox="788 1219 1167 1378">Patient stated they only wanted to see an Asian Doctor in Clinic</td> <td data-bbox="1167 1219 1917 1378">Escalated, recognised this is an ongoing issue with this patient, personal safety training course recommended, patient issued with behavioural warning from Security Management and Patient Safety Team.</td> </tr> </tbody> </table>	2a) Job Title of staff affected	2b) Description of incident	2c) Actions stemming from incident	Consultant	Patient stated they only wanted to see an Asian Doctor in Clinic	Escalated, recognised this is an ongoing issue with this patient, personal safety training course recommended, patient issued with behavioural warning from Security Management and Patient Safety Team.
2a) Job Title of staff affected	2b) Description of incident	2c) Actions stemming from incident							
Consultant	Patient stated they only wanted to see an Asian Doctor in Clinic	Escalated, recognised this is an ongoing issue with this patient, personal safety training course recommended, patient issued with behavioural warning from Security Management and Patient Safety Team.							

			Staff Nurse	Patient accused staff of providing preferential treatment due to race.	Staff counselled, security involved.
			Trainee Nursing Associate	Patient shouting offensive racial comments to Trainee Nursing Associate.	Formal capacity assessment carried out by medical team, escalated to security manager, staff reassured by ward sister and reinforcement to all staff regarding zero tolerance on abusive behaviour.
			Community Sister	Patient made racially motivated comment regarding pulling down statues.	Patient informed that abuse is not tolerated, management provide reassurance to staff member affected, matron monitoring patient behaviour.
			Security Officer	Patient under observation due to intoxication and head injury being racially abusive to security.	Security manager investigated, appropriate action used, procedures and policies followed, Amica counselling offered, officers have mental health awareness training.
20	9.4.21	ICT / IM&T Strategy	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <p>I wish to obtain the following documents:</p> <ol style="list-style-type: none"> ICT/IM&T/IS Strategy- The IT department strategy or plans, highlights their current and future objectives. This information was supplied to you on 28 August 2020. For ease of reference I have attached the strategy (attachment 1). I have been advised that this document is still current. ICT Org Chart- A visual document that presents the structure of the IT department, please include name and job titles. If this cannot be sent, please work towards a structure with job titles. This information was supplied to you on 28 August 2020. For ease of reference I have attached the organisational chart (attachment 2). I have been advised that this document is still current. ICT Annual or Business Plan- Like the ICT strategy but is more annually focused. This information was supplied to you on 24 November 2020 and you were advised that there is no single document that constitutes an ICT Annual or Business Plan. The information that we hold and which constitutes an annual plan is found in the three documents. For ease of reference I have attached these (P1-P3). I have been advised that these documents are still current. ICT Capital Programme/budget- A document that shows financials budget on current and future projects. 		

			<p>The budget for 2021/22 has yet to be agreed. On 28 August 2020 we advised that the 2020/21 IT Capital budget was £3.2m: £1.2m for our eHospital Programme and £2m for IT Infrastructure.</p> <p>If some of these documents are not valid, please state when the 2020 onwards ICT documents are planned to be published. The documents supplied remain valid.</p>
21	9.4.21	Maternity provision	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <p>Please tell me for how many births per year you are planning in the alongside midwife led unit(s)(AMUs) in the proposed maternity hospital - 3,210 and how many</p> <p>(a) labour rooms - 14 (b) postnatal beds and (c) antenatal beds there will be in the AMU(s) 82 antenatal and postnatal combined + 14 Transitional Care beds*</p> <p>Please tell me how many births per year you are planning in the obstetric unit(s) in the proposed maternity hospital - 7,490 and how many</p> <p>(a) labour rooms, 22 + 3 bereavement suites (b) postnatal beds and (c) antenatal beds there will be in the obstetric unit(s). 82 antenatal and postnatal combined + 14 Transitional Care beds*</p> <p>*The beds have been modelled to allow flex between antenatal and postnatal beds.</p> <p>In addition there will be 10 recovery and enhanced care/High Dependency Unit beds. These are additional to 96 noted above. The Transitional Care beds are in a separate unit with a different model of care.</p>
22	9.4.21	Pest Control	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided below:-</p> <p>i) In the last calendar year (2020) how many times did you call out a specialist pest control agency to deal with pest/rodent incidents at any of your hospital premises? 53</p> <p>ii) For the month of May 2020 and the month of November 2020 please provide me with copies of any reports that were completed by any pest control worker/agency explaining what the problem was, where it was and how they dealt with</p>

			<p>it. Please find enclosed attachments 1 and 2.</p>
23	13.4.21	Telephony	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <p>1. Telephony and UC/ Collaboration</p> <p>a. Please confirm the manufacturer of your telephony system(s) that are currently in place It is considered that, in view of recent security attacks on organisations, public release of the specific information requested could put the Trust's network and information contained on that network at risk. Accordingly the Trust considers, therefore that Section 31 of the Freedom of Information. As this is a qualified exemption, the Trust has applied the public interest test as required and deems that, on balance and for the reasons stated above, the public interest lies in not disclosing this information.</p> <p>b. When was the installation date of your telephony equipment? 2019</p> <p>c. When is your contract renewal date? 30/10/2024</p> <p>d. Who maintains your telephony system(s)? Maintel</p> <p>e. Please confirm the value of the initial project £1.043m</p> <p>f. Please confirm the total ongoing annual spend on telephony - the annual spend on fixed line telephony, excluding maintenance as that is already answered above, is c£650k – this is for line rentals and calls.</p> <p>g. Please confirm the annual support cost for your telephony system £75k</p> <p>h. Do you use Unified Communications or Collaboration tools, if so which ones? Yes, MS Teams</p> <p>2. Contact Centre</p> <p>a. Please confirm the manufacturer of your contact centre system(s) that are currently in place? It is considered that, in view of recent security attacks on organisations, public release of the specific information requested could put the Trust's network and information contained on that network at risk. Accordingly the Trust considers, therefore that Section 31 of the Freedom of Information. As this is a qualified exemption, the Trust has applied the public interest test as required and deems that, on balance and for the reasons stated above, the public interest lies in not disclosing this information.</p> <p>With respect to Questions 2 b-f and 3a please could you clarify what you mean by 'contact centre' Is this purely Switchboard / Service Desks (IT & E&F) / Booking Centre / a Contact Centre Platform etc?</p> <p>b. When was the installation date of your contact centre infrastructure?</p> <p>c. When is your contract renewal date?</p>

		<p>d. Who maintains your contact centre system(s)? e. Please confirm value of the initial project? f. Please confirm the value of annual support/maintenance services (in £)? And overall annual spend for the contact centre</p> <p>3. How many contact centre agents do you have? a. Do agents work from home? Or just your offices? b. Do you use a CRM in the contact centre? What platform is used?</p> <p>It is considered that, in view of recent security attacks on organisations, public release of the specific information requested could put the Trust’s network and information contained on that network at risk. Accordingly the Trust considers, therefore that Section 31 of the Freedom of Information. As this is a qualified exemption, the Trust has applied the public interest test as required and deems that, on balance and for the reasons stated above, the public interest lies in not disclosing this information.</p> <p>c. Do you use a knowledge base / knowledge management platform? What platform is used? It is considered that, in view of recent security attacks on organisations, public release of the specific information requested could put the Trust’s network and information contained on that network at risk. Accordingly the Trust considers, therefore that Section 31 of the Freedom of Information. As this is a qualified exemption, the Trust has applied the public interest test as required and deems that, on balance and for the reasons stated above, the public interest lies in not disclosing this information.</p> <p>4. Connectivity and Network Services a. Who provides your WAN and internet connectivity and the annual spend on each b. Have you , or do you plan to deploy SD Wan services c. Have you got SIP trunks, if so who from and confirm annual spend d. Please confirm who provides your LAN, WIFI and Security infrastructure e. Please confirm your annual spend on each f. Please confirm your data centre switching and security infrastructure and have you deployed cloud based security and threat management</p> <p>It is considered that, in view of recent security attacks on organisations, public release of the specific information requested could put the Trust’s network and information contained on that network at risk. Accordingly the Trust considers, therefore that Section 31 of the Freedom of Information. As this is a qualified exemption, the Trust has applied the public interest test as required and deems that, on balance and for the reasons stated above, the public interest lies in not disclosing this information.</p> <p>5. Organisation a. How many employees do you have overall within your organisation? UHL has 16,326 employees.</p>
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			<p>6. Can you provide contact details for your procurement lead / category manager for these services? David Streets, Procurement Lead, David.J.Streets@uhl-tr.nhs.uk</p> <p>7. Can you provide names and contact details for the following people within your organisation? CIO / IT Director – Andrew Carruthers, CIO, andrew.carruthers@uhl-tr.nhs.uk Head of IT - Andrew Carruthers, CIO, andrew.carruthers@uhl-tr.nhs.uk Head of Digital Transformation - Mayur Kachela (CSC Manager) mayur.kachela@uhl-tr.nhs.uk Head of Customer Services - Mayur Kachela (CSC Manager) mayur.kachela@uhl-tr.nhs.uk</p>
24	13.4.21	Electronic Medical Records	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust’s response is provided below:-</p> <ol style="list-style-type: none"> 1. Could you confirm if you have a sexual health EMR installed at your trust? No (UHL NHS Trust does not have a sexual health service) a. When does the contract end? N/A b. Who is your current provider? N/A 2. Could you confirm if you have a colposcopy EMR installed at your trust? Yes a. When does the contract end? On- going b. Who is your current provider? Public Health England 3. Could you confirm if you have an ophthalmology EMR installed at your trust? Yes a. When does the contract end? On- going b. Who is your current provider? Medisight <p>Could you provide contact details with whom we can liaise with in the Trust who has responsibility for these systems? Colposcopy EMR – Ms S McLeod, Head of Operations, Women’s and Children’s CMG Ophthalmology EMR – Ms L Cowan, Head of Operations, MSS CMG</p>
25	14.4.21	Royal College Reviews	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. Your Freedom of Information Act request is set out below, followed by the Trust’s response:</p>

			<p>Since January 30 2020 to today's date, have you commissioned or received a Royal College invited review? Please give details of date commissioned/received, the royal college involved and the service under review.</p> <p>No</p> <p>Where you have received a report, please attach it along with any action plan you have developed.</p> <p>N/A</p> <p>We would draw your attention to the framework drawn up by the Academy of Medical Royal Colleges under which invited reviews are carried out.</p> <p><u>Invited reviews 210116.pdf (aomrc.org.uk)</u></p> <p>Page 21 of this stresses the need for openness and transparency when an invited review is in response to concerns about the quality of patient care.</p> <p>Please detail how you have complied with this eg by pointing us to the required summary in your board papers or on your website.</p> <p>N/A</p>
26	14.4.21	Maternity care and cord clamping	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by parts of your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided below:-</p> <p>Please provide under the FOI act, the figures for each of the last 5 years (please provide data for each calendar year data 2015-2020)</p> <p>Please provide the following figures per calendar year:</p> <ol style="list-style-type: none"> 1. How many live births occurred in your organisation (please break this down to premature and term babies) 2. How many of these live births had cord clamping as being recorded at being at or after one minute? (please break this down to premature and term babies) 3. Please provide the numbers where cord clamping occurred before one minute (please break this down to premature and term babies) 4. How many times this was not documented (please break this down to premature and term babies) 5. Please provide any audits in the last 5 years on cord clamping times. 6. Is it mandatory to record the cord clamping time on any of your systems? <p>I am advised by colleagues in the Women's and Children's Clinical Management Group that the Trust started recording cord clamping figures since 27 July 2020. Therefore, in order to provide the data for questions 2 and 4 of your request in respect of calendar years 2015 – July 2020, I am advised by colleagues that a manual review of patient records would be required to locate, extract and collate this data. Undertaking the work required would significantly exceed the 'appropriate limit' of 18 hours, as provided for under the Freedom of Information Act (Section 12 refers). Accordingly, and in reliance upon Section 12, the Trust does not intend to undertake</p>

this work. It may be, however, that if you were to refine your request, the Trust may be able to provide some information to you within the 18-hour limit. However, under Section 16 of the Freedom of Information Act we have a duty to advise and assist requestors, the Trust is able to provide some information as below.

1. How many live births occurred in your organisation (please break this down to premature and term babies)

	Premature	Term
2015	844	9606
2016	862	9601
2017	829	9370
2018	835	9044
2019	864	8890
2020	798	8752

2. How many of these live births had cord clamping as being recorded at being at or after one minute? (please break this down to premature and term babies)

The Trust does not hold this data for the five year period covered by your request. However, the following table provides data from the end of July 2020 to the end of December 2020. As explained in the response to question 6, the Trust only started to record this data on 27 July 2020.

	Premature	Term
Count of Cord Clamping	342	3607

3. Please provide the numbers where cord clamping occurred before one minute (please break this down to premature and term babies).

I am advised that this information is not recorded.

4. How many times this was not documented (please break this down to premature and term babies)

The Trust does not hold this data for the five year period covered by your request.

5. Please provide any audits in the last 5 years on cord clamping times.

I am advised that the Trust is not able to provide this information as audits have not yet been undertaken as the cord clamping times only started to be recorded at the end of July 2020.

6. Is it mandatory to record the cord clamping time on any of your systems?

Yes, since 27 July 2020.

27	14.4.21	COVID-19	I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of
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			<p>Information Act request, you asked for the following information and the Trust's response is provided following your request below:-</p> <p>1) What day (DD/MM/YYYY) did your trust's 'long Covid centre/clinic' become operational? 02/06/2020 <i>(Your trust was one of 69 which had set up long Covid clinics last autumn, according to this NHS England release: https://www.england.nhs.uk/2020/12/long-covid-patients-to-get-help-at-more-than-60-clinics/)</i></p> <p>Please could you breakdown the following information per month between 1 December 2020 and 28 February 2021:</p> <p>1a) How many (suspected long Covid) patients were referred to this clinic by their GP over this period? December 2020 = 2 January 2021 = 15 February 2021 = 55</p> <p>1b) How many of the (long Covid) patients assessed/seen over this period at your trust's clinic were ones who needed such help after being discharged from hospital? <u>Patients assessed:-</u> December 2020 = 75 January 2021 = 92 February 2021 = 165 <u>Total patients seen including those with ongoing review/care:-</u> December 2020 = 135 January 2021 = 177 February 2021 = 261</p> <p>Please could you break down the following information between 1 December 2020 and 28 February 2021 (its entirety rather than per month):</p> <p>1c) What was the average waiting time (in days) to be seen for long Covid assessment/specialist help at the stated clinic? 74 days</p> <p>1d) What was the longest time a person referred to/discharged into (from hospital) to the clinic had to wait to be seen in days. 127 days</p> <p>For Q1d, if such a person is still waiting to be seen please say 'X' (specify number) amount of people are 'still waiting' on the list. As at 22/03/2021 there were 224 patients waiting to be seen.</p>
28	15.4.21	Urology	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. Your Freedom of Information Act request is set out below, followed by the Trust's response:</p>

			<p>I would like to know which of the consultant Urologists under the UHL carry out the Percutaneous Nephrolithotomy procedure (PCNR). This is a minimally invasive procedure to remove stones from the kidney by a small puncture wound.</p> <p>I am advised that the following Consultant Urologists at UHL carry out this procedure (known in UHL as PCNL): Mr M Khan, and Mr P Butterworth.</p>
29	15.4.21	Length of Clinical Service of an Individual	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. Your Freedom of Information Act request is set out below, followed by the Trust's response:</p> <ol style="list-style-type: none"> 1. Did Prof Philip Newton Baker practise medicine at the University of Leicester Hospitals NHS Trust? 2. If the answer to the above is 'yes', over what period of time did Prof Philip Newton Baker practice medicine at the University of Leicester Hospitals NHS Trust? <p>I have been provided with the following information in response to your request: Professor Baker was appointed as an honorary consultant obstetrician at the University Hospitals of Leicester (UHL) NHS Trust in 2016. Since that time, he has not practised medicine, and his contribution to UHL has been through support for the teaching and training of medical students, doctors, and allied health professionals, for clinical research activities, and for a strengthening of the partnership between the University and the NHS (in addition, he has been the University-nominated Non-Executive Director on the UHL Trust Board). The exception to this was a short interval in 2020, when in response to the covid-19 pandemic, Professor Baker renewed his licence to practice; during this time, he undertook a number of clinical sessions working with, and under the direct supervision of, a senior consultant colleague.</p>
30	15.4.21	COVID-19	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following your request below:-</p> <p>Can you tell me how many cases of hospital acquired SARS-Cov-2 (the virus causing COVID-19) there were in UHL patients in the past year?</p> <p>I am advised that during the period 22 March 2020 to 21 March 2021, UHL recorded 410 cases of Hospital-onset, healthcare-acquired COVID-19 (on or after 15 days after admission).</p>
31	15.4.21	COVID-19	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following your request below:-</p> <ol style="list-style-type: none"> 1. Can you tell me the number of working days lost from UHL staff absence with confirmed COVID-19, in the last year? 2. Can you also tell me the number of working days lost from UHL staff absence due to self isolation for pending COVID testing or close contact with confirmed cases of COVID-19, in the last year? <p>I am advised that the information to respond to the above questions is not held in a readily accessible format. This is because all Covid-</p>

			<p>19 related staff absences are recorded using an on-line smart sickness absence system and the results of the Covid-19 test are not usually available at the commencement of the period of absence. Once the Covid-19 test result becomes available, this is recorded within the manager's comments on the return to work form. In order to locate, extract and collate the data you are seeking, the Trust would need to review the return to work forms for over 10,000 staff absences relating to Covid-19 to determine whether a positive Covid-19 test had been documented. It is estimated that this work would take approximately 1 minute per absence, making a total minimum estimate of 166.5 hours to complete – significantly in excess of the appropriate 18-hour limit provided for under the Freedom of Information Act. Consequently, and in reliance upon Section 12 of the FOI Act, the Trust will not be responding any further to your request. If you were to refine your request, it may be that the Trust could provide some data within the appropriate 18-hour limit.</p>
32	16.4.21	Freedom To Speak Up / Whistleblowing	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by some elements of your FOI request. Your Freedom of Information Act request is set out below, followed by the Trust's response.</p> <p>I am advised that other than the case mentioned in Q1, the response below relates to concerns raised direct with the Trust's Freedom to Speak Up Guardian, and covers Freedom to Speak Up arrangements within the Trust.</p> <p>1. How many reports did you receive from whistleblowers in 2019 and in 2020? 83 concerns notified to the Trust's Freedom to Speak Up Guardian, plus 1 case notified to HR.</p> <p>2. How many people do you have in your organisation that are trained/permitted to take reports from whistleblowers? The Trust has 1 Freedom to Speak Up Guardian</p> <p>3. What training have the people in question number 2 received in whistleblowing? National Guardians Office Training for 'Speaking Up'</p> <p>4. What cost, if any, was there for this training? £0</p> <p>5. Which organisation delivered each course? National Guardians Office</p> <p>6. What is the name of the person that arranged this training and what is their email address? National Guardians Office, 2nd Floor, 2 Redman Place, Stratford. London, E20 1JQL</p> <p>7. What methods do you have for whistleblowers to contact a person that is authorised to take their report and what are the specific details of these, i.e., email addresses, telephone numbers etc? Staff can contact the Trust's Freedom to Speak Up Guardian directly on mobile or email, and can access confidential routes via online web forms and extensions to leave messages</p> <p>8. What are the email addresses for the people authorised to receive whistleblower reports? Freedom2speakup@uhl-tr.nhs.uk</p>

			<p>9. How many whistleblowers have left the organisation within 12 months of making a report? This information is not held by the Trust, as concerns can be raised anonymously.</p> <p>10. How many whistleblowers have made an allegation of ‘detriment’ against your organisation? 0</p>																	
33	16.4.21	Medical Locum Staffing	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust’s response is provided below:-</p> <p>In relation to your supply of medical (doctor) temporary workers, please could you provide the answers to the following questions?</p> <p>1) Which locum/staffing agencies have you engaged to be part of your medical (doctors) agency cascade? Please provide the names of the agencies split into the relevant tiers. If you do not use a tier system, please explain how vacancies are cascaded with agencies.</p> <p>Please see below a list of agencies we currently use via neutral vendor, we do not have a cascade for Locums as this is all managed by a neutral vendor.</p> <table border="1"> <thead> <tr> <th>Agency</th> </tr> </thead> <tbody> <tr><td>Locums - Accident & Emergency</td></tr> <tr><td>Locums - Athona</td></tr> <tr><td>Locums - Bluecross Locums</td></tr> <tr><td>Locums - Coyles</td></tr> <tr><td>Locums - DRC</td></tr> <tr><td>Locums - ED Staffing</td></tr> <tr><td>Locums - Evergood Associates</td></tr> <tr><td>Locums - Fresh Medical</td></tr> <tr><td>Locums - Healthcare Locums</td></tr> <tr><td>Locums - Holt Doctors</td></tr> <tr><td>Locums - ID Medical</td></tr> <tr><td>Locums - Interact medical</td></tr> <tr><td>Locums - Locum People Ltd</td></tr> <tr><td>Locums - London Healthcare Locums</td></tr> <tr><td>Locums - Medacs Healthcare</td></tr> <tr><td>Locums - Medecho</td></tr> </tbody> </table>	Agency	Locums - Accident & Emergency	Locums - Athona	Locums - Bluecross Locums	Locums - Coyles	Locums - DRC	Locums - ED Staffing	Locums - Evergood Associates	Locums - Fresh Medical	Locums - Healthcare Locums	Locums - Holt Doctors	Locums - ID Medical	Locums - Interact medical	Locums - Locum People Ltd	Locums - London Healthcare Locums	Locums - Medacs Healthcare	Locums - Medecho
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Locums - Interact medical																				
Locums - Locum People Ltd																				
Locums - London Healthcare Locums																				
Locums - Medacs Healthcare																				
Locums - Medecho																				

			<table border="1"> <tr><td>Locums - Medics Pro</td></tr> <tr><td>Locums - Medline Recruitment</td></tr> <tr><td>Locums - Medpure</td></tr> <tr><td>Locums - National Locums</td></tr> <tr><td>Locums - NC Healthcare</td></tr> <tr><td>Locums - Pertemps</td></tr> <tr><td>Locums - Promedical</td></tr> <tr><td>Locums - Total Assist</td></tr> <tr><td>Locums - TXM</td></tr> <tr><td>Locums - Unite Medical</td></tr> </table> <p>2) Please provide a breakdown of the proportion of medical (doctor) locum hours booked through each of these tiers for the last three years. If this is not available, please provide a breakdown of the proportion of medical (doctor) locum spend incurred through each of these tiers for the last three years. If only recent years are available, please provide what you have. We do not use a tier system.</p> <p>3) What is the protocol for releasing medical (doctor) vacancies to each of your tiers? We do not use a tier system.</p> <p>4) When are the current arrangements relating to your agency cascade in place until? 29 April 2021.</p>	Locums - Medics Pro	Locums - Medline Recruitment	Locums - Medpure	Locums - National Locums	Locums - NC Healthcare	Locums - Pertemps	Locums - Promedical	Locums - Total Assist	Locums - TXM	Locums - Unite Medical
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Locums - Total Assist													
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Locums - Unite Medical													
34	16.4.21	UHL's financial deficit	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by some elements of your FOI request. Your request is set out below, followed by the Trust's response.</p> <p>Under the Freedom of Information Act I would like to request copies of emails sent to and from UHL's former leadership team between March 1st 2019 and January 1st 2020, and which talked about the deficit position reported in the 2018/19 annual accounts. I am specifically interested [in] emails sent from and to: - former trust chief executive John Adler, - former chief financial officer Paul Traynor - former director of operational finance Chris Benham - the trust's auditors Grant Thornton, in particular Mark Stocks.</p> <p>I am advised that due to the time elapsed since the 3 former staff named above left UHL employment, the Trust no longer holds all of the specific staff mailboxes listed in your request. I am advised therefore that it would be necessary to obtain and review the contents of the mailboxes for all Executive and Non-Executive Directors, to identify whether they contained information related to your request. I am advised by the Trust's Head of Privacy that due to the nature of the information requested and the size of the individual mailboxes involved, it would take approximately 20-25 hours per mailbox per year to obtain and search those mailboxes, and identify which emails (if any) fall within the scope of your request. The Trust would need to review the mailboxes for at least 10 Executive Directors and at</p>										

			<p>least 7 Non-Executive Directors, amounting to not less than between 340 and 425 hours. This significantly exceeds the 18-hour 'appropriate limit' provided for under the Freedom of Information Act 2000, and in reliance on section 12 of that Act the Trust is not therefore progressing your request further. It might be that if you were able to refine your request, there may be information which could be provided to you within the 18-hour 'appropriate limit'. The Trust does not hold a mailbox for its External Auditor.</p>
35	19.4.21	Self-Harm – attendances at Emergency Department	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your request. However, I am advised that without a review of medical records, it is not possible in every case to identify whether an overdose was intentional. To obtain that information we would need to undertake a manual review of 233 cases where intention is not currently verified via coding. It is estimated that that it would take 30 minutes per record - this work would therefore take 116.5 hours and significantly exceed the 18 hour appropriate limit provided for under FOI. Accordingly and in reliance upon section 12 of the FOI Act, the Trust will not be progressing this section of your request any further. It may be that if you were able to refine your request, there might be information which could be provided to you within the 18-hour 'appropriate limit'.</p> <p>In your Freedom of Information Act request, you asked for the following information:-</p> <p>1.) I would like to know the number of people aged 17 or younger who attended A&E at hospitals in the trust after intentionally hurting themselves in 2020 JAN-DEC.</p> <p>b.) I would like this information broken down by age group: 0-5, 6-11, 12-17.</p> <p>c.) I would like this information broken down by gender: Male, Female.</p>
36	19.4.21	Spend on Consumables	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <p>The total amount in pounds, including VAT, to the nearest thousand, the Trust has spent, split by the below category tower groupings, obtained from https://www.supplychain.nhs.uk/categories/ (accessed 19/03/2021):</p> <ol style="list-style-type: none"> 1) Ward Based Consumables 2) Sterile Intervention and Associated Consumables 3) Infection Control and Wound Care 4) Orthopaedics, Trauma and Spine, and Ophthalmology 5) Rehabilitation, Disabled Services, Women's 6) Cardio-Vascular, Radiology, Audiology and Pain 7) Large Diagnostic Capital Equipment 8) Diagnostic, Pathology and Therapy Technologies <p>The dates of when orders were placed should be used. Information to be split by date periods of when orders were placed;</p>

a) 01/01/2019 to 31/12/2019

b) 01/01/2020 to 31/12/2020

Spend by Category Tower	Period	
	01/01/2019 to 31/12/2019	01/01/2020 to 31/12/2020
1) Ward Based Consumables	£11,520,178	£12,457,897
2) Sterile Intervention and Associated Consumables	£6,725,620	£7,534,801
3) Infection Control and Wound Care	£3,537,629	£6,118,151
4) Orthopaedics, Trauma and Spine, and Ophthalmology	£7,481,404	£3,547,103
5) Rehabilitation, Disabled Services, Women's	£2,718,020	£2,763,472
6) Cardio-Vascular, Radiology, Audiology and Pain	£14,983,875	£17,427,068
7) Large Diagnostic Capital Equipment	£1,252,766	£1,997,431
8) Diagnostic, Pathology and Therapy Technologies	£8,181,484	£9,548,417

If the subtotal is greater than or equal to £250,000 for 1) or 8), in any of the date periods a) to b), there should be a further breakdown of the top 20 contributions by percentage (to 1 decimal place) of the subtotal order amount to the total amount for that period, giving details of;

i) Category Tower grouping description [1) to 8) above]

ii) Order Date

iii) Product code (Format: alphanumeric, 25 characters maximum)

iv) Product description (Format: alphanumeric, 50 characters maximum)

This is provided on the attached spreadsheet.

v) Price per unit / item / container in pounds (etc.)

(Format: numeric, 25 digits maximum)

Please note that the price per unit has been deemed exempt under Section 43 (commercial interests) of the Freedom of Information Act 2000 as procurements are ongoing. As Section 43 is a qualified exemption, the Trust's Head of Legal Services has undertaken the public interest test (PIT) and has concluded that, at present, on balance the PIT favours withholding the information requested.

vi) Unit / item / container name (e.g. "Pallet" or "Box")

(Format: alphanumeric, 25 characters maximum)

This is provided on the attached spreadsheet.

			<p>vii) Total Quantity ordered (Format: numeric, 25 digits maximum) Please note that the total quality ordered has been deemed exempt under Section 43 (commercial interests) of the Freedom of Information Act 2000 as procurements are ongoing . As Section 43 is a qualified exemption, the Trust’s Head of Legal Services has undertaken the public interest test (PIT) and has concluded that, at present, on balance the PIT favours withholding the information requested.</p> <p>viii) Subtotal Total order cost incl. VAT (Format: numeric, 50 digits maximum)</p> <p>ix) Percentage of total order cost viii) over subtotal for applicable category tower grouping [1) to 8)] specified in i) to 1.d.p.</p> <p>x) Supplier Name (Format: alphanumeric, 50 characters maximum)</p> <p>xi) Manufacturer Name (Format: alphanumeric, 50 characters maximum)</p> <p>Data for viii) to xi) is provided on the attached spreadsheet.</p> <p>Additional information; Scope of orders is international - made to countries both inside and outside the UK. Orders received that were subsequently returned by the Trust after ordering should be included where possible. Orders that were subsequently cancelled by the Trust or by the supplier should be excluded where possible.</p> <p>Where exclusions for cancelled orders have been made, please state all category tower groupings [e.g. 2), 7) as applicable], the total amount incl VAT of the exclusions, and the total number of orders for them - suggestion: this could be put in an appendix in word file or additional excel sheet.</p> <p>If any of information for i) to xi) in the breakdowns is unknown, please state “Unknown” by the applicable record.</p> <p><i>Hypothetical example;</i></p> <p><i>The Trust orders subtotal for 3) Infection Control and Wound Care, in period b) 01/01/2020 to 31/12/2020 was £2,503,000 (nearest thousand). Then a breakdown of the top 20 items is requested of this amount. £2,503,456.32 (unrounded) would be used as the denominator for the percentage calculations.</i></p> <p><i>If a particular order under 3) cost £51,000 incl VAT, then this would be taken as the numerator for the percentage calculation, and with the £2,503,456.32 as denominator, would give a percentage to 1d.p. of 2.0%. However, this item would only be included in the order breakdown if it was a top 20 percentage contribution.</i></p>
37	20.4.21	Digital Medical	I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of

		Records	<p>Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <p>1. Have you already started digital conversion of your paper medical records? Yes</p> <p>If YES, which outsource provider do you use? It is considered that, in view of recent security attacks on organisations, public release of the specific information requested could put the Trust's network and information contained on that network at risk. Accordingly the Trust considers, therefore that Section 31 of the Freedom of Information. As this is a qualified exemption, the Trust has applied the public interest test as required and deems that, on balance and for the reasons stated above, the public interest lies in not disclosing this information.</p> <p>1. a) Do you undertake any scanning in-house? Yes</p> <p>2. If you have not yet started to digitise your medical records do you have a timescale for when you would like to start this project? Please advise one of the following.</p> <ul style="list-style-type: none"> • Within 6 months • Within 12 months • Within 18 months • Within 24 months • Other (please state estimated timescale) • No plans <p>Not applicable as the Trust has started to digitise medical records.</p> <p>3. If you are planning a digital transformation project, how will you manage the procurement?</p> <ul style="list-style-type: none"> • OJEU • Framework • Other (please advise which) <p>3. a) If the answer is Framework, which framework will you use? Please advise one of the following.</p> <ul style="list-style-type: none"> • LPP • ESPO • SBS • H.T.E. • NOE CPC • Other (please advise which)
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		<p>The Trust has already procured an EPR solution. Any other digital transformation projects will be managed by the relevant procurement process.</p> <p>4. Who has responsibility for digital transformation/medical records digitisation within the Trust? Please provide:</p> <ul style="list-style-type: none"> • Name Andrew Carruthers • Job title Chief Information Officer • Contact details andrew.carruthers@uhl-tr.nhs.uk <p>5. Does the Trust have an EDMS (Electronic Document Management System)? Yes</p> <p>If YES:</p> <ul style="list-style-type: none"> • Which system is in use? It is considered that, in view of recent security attacks on organisations, public release of the specific information requested could put the Trust’s network and information contained on that network at risk. Accordingly the Trust considers, therefore that Section 31 of the Freedom of Information. As this is a qualified exemption, the Trust has applied the public interest test as required and deems that, on balance and for the reasons stated above, the public interest lies in not disclosing this information. • When does the contract expire? 02/09/2023 <p>If NO, does the Trust have a plan to procure an EDMS? YES/NO</p> <p>6. What are the timescales to procure an EDMS? Please advise one of the following.</p> <ul style="list-style-type: none"> • Within 6 months • Within 12 months • Within 18 months • Within 24 months • Other (please state estimated timescale) • No plans <p>7. Which EPR (Electronic Patient Record) systems does the Trust use? It is considered that, in view of recent security attacks on organisations, public release of the specific information requested could put the Trust’s network and information contained on that network at risk. Accordingly the Trust considers, therefore that Section 31 of the Freedom of Information. As this is a qualified exemption, the Trust has applied the public interest test as required and deems that, on balance and for the reasons stated above, the public interest lies in not disclosing this information.</p>
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			<p>8. Does the Trust have the ability to deliver “Virtual Clinics”? Yes</p>
38	21.4.21	COVID-19	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust’s response is provided following your request below:-</p> <p>I would like to request information on the number of people that were hospitalised covid-free (for other ailments) *and* then became covid positive during their stay. As at 29 March 2021, the University Hospitals of Leicester NHS Trust had 411 Hospital-onset, healthcare-acquired Covid-19 cases (on or after 15 days following admission) between 1 March 2020 and 29 March 2021.</p>
39	21.4.21	COVID-19	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust’s response is provided following your request below:-</p> <p>I would like to know how many people in the trust died directly of Covid 19 from 1 February 2020 to 28 February 2021. This should not be within 28 days of a positive test, but directly from Covid 19 and nothing else. The 28 days figure seems to me to be misleading, hence the need to understand the actual figure. I want to understand so that I can look after my family and understand the true impact of Covid 19. As of 23:59 hours on 30 March 2021, the University Hospitals of Leicester NHS Trust had reported 1,251 patient deaths from 1 February 2020 up to and including 28 February 2021, where COVID-19 was documented as a direct cause of death on part 1 of the death certification process.</p>
40	22.4.21	Staff Resource for FOI requests	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. Your Freedom of Information Act request is set out below, followed by the Trust’s response.</p> <ol style="list-style-type: none"> 1. Do you have a FOI officer? 2. How many FOI officers do you have? 3. What banding are they? 4. How many requests have you done in 2019 2020 and 2021 5. Do you have an FOI manager? 6. What is their banding? 7. Can you provide a copy of the FOI officers job description including the departments structure ? <p>With regards to questions 1, 2, 3, 5, 6, and 7 above, the Trust does not have any staff dedicated solely to Freedom of Information Act requests. Within the Trust, FOI requests are managed by the Corporate and Committee Services team as part of that team’s wider</p>

			<p>corporate governance remit. There are 4 Corporate and Committee Services Officers (3.2 whole time equivalents) at band 6, managed by the Corporate and Committee Services Manager at band 8a. The team sits in the Corporate and Legal Affairs Directorate, and a copy of the structure chart for that Directorate is attached. With regard to the specific FOI job description elements of the Corporate and Committee Services Officers' wider governance remit, this is set out below:</p> <p>Freedom of Information</p> <ul style="list-style-type: none"> • To be responsible for the central management of Freedom of Information Act 2000 and Environmental Information Regulations 2005 requests received by the University Hospitals of Leicester NHS Trust, specifically: <ul style="list-style-type: none"> • providing advice and guidance on the Freedom of Information Act and Environmental Information Regulations Act in general, and specifically on the application of the exemptions/exceptions within that legislation; • co-ordinating, quality assuring and issuing finalised responses to FOI and EIR requests; • ensuring that appropriate senior officers within the organisation are kept informed of relevant requests and any resulting implications; • liaising with requesters, including members of the public, Solicitors and media organisations, and • maintaining an up-to-date central log of all FOI and EIR requests and performance monitoring accordingly the responses. <p>With regard to question 4 above, the number of FOI requests received by the Trust in the 2018/19, 2019/20, and 2020/21 financial years is shown below: 2018/19: 715 2019/20: 704 2020/21: 617</p>
41	22.4.21	IT – user accounts	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <p>FOI Request - User Accounts and Home Drives</p> <p>1. Does your organisation have an active policy that supports the deletion/retention and disposal of user accounts, home drives and mailboxes once a staff member has left your organisation? If so please supply a copy of that policy, standard operating procedures or other documented organisational arrangements. Unfortunately we are unable to respond to this question. We hope to respond shortly.</p> <p>2. Within any policy or organisational arrangement in place:</p> <ul style="list-style-type: none"> • What is the retention period for home drives, user accounts and email mailboxes?

			<p>With respect to home drives and user accounts please see the answer below. The retention period for emails is 12 months.</p> <ul style="list-style-type: none"> • Do you actively delete or disable user accounts and user mailboxes? Based on the process attached, we automate the disablement/de-provisioning of accounts 1 month after last use (staff accounts) or 1 year after last use (all other accounts where no HR record can be referred to). However, when informed of a leaver by the UHL, we de-provision accounts within 48 hours. • Do you have a retention period for how much email archive you hold i.e. capacity or date based? 12 months • From a data consumption point how do you assess or determine if Person Identifiable Data is being stored on home drives? We can screen the data and access the drives remotely. • Do you have a leavers policy or other similar policy in place within your organisation that covers retention and disposal of email data and data held on computer drives? User accounts and the associated email and home drive data is retained for 1 year after identifying a leaver, after which the account is deleted. 												
42	22.4.21	Staff Sickness	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <p>How many NHS staff in your Trust were absent on sick leave in the calendar years? 2018 2019 2020 OR if records are kept in the financial years? 2017/18 2018/19 2019/20</p> <p>How many work days were lost in each period (as above) through sickness leave?</p> <p>For each year (calendar or financial) how many of those staff were absent through mental health issues?</p> <p>How many work days were lost in each period through mental health conditions including depression, anxiety, PTSD?</p> <p>We are unable to provide 'work days' but have used 'calendar' days (which is the standard calculation within the electronic staff records). This is the metric used for all our sickness analysis.</p> <table border="1" data-bbox="524 1214 1798 1401"> <thead> <tr> <th>Period</th> <th>Calendar Days Lost through sickness absence</th> <th>Number of staff absence through mental health issues</th> <th>Calendar Days Lost through mental health conditions</th> </tr> </thead> <tbody> <tr> <td>2017/2018</td> <td>198,780</td> <td>868</td> <td>40,175</td> </tr> <tr> <td>2018/2019</td> <td>187,984</td> <td>1,016</td> <td>37,761</td> </tr> </tbody> </table>	Period	Calendar Days Lost through sickness absence	Number of staff absence through mental health issues	Calendar Days Lost through mental health conditions	2017/2018	198,780	868	40,175	2018/2019	187,984	1,016	37,761
Period	Calendar Days Lost through sickness absence	Number of staff absence through mental health issues	Calendar Days Lost through mental health conditions												
2017/2018	198,780	868	40,175												
2018/2019	187,984	1,016	37,761												

			2019/2020	226,165	1,183	47,453												
43	23.4.21	Contracts for Clinical Services	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following your request below:-</p> <p>I am making a request for information under the Freedom of Information Act. Regarding the provision of clinical services under the NHS Increasing Capacity Framework, please could you tell me in relation to 31 March 2021 and 1 April 2021:</p> <p>What contracts UHL holds with private companies and third sector organisations; What services are provided through the contracts; What the company/ third sector organisation is in relation to each contract; What the value of each contract is; When each contract comes to an end.</p> <p>I am advised that, as at the dates requested, there have been no contracts let by University Hospitals of Leicester NHS Trust under the Increasing Capacity Framework.</p>															
44	23.4.21	Maternity patients accessing PILS	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <p>I wondered if you would be able to please supply the following information:</p> <p>1. In the period 01/01/2018 - 31/12/2020 (3 full years), how many obstetric (Maternity) patients per year accessed PALS and what was the ethnic breakdown for those who accessed PALS.</p> <p>Please note that University Hospitals of Leicester NHS Trust does not have a PALS service. Concerns, complaints, requests for information and compliments are all managed by our Patient Information and Liaison Service (PILS).</p> <p>Please see data within the table below which details PILS contacts from patients regarding maternity categorised by ethnicity and type of contact from the start of 2018 to the end of 2020:-</p> <table border="1"> <thead> <tr> <th>PILS Contacts from Patients regarding Maternity by Ethnicity and type of contact from the start of 2018 to the end of 2020</th> <th>Complaint</th> <th>Concern</th> <th>Requests for Information</th> <th>Compliment</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>White - British</td> <td>139</td> <td>71</td> <td>13</td> <td>39</td> <td>262</td> </tr> </tbody> </table>				PILS Contacts from Patients regarding Maternity by Ethnicity and type of contact from the start of 2018 to the end of 2020	Complaint	Concern	Requests for Information	Compliment	Total	White - British	139	71	13	39	262
PILS Contacts from Patients regarding Maternity by Ethnicity and type of contact from the start of 2018 to the end of 2020	Complaint	Concern	Requests for Information	Compliment	Total													
White - British	139	71	13	39	262													

White - other white	7	4	0	0	11
Mixed white and black Caribbean	1	0	0	0	1
Mixed white and Asian	0	1	0	0	1
Other mixed	0	1	0	0	1
Asian - British	5	3	0	0	8
Other Asian	22	3	2	4	31
Indian	1	1	0	0	2
Black African	2	1	0	0	3
Other Black	6	1	2	0	9
Other ethnic category	4	0	0	0	4
Not stated	11	11	0	2	24
Total	198	97	17	45	357

2. What was the total number and ethnic breakdown for obstetric (Maternity) patients accessing the hospital in general (inpatients and outpatients) in the same time period.

Please see the table below which provides the number of all in-patient admissions to maternity, categorised by ethnicity, in the time period requested. Please note that these admissions can relate to antenatal, intrapartum or postnatal care.

Row Labels	Grand Total
Any other Asian background	3172
Any other Black background	801
Any other Ethnic Group	1752
Any other mixed background	484
Any other White background	6880
Asian or Asian British: Bangladeshi	1040
Asian or Asian British: Indian	15319
Asian or Asian British: Pakistani	2255
Black or Black British: African	2473
Black or Black British: Caribbean	508
Mixed: White and Asian	373
Mixed: White and Black African	207
Mixed: White and Black Caribbean	893
Not stated	490

Other Ethnic Groups: Chinese	303
White: British	45232
White: Irish	313
(blank)	35
Grand Total	82530

Please see the table below which provides a count of individual patients attending Maternity Out-Patients at least once in the three year time period requested – please note that these figures will overlap with those in the table above documenting admissions of the same patient.

Ethnic Category Code	Ethnic Category	SNo count
A	WHITE BRITISH	16,191
B	WHITE IRISH	107
C	ANY OTHER WHITE BACKGROUND	3,063
D	WHITE AND BLACK CARIBBEAN	302
E	WHITE AND BLACK AFRICAN	88
F	WHITE AND ASIAN	133
G	ANY OTHER MIXED BACKGROUND	183
H	INDIAN	6,061
J	PAKISTANI	823
K	BANGLADESHI	425
L	ANY OTHER ASIAN BACKGROUND	1,243
M	CARIBBEAN	180
N	AFRICAN	1,009
P	ANY OTHER BLACK BACKGROUND	284
R	CHINESE	150
S	ANY OTHER ETHNIC GROUP	762
Z	NOT STATED	419
	Not Known/Not Collected	497
	Sum:	31,920

45	23.4.21	COVID-19	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following your request below:-</p> <ol style="list-style-type: none"> 1. The number of instances where an inpatient at the trust was diagnosed with covid-19, where the covid-19 diagnosis was made 15 days or more after admission, in each month since and including March 2020. This information is provided in the tables below. 2. The number of deaths of patients of the trust who had been diagnosed with covid-19, where the covid-19 diagnoses had been made 15 days or more after hospital admission), in each month since and including March 2020. Please include instances only where the patient's death occurred while they were inpatients at the trust. This information is provided in the tables below. 3. The number of instances where an inpatient at the trust was diagnosed with covid-19, where the covid-19 diagnosis was made 8-15 days after admission, in each month since and including March 2020. This information is provided in the tables below. 4. The number of deaths of patients of the trust who had been diagnosed with covid-19, where the covid-19 diagnoses had been made between 8 and 15 days or more after hospital admission, in each month since and including March 2020. Please include instances only where the patient's death occurred while they were inpatients at the trust. This information is provided in the tables below. 5. Any additional summary analysis/reports the trust has carried out itself into the number of deaths of patients following a covid-19 infection which was likely or definite to be nosocomial. The Trust does not hold information relating to this question. 6. Please also provide, with suitable redactions, any serious incident reviews or corporate reviews into any of these deaths. The Trust does not hold information relating to this question. <p>The data in the tables below cover the period 1 March 2020 up to and including 31 March 2021. Patients are counted and assigned a nosocomial category if their earliest positive COVID-19 test result date or collection date falls within an inpatient admission. Patients whose earliest positive COVID-19 test was collected and reported outside of an inpatient admission are excluded. The patient deaths provided below are based upon discharge date and method of discharge.</p> <p>It should be noted that comparing numbers from Trusts of different sizes, which treat different numbers of patients and which operate with different levels of COVID prevalence in the community will not provide a meaningful comparison of hospital acquired infection or deaths.</p>
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Responses to questions 1 & 3, Nosocomial Diagnoses within period

Date of COVID-19 Diagnosis	Hospital-Onset Category		Grand Total
	Hospital-onset, probable, 8-14 days after admission	Hospital-onset, healthcare-acquired, 15 or more days after admission	
Mar-20	10	5	15
Apr-20	34	38	72
May-20	64	34	98
Jun-20	16	10	26
Jul-20	2	1	3
Aug-20	0	1	1
Sep-20	7	9	16
Oct-20	21	18	39
Nov-20	46	54	100
Dec-20	126	80	206
Jan-21	135	94	229
Feb-21	78	53	131
Mar-21	14	14	28
Grand Total	553	411	964

Responses to questions 2 & 4 - Deceased Nosocomial patients within period

Date of Death	Hospital-Onset Category		Grand Total
	Hospital-onset, probable, 8-14 days after admission	Hospital-onset, healthcare-acquired, 15 or more days after admission	
Mar-20	0	3	3
Apr-20	4	14	18
May-20	17	8	25
Jun-20	2	6	8
Jul-20	2	0	2

			Aug-20	0	0	0																			
			Sep-20	0	1	1																			
			Oct-20	1	5	6																			
			Nov-20	15	9	24																			
			Dec-20	35	20	55																			
			Jan-21	34	29	63																			
			Feb-21	25	21	46																			
			Mar-21	7	6	13																			
			Grand Total	142	122	264																			
46	26.4.21	COVID-19	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following your request below:-</p> <p>Could you please provide me with the number of deaths across all Leicestershire hospitals from March 1st 2020 to March 1st 2021 where the sole cause of death was Covid-19 excluding comorbidities. Could this be broken down into month by month figures?</p> <p>As of 23:59 hours on 30 March 2021, the University Hospitals of Leicester NHS Trust had reported 38 deaths of patients from 1 March 2020 up to and including 28 February 2021 (with no documented underlying medical conditions at the time of their death) where either:</p> <ul style="list-style-type: none"> • there was a positive COVID-19 test result within 28 days of the date of death • there was no COVID-19 positive test result within 28 days of the date of death, but where COVID-19 was documented as a direct or underlying cause of death on part 1 of the death certification process. <p>A full breakdown of these deaths, per month is available below:</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Month</th> <th>Number of deaths</th> </tr> </thead> <tbody> <tr> <td rowspan="7">2020</td> <td>March</td> <td>3</td> </tr> <tr> <td>April</td> <td>13</td> </tr> <tr> <td>May</td> <td>3</td> </tr> <tr> <td>June</td> <td>1</td> </tr> <tr> <td>July</td> <td>2</td> </tr> <tr> <td>August</td> <td>0</td> </tr> <tr> <td>September</td> <td>1</td> </tr> </tbody> </table>					Year	Month	Number of deaths	2020	March	3	April	13	May	3	June	1	July	2	August	0	September	1
Year	Month	Number of deaths																							
2020	March	3																							
	April	13																							
	May	3																							
	June	1																							
	July	2																							
	August	0																							
	September	1																							

				October	0
				November	5
				December	1
			202	January	6
			1	February	3
			Total		38
47	27.4.21	Apple iMacs	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <p>Can you please help me with the following queries:</p> <ol style="list-style-type: none"> 1. Do any members of your organisation use Apple iMacs or Macbooks? 2. Where these purchased by the organisation / BYOD (Bring Your Own Device) or a mixture of the two? 3. What professions, staff groups or departments use them the most? 4. Number of Apple Macs purchased in the last 12 months? 5. Number of Apple Macbooks purchased in the last 12 months? <p>We do not use Apple iMacs or Macbooks in UHL.</p>		
48	27.4.21	Dental General Anaesthetic	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <p>Would you please answer the following for any Dental General Anaesthetic (DGA) list you deliver:</p> <ol style="list-style-type: none"> 1. Please confirm name, type of provider (NHS trust or CDS) and your Sustainability and Transformation Partnership, or Integrated Care service (if known). NHS 2. What sort of lists do you provide? We want to know if they are Extraction only Paediatric Oral Surgery (all dental alveolar) Comprehensive care only <ol style="list-style-type: none"> a. Please describe the approximate frequency of each per month 1 Theatre List per week – 12 patients a Month b. What is the age range permitted on each type of list? 0-16 c. What is the criteria for each list you provide eg purely due to special needs, or due to age/quantity of treatment/lack of co-operation etc Tier 3 oral surgery referrals this includes special needs and lack of co-operation and complex cases 3. If you provide dental care under GA via any other method eg extraction case at the end of an adult list, we would be like you 		

			<p>to briefly describe these as well. – No</p> <p>4. What is the approximate number of children seen in 1 year across all the DGA lists you deliver (end date in 2019). Community dental activity is undertaken by another organisation using UHL facilities.</p> <p>5. Who plans each type of GA list you provide (eg Paediatric Specialist, Paediatric Consultant, Special Needs Specialist, Senior Dental officer etc.) Maxillofacial Consultant or Mid Grade Doctor operating on the list</p> <p>6. Who actually carries out each list (eg Paediatric Specialist, Paediatric Consultant, Special Needs Specialist, Senior Dental officer etc.)- Maxillofacial Consultant or Mid Grade Doctor</p>
49	27.4.21	Risk Management Systems	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. Your Freedom of Information Act request is set out below, followed by the Trust's response.</p> <p>Which Risk Management System do you use? RLDatix</p> <p>Which version of the system are you currently using? Datix web version 14.0.30 with exception of Richclient version for the risk register</p> <p>Have you received an upgrade in the last 18 months? No</p> <p>Do you have a dedicated administrator for your risk management system ? By dedicated we mean more than 75% of their role is to administrate, maintain and develop the system. What is the AfC grade of the dedicated administrator person? I am advised that the Trust has two staff in its Datix team who fully manage/administrate the system. One Datix Manager and Analyst at Band 6 and one Assistant Datix Manager and Analyst at Band 5.</p>
50	27.4.21	Circumcisions to treat Phimosis	<p>I confirm that the University Hospitals of Leicester NHS Trust does not hold information covered by your FOI request. Your Freedom of Information Act request is set out below, followed by the Trust's response.</p> <p>I am writing to discern the number of circumcisions that have been done to treat phimosis (N47.1) in the UK. I would like to know how many such circumcisions that were carried out by your NHS trust in the years of 2018 and 2019, or any similar time period for which the records are readily available. If your trust does not carry out circumcision to treat phimosis then please just reply to say so. If possible I would like to be provided with a breakdown of the ages of the patients at the time of the procedure; either in the way in which this information is already recorded by yourselves, or alternatively in the following way:</p>

- **Between the ages 0-4**
- **Between the ages 5-8**
- **Between the ages 9-12**
- **Between the ages 13-16**
- **Between the ages 16 to 20**
- **Ages 21+**

I am advised that the code N47.1 is a revision to ICD10 diagnosis coding that UHL has not yet adopted. While the Trust is therefore able to provide figures of circumcision in cases of Redundant prepuce, phimosis and paraphimosis combined, we do not hold information specifically and solely for phimosis. Under the Freedom of Information Act 2000 section 16 duty to advise and assist requesters, those combined figures are shown below:

Age Grp	Year	
	2018	2019
a 0-4	7	7
b 5-8	9	13
c 9-12	21	16
d 13-16	10	14
e 16-20	23	21
f 21+	128	133
TOTAL	198	204

51	28.4.21	Maternity Provision	<p>I confirm that the University Hospitals of Leicester NHS Trust does not hold information covered by your FOI request. Your Freedom of Information Act request is set out below, followed by the Trust's response.</p> <p>Please tell me precisely where (i.e. in which building and which wards) the freestanding midwife led unit on the site of the Leicester General Hospital will be located, assuming you establish this unit following the public consultation.</p> <p>Please tell me how much capital investment you have set aside to fund this unit and from which fund this capital investment is drawn.</p> <p>Please can you tell me whether this building has been included in the land and estate you have identified for later sale. If this building is included in your possible future sale of estate, where will the freestanding midwife led unit be re-located?</p> <p>I am advised that no decision has been made on the location of any possible Midwifery Led Unit at the LGH, until the CCG Governing Body make a decision based on the recommendations in the Decision Making Business Case. As yet the date of such a meeting has yet</p>
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			to be announced by the CCG. I am also advised that if the consultation shows support for the Midwifery Led Unit at Leicester General Hospital and the proposal is implemented, a review body would be established comprising of midwives, parents and other stakeholders who would co-produce the service with UHL discussing all the points raised in your questions.										
52	28.4.21	COVID-19	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following your request below:-</p> <p>I am doing some research regarding COVID 19 under the freedom of information act. I would like you to supply me with the following information: How many people have died in Leicester shire hospitals (broken down per hospital) from covid 19 alone. As in they were admitted into hospital and died only of covid 19 with no other underlying health conditions. I can see the the figures that you publish online but they are within 28 days of a positive covid test so they could have died of other causes. I just want to know the exact figure from 1st March 2020 to 1st March 2021 of people who have died from covid 19 and nothing else.</p> <p>As of 23:59 hours on 30 March 2021, the University Hospitals of Leicester NHS Trust had reported 38 deaths of patients from 1 March 2020 up to and including 28 February 2021 (with no documented underlying medical conditions at the time of their death) where either:</p> <ul style="list-style-type: none"> • there was a positive COVID-19 test result within 28 days of the date of death • there was no COVID-19 positive test result within 28 days of the date of death, but where COVID-19 was documented as a direct or underlying cause of death on part 1 of the death certification process. <p>A full breakdown of these deaths, per hospital is available below:</p> <table border="1"> <thead> <tr> <th>Hospital Site</th> <th>Number of deaths</th> </tr> </thead> <tbody> <tr> <td>Leicester Royal Infirmary</td> <td>27</td> </tr> <tr> <td>Glenfield Hospital</td> <td>11</td> </tr> <tr> <td>Leicester General Hospital</td> <td>0</td> </tr> <tr> <td>Total</td> <td>38</td> </tr> </tbody> </table>	Hospital Site	Number of deaths	Leicester Royal Infirmary	27	Glenfield Hospital	11	Leicester General Hospital	0	Total	38
Hospital Site	Number of deaths												
Leicester Royal Infirmary	27												
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Total	38												
53	28.4.21	COVID-19	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following your request below:-</p> <p>I would like to request a Freedom of Information in relation to the COVID-19 deaths following the NHS England's update on the 20th April 2020 in which they provided the breakdown of age and ethnicity which is helpful to the public which, of course, can be found here: https://www.england.nhs.uk/statistics/st... However, further information is required so that the public have a right to know:</p> <p>(1) I would like to know how many people have died in your hospital from Covid-19 alone? As in, they died only due to Covid-19. I can see the figures that are published online, but these are deaths within 28 days of a positive Covid-19 test, so therefore these individuals could have died from other causes. I want to know the exact figure from 1st February 2020 until 26th March 2021 of people that have died due to Covid-19 alone and not anything else please.</p>										

			<p>As of 16:00 hours on 1 April 2021, the University Hospitals of Leicester NHS Trust had reported 1,301 patient deaths from 1 February 2020, up to 26 March 2021 where COVID-19 was documented as a direct cause of death on part 1 of the death certification process.</p> <p>(2) The percentage and number of people with 'underlying health conditions' in the overall total. Of the 1,301 reported COVID-19 patient deaths from 1 February 2020 up to 26 March 2021 where COVID-19 was documented as a direct cause of death on part 1 of the death certification process, 1,258 (96.7%) had documented underlying health conditions.</p> <p>(3) The percentage and number of those without underlying health conditions. Of the 1,301 reported COVID-19 patient deaths from 1 February 2020 up to 26 March 2021 where COVID-19 was documented as a direct cause of death on part 1 of the death certification process, 43 (3.3%) did not have any documented underlying health conditions.</p>
54	29.4.21	Clinical Decision Unit - criteria for admission	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <p>With regards to Glenfield General Hospital Clinical Decision Unit (GGH CDU) could you please tell me the inclusion and exclusion criteria or algorithm used when Health Care Professionals such as paramedics make referrals via telephone? Please find attached a document which sets out the criteria for all admissions to CDU.</p>
55	29.4.21	Dermatology	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request as set out below:</p> <p>I am analysing the treatment of dermatological conditions in the UK. Could you please answer the following two questions.</p> <p>1. How many patients were treated in last 4 months by the Dermatology department with each of the following:</p> <ul style="list-style-type: none"> • Abrocitinib • Acitretin • Alitretinoin • Azathioprine • Baricitinib • Ciclosporin • Dupilumab • Methotrexate • Mycophenolate mofetil • Pimecrolimus

			<ul style="list-style-type: none"> • Tacrolimus ointment • Upadacitinib <p>We do not hold this data centrally and to collate the information we would need to undertake a manual review of the relevant patient notes. It is estimated that this work would significantly exceed the 18 hour appropriate limit provided for under FOI. We have seen over 8,500 dermatology patients in the last four months and it is estimated that it would take 30 minutes per record. Accordingly and in reliance upon section 12 of the FOI Act, the Trust will not be progressing this section of your request any further. It may be that if you were able to refine your request, there might be information which could be provided to you within the 18-hour 'appropriate limit'.</p> <p>2. How many patients were treated in the last 4 months with phototherapy (UVB or PUVA) for:</p> <ul style="list-style-type: none"> • Atopic Dermatitis • Psoriasis • Any skin condition <p>No patients have been treated with Phototherapy at all in the last 4 months. We suspended the service in December due to the second wave and the subsequent re-deployment of nursing staff.</p>
56	29.4.21	Medication Errors	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by some elements of your FOI request. However, I am advised where information is held it is not in a readily accessible, centralised format and would require further manual review to extract, obtain and verify. It is estimated that this work would take a minimum of 18.25 hours. This excludes the additional time required to manually review all incidents to ascertain which if any related to medical errors. As this exceeds the 18-hour 'appropriate limit' provided for under the Freedom of Information Act 2000, in reliance on section 12 of that Act the Trust will not be progressing your request further. However, under the FOIA section 16 duty to advise and assist requesters, we are able to provide some information on some elements of your request, as set out below.</p> <p>General Information</p> <ol style="list-style-type: none"> 1. How many Departments per Hospital ? 2. What are the total numbers of Medication Errors per Department and Hospital (2020)? <p>Based on an electronic search of key terms on the Trust's incident reporting system (Datix), the number of medication errors for 2020 is 1753. As noted above, this is the result of an electronic keyword search only and has not been manually verified. The figure of 1753 is split between the Trust's acute hospital sites Leicester Royal Infirmary (1119), Glenfield Hospital (348), and the Leicester General Hospital (248), with the remainder occurring at non-acute community sites or satellite units.</p> <ol style="list-style-type: none"> 3. How many Wards per Departments ? 4. How many Nurses per shift per wards ? 5. What is the duration of a shift in wards? 6. How many beds per ward?

7. **On average, what is the ratio: nurse per patient, in Wards ?**
8. **What are the job titles of nurses conducting medicine: administration, inventory and monitoring?**
9. **Which title performs drug rounds/administration in Wards?**

ICT Information

1. **What are the names of IT systems and/or tools, nurses use, in Hospital Wards to view and record all information during drug administration?**- Medchart / NerveCentre, ChemoCare
2. **What is the name of the main IT Solution used in Hospital Wards, used by nurses, to record drug administration for patients?**
As above
3. **Are tasks duplicated to record this information?** There are some limited examples of duplication, e.g. Controlled Drugs recorded twice, small number of medicines with both paper and electronic records (e.g. insulin).
4. **What tools are used (paper record, mobile computing device) to conduct patient security and medicine checks when conducting drug rounds?** Drug chart – paper & electronic, ID wristband, barcode scanning for some.
 - a. **How is confirmation of medicine and patient performed?** 6Rs for medicine, Patient ID – 3 way check, wristband, name, DOB, some barcode scanning of wrist band/medication.
5. **What are the name of the Tools (paper/clipboard?), Hardware (PC) or Software solution (digital solution) used to identify correctly medicines and patients to administer medicines, in Wards?** As above
6. **Are various solutions used, separately or jointly, during tasks in administering medicines to patients ?** IT solutions as above. Additionally, smart pumps are used on paediatric ITU.
 - a. **What are the names of the solutions and organisations providers?** Medchart, Nervecentre, ChemoCare
 - b. **Describe, how these solutions are used, during tasks?** The Medicines chart is viewed on mobile devices at patient’s bedside during administration,
 - c. **Describe, when these solutions are used, during tasks?** Administration recorded using touchscreen mobile device (with scanning of patient wristband on NerveCentre).
7. **What are the name of the Tools (paper/charts?), Hardware (PC) or Software solution used to record, identify and update medicines in the Wards drug inventory?**- Paper tool, stocklists stored on JAC and used for top-ups. In ED mediwell units used to generate stock replenishment lists.
8. **What type of devices, tools or Software used by nurses to record and update drug administered to a patient?** Software as above, tools include iPads and laptops
 - a. **What are the names of these tools, devices and Software?** Tablets, laptops, mobile phones, paper on software described above
10. **What is the annual spend on Software solutions in Departments for drug administration? Explain the complete process (including tools used) in Hospital Wards to administer medicines to patients?**
 - a. **Describe: from obtaining medicines from the pharmacy, ward medicine inventory, conducting patient security checks, medicine + patient verification, calculating doses, etc)** Please refer to Leicestershire Medicines Code, Chapter 6, Administration of medicines for inpatients

(<https://secure.library.leicestershospitals.nhs.uk/PAGL/Shared%20Documents/Administration%20of%20medicines%20or%20inpatients%20LMC%20chapter%206.pdf>)

b. Alternatively, provide a Data Flow Diagram of the workflow process.

Ward – Nurse Information

- 1. How are Nurses notified of medication errors?** Verbal, bulletins, various groups, Quality & Safety boards. Datix system is used to capture errors.
- 2. When are Nurses notified of a medication error?** If they were involved then as soon as it has been identified and established who was involved, with investigation starting. Otherwise by various means – ward meetings etc. Ward managers will be identified by Datix as soon as reported on Datix.
- 3. What system(s) notify a medication error was made?** Prescribing – system may highlight warning. Normally it will be an individual staff member who will notify others that error made and then report on Datix
 - a. Is this notification immediate or delayed?** Once documented on Datix then immediate via emails to people who have been set up
 - b. If delayed notification. How much time delay?**
- 11. What tools or systems do nurses have for medicine reminders (frequency)?** Alarm clocks on MedChart. Some wards with Parkinson meds have trialled setting alarms.
 - a. How effective is this?**
- 12. What tools or systems warn Nurses of patient allergies, prior/during/after medicine rounds ?** All allergies recorded on paper/electronic chart
- 13. What tools (Calculators, PC, etc)and formulae, do nurses use, to calculate the correct medicine dose and route for:**
 - a. Weight-based / Infusions / Complex dosages?** Guidelines, IV monographs, calculators
 - b. Do nurses double-check medicine dosages?** Yes
- 14. Is a Medicine Administration Record (MAR):**
 - a. Paper or Digital?** both
 - b. Where is this stored (folder) or displayed (bedside, etc)?** Majority is electronic. Paper charts in folders
- 15. Is MAR information recorded on paper first and then manually entered in a PC (duplicate work)?** No
 - a. Do you find this effective or time consuming and prone to errors?** N/A
- 16. Where can nurses find drug information (PC, mobile device, paper) to:**
 - a. Understand what the drug is, dose, route, etc?** access to electronic information via BNF, EMC, IV monographs (Medusa) etc through any electronic device
 - b. Confirm it's the correct prescribed medicine?**
 - c. Explain to patients (PILs) ?** eBNF, PILs are on Trust Intranet or links to external PIL websites
 - d. Explain to other medical professionals (SmPC)?**
 - e. Is this information readily available (immediate access) - without needing to stop and search or ask others?** Yes on

			<p>electronic systems</p> <ol style="list-style-type: none"> 4. What limitations do Nurses have to administer the: right medicine, right dosage, right frequency, right route, to the right patient, at the right time? (a lot of manual checks/calculations, high paper usage creating duplicate tasks) 5. What challenges do nurses have which can cause a mistake (ie. interruptions, manually taking notes on paper, MAR (paper-based), illegible writing on MAR)? 6. What would Departments/Nurses like to have, in order to perform administering medicines more accurate, correct, faster and easier? 7. Can tasks in Drug Administration/rounds be simplified ? 8. If so, what tools (manual) or systems require improvement? <p>Questions 4-8 above involve opinion and do not fall within the scope of the Freedom of Information Act 2000.</p>
57	29.4.21	COVID-19	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following your request below:-</p> <p>Your trust has been listed by NHS England as one of 69 that offers long covid assessments centres. Please find the full list here: NHS England » Long COVID patients to get help at more than 60 clinics Would you be able to respond to the questions below within 20 working days as set out in the FOI act:-</p> <ol style="list-style-type: none"> 1. Does your long covid clinic assess a) respiratory and/or vascular concerns b) A + fatigue and exhaustion c) B + mental health concerns and other factors Yes, all of the above. 2. How many people has your clinic assessed between 1 December 2020 and 22 March 2021? 454 people have been assessed during the above time period. 3. How many people are on your waiting list as of the 22 March 2021? As at 22 March 2021, 1,330 people were waiting. 4. Do you accept referrals from people who were not hospitalized with coronavirus? Yes/No Yes. 5. Do you accept referrals from people who were not tested for coronavirus and therefore did not receive a positive diagnosis? Yes/No Yes. 6. How is your clinic funded: a) through government funding b) through ICS/CCG funding c) by the trust itself d) a mix of the three A mix of all three. 7. Are you able to treat all the patients that are referred to you within your current funding agreement? Yes/No No.

58	29.4.21	Drug Patient Level Contract Monitoring	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided below:-</p> <p>I am interested in obtaining the latest Drug Patient Level Contract Monitoring (DrPLCM) report for University Hospitals of Leicester NHS Trust under Freedom of Information and kindly request your help. These are the records sent monthly from every provider to NHS Improvement in a .csv format. Here is a link to the NHS specification. I would be grateful if you could send existing file(s) and nullify records that include personal data of patients, before responding.</p> <p>Please include:</p> <ul style="list-style-type: none"> • The total dataset sent to NHS Improvement for all commissioners, rather than a single CCG • All hospitals in your NHS Trust • All inpatient, outpatient, A&E and other clinic records • Jan 2019 to Dec 2020 • In .csv format <p>Please find attached information you have requested. These are split into two files because the format of the DrPLCM changed in April 2019. Due to the size of the attachments I will send it in 2 separate emails.</p>
59	30.4.21	Eating Disorders	<p>I confirm that the University Hospitals of Leicester NHS Trust does not hold information covered by your FOI request. We have been advised to redirect you to Leicester Partnership NHS Trust -FOIRequests@leicspart.nhs.uk</p> <p>In your Freedom of Information Act request, you asked for the following information:-</p> <p>1) Please state the name of your Hospital Trust University Hospitals of Leicester NHS Trust</p> <p>2) How many patients on the paediatric ward were detained under the Mental Health Act <u>with an eating disorder diagnosis</u> in the following financial years;</p> <p>a) 2017/2018 b) 2018/2019 c) 2019/2020 d) 2020/2021</p> <p>3) How many adult patients were detained on a general ward under the Mental Health Act <u>with an eating disorder diagnosis</u> in the following financial years;</p> <p>a) 2017/2018 b) 2018/2019 c) 2019/2020</p>

			d) 2020/2021
60	30.4.21	Nursing Agencies	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided below:-</p> <p>1. (a) Who is the head of procurement at University Hospitals of Leicester NHS Trust responsible for approving Nursing agency usage? Colin Bray, Senior Category Manager</p> <p>(b) Secondly, who is the temporary / flexible staffing lead responsible for the management of this service at University Hospitals of Leicester NHS Trust? Patricia Hinds, Nurse Bank Manager</p> <p>2. Please can you provide the contact number and email address in relation to both question 1 (a) and (b) ? Colin.bray@uhl-tr.nhs.uk 07960558230 Patricia.hinds@uhl-tr.nhs.uk 07811024587</p> <p>3. Have you used Off-framework nursing agency staff in the last 7 months at University Hospitals of Leicester NHS Trust? No</p> <p>4. How much was your Off-Framework agency spend for each of the following staff groups between August 2020 – March 2021 (a) RGN's (b) RCN's (c) RN's and (d) RMN (e) Specialist RN (ITU) (f) Specialist RN (A&E) ? N/A</p> <p>5. Following the same breakdown of staff groups in Question 3, how many Off-framework shifts have been unfilled between November 2020 – March 2021? N/A</p>
61	30.4.21	Quality Improvement	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following each section of your request below:-</p> <p>We would like to know, please:</p> <p>1. What the name of the department(s) is that provides improvement, service improvement, quality improvement, continuous improvement or internal consultancy services to your organisation?</p>

		<p>The Transformation Team is the corporate team within the Trust which provides / coordinates improvement activity. Service improvements are also undertaken within the specialties, Clinical Management Groups (CMGs) and corporate teams.</p> <p>2. The job title(s) for the manager or executive responsible for quality improvement work in your organisation. Director of Quality Transformation and Efficiency Improvement.</p> <p>3. The name(s) of any formal improvement methodology or approach (eg Kaizen, Lean, Model for Improvement, Virginia Mason etc) that your organisation uses for quality improvement, continuous improvement, service improvement or internal consultancy projects. If it has been internally developed, please share any external approaches it has been based on. Model for Improvement.</p> <p>4. The details of any awards or external recognition that your organisation has received for quality improvement projects / work in the last 3 years. TED Maternity Safety Video Suite – HSJ Award Shortlist.</p> <p>5. The approximate staff Full Time Equivalent (FTE) inside the team(s) identified in the answer to question 1 and the job titles of staff within those teams. Director of Quality Transformation and Efficiency Improvement – 1 WTE Senior Improvement Lead – 1.5 WTE Improvement Lead – 4 WTE</p> <p>6. The approximate staff Full Time Equivalent (FTE) outside of the team(s) identified in the answer to question 1 but with a proportion of their time formally allocated to service improvement, quality improvement, continuous improvement or internal consultancy, and the name of the department(s) or teams which these staff work in. This information is not captured and is therefore not held by the Trust.</p> <p>7. The approximate total budget that your organisation has allocated to quality improvement in each of the last 3 years (financial or calendar years - whichever is easiest). 2018/19 – information not captured and therefore not held by the Trust 2019/20 - £300k 2020/21 - £100k (due to Covid restrictions)</p> <p>8. The approximate number of staff trained in quality improvement in each of the last 3 years (financial or calendar years - whichever is easiest). 2018/19 – 30 2019/20 – 99</p>
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			2020/21 – 21 (due to Covid restrictions)																																																		
62	30.4.21	Physical And Verbal Assaults including Hate Crimes	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. I am advised by colleagues in the Corporate Medical Directorate that the Trust does not routinely report assaults under the category of “Hate Crime” as it is not required to. In order to collate a response to question 4 of your request, I am advised that the 866 incident reports in questions 2 and 3 below would need to be manually reviewed to assess which (if any) could be classed as hate crimes. I am advised that this manual retrieval and review would take up to 15 minutes per record (taking a total time of approximately 216.5 hours), and this would therefore significantly exceed the 18-hour ‘appropriate limit’ provided for under the Freedom of Information Act 2000. Under section 12 of that Act, therefore, the Trust does not propose to progress this question of your request further. It may be, however, that if you were to refine your request the Trust may be able to provide some information to you within the 18-hour ‘appropriate limit’. However, in line with the FOIA section 16 duty to advise and assist requesters, the Trust is able to provide some information in response to your request, as set out below.</p> <p>1. The name of your NHS trust University Hospitals of Leicester NHS Trust</p> <p>2. The total number of physical assaults against NHS staff from members of the public and patients that occurred during the following financial year:</p> <p>a. April 2020 - March 2021</p> <p>b. April 2019 - March 2020</p> <ul style="list-style-type: none"> • “Physical” – Assaults against staff that on investigation are adjudged not to be because of an underlying Medical Condition. • “Phys PC” – Physical – Patient Condition. These are assaults against staff that are adjudged to have some underlying medical cause that may have contributed to the assault. This is typically confusion, disorientation, delirium, hallucinogenic states and dementia. <table border="1"> <thead> <tr> <th></th> <th>2020/21</th> <th>2019/20</th> <th>2020/21</th> <th>2019/20</th> </tr> <tr> <th></th> <th>Phys PC</th> <th>Phys PC</th> <th>Physical</th> <th>Physical</th> </tr> </thead> <tbody> <tr> <td>Apr</td> <td>10</td> <td>15</td> <td>2</td> <td>7</td> </tr> <tr> <td>May</td> <td>6</td> <td>15</td> <td>0</td> <td>4</td> </tr> <tr> <td>Jun</td> <td>12</td> <td>10</td> <td>4</td> <td>3</td> </tr> <tr> <td>Jul</td> <td>19</td> <td>28</td> <td>2</td> <td>4</td> </tr> <tr> <td>Aug</td> <td>14</td> <td>20</td> <td>1</td> <td>3</td> </tr> <tr> <td>Sep</td> <td>14</td> <td>19</td> <td>2</td> <td>4</td> </tr> <tr> <td>Oct</td> <td>13</td> <td>18</td> <td>2</td> <td>3</td> </tr> <tr> <td>Nov</td> <td>13</td> <td>12</td> <td>3</td> <td>1</td> </tr> </tbody> </table>		2020/21	2019/20	2020/21	2019/20		Phys PC	Phys PC	Physical	Physical	Apr	10	15	2	7	May	6	15	0	4	Jun	12	10	4	3	Jul	19	28	2	4	Aug	14	20	1	3	Sep	14	19	2	4	Oct	13	18	2	3	Nov	13	12	3	1
	2020/21	2019/20	2020/21	2019/20																																																	
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Nov	13	12	3	1																																																	

Dec	10	24	2	3
Jan	2	18	0	5
Feb	13	14	3	1
Mar	5	16	3	3
Total	131	209	24	41

All Recorded Physical Assaults 2020/21 = 155

All Recorded Physical Assaults 2019/20 = 250

3. The total number of verbal assaults (including hate crime and all other verbal attacks) against NHS staff from members of the public and patients that occurred during the following financial year:

a. April 2020 - March 2021

b. April 2019 - March 2020

- **“Verbal”** – Assaults against staff that on investigation are adjudged not to be because of an underlying Medical Condition.
- **“Verb PC”** – Verbal – Patient Condition. These are assaults against staff that are adjudged to have some underlying medical cause that may have contributed to the assault. This is typically confusion, disorientation, delirium, hallucinogenic states and dementia.

	2020/21	2019/20	2020/21	2019/20
	Verb PC	Verb PC	Verbal	Verbal
Apr	1	3	9	26
May	0	1	9	22
Jun	4	1	24	11
Jul	1	1	6	31
Aug	0	2	16	29
Sep	3	3	19	29
Oct	2	1	15	16
Nov	0	1	15	17
Dec	1	1	10	22
Jan	0	3	4	33
Feb	1	0	13	26

			<table border="1"> <tr> <td>Mar</td> <td>0</td> <td>1</td> <td>13</td> <td>15</td> </tr> <tr> <td>Total</td> <td>13</td> <td>18</td> <td>153</td> <td>277</td> </tr> </table> <p>All Recorded Verbal Assaults 2020/21 = 166</p> <p>All Recorded Physical Assaults 2019/20 = 295</p>	Mar	0	1	13	15	Total	13	18	153	277
Mar	0	1	13	15									
Total	13	18	153	277									
			<p>4. How many reports of hate crime against NHS staff from members of the public and patients occurred during the following financial year:</p> <p>a. April 2020 - March 2021</p> <p>b. April 2019 - March 2020</p> <p>Please see response provided in the second paragraph above.</p>										
63	29.4.21	Use of Twitter account and Incident Reporting	<p><i>This request comprised Subject Access Request elements and FOI elements. To respect the individual's data protection rights, only the FOI elements and response are shown below.</i></p> <p><i>The requester was advised that the other elements of their request were being refused under section 40(1) and (2) of the Freedom of Information Act and were being progressed through the Subject Access Request route .</i></p> <ul style="list-style-type: none"> <p>details of all official UHL Twitter accounts i.e. those that are verified and approved by UHL</p> <p>The official, verified UHL account is at: https://twitter.com/Leic_hospital</p> <p>This account has the blue tick and can be quoted as UHL.</p> <p>a copy of your incident reporting policy and SOPs etc</p> <p>The Trust's Incident and Accident Reporting Policy is attached (attachment 1).</p> <p>Full details of your post requirements and qualifications required and obtained including dates</p> <p>A copy of the job description and person specification for the UHL Local Security Management Specialist post is attached (attachment 2). The current postholder fulfils the essential criteria for the post. The Trust considers that details of the current postholder's specific qualifications and date obtained constitute personal data and are exempt from disclosure in reliance on section 40(2) of the Freedom of Information Act 2000.</p> <p>Full details of your registration with any regulatory bodies you are a member of, such as the Security Industry Authority and their contact details</p> <p>The Trust considers that this information constitutes personal data, and is exempt from disclosure in reliance on section 40(2) of the Freedom of Information Act 2000.</p> 										

64	30.4.21	COVID-19	<p>I confirm that the University Hospitals of Leicester NHS Trust holds information covered by your FOI request. In your Freedom of Information Act request, you asked for the following information and the Trust's response is provided following your request below:-</p> <p>(1) Please provide the number of deaths from 01 March 2020 to 31 March 2021 across all Leicestershire hospitals each month where the only cause of death was Covid19 with no other comorbidities?</p> <p>As of 23:59 hours on 26 April 2021, the University Hospitals of Leicester NHS Trust had reported 46 deaths of patients during the period 01 March 2020 to 31 March 2021 (with no documented underlying medical conditions at the time of their death) where either:</p> <ul style="list-style-type: none"> • there was a positive COVID-19 test result within 28 days of the date of death • there was no COVID-19 positive test result within 28 days of the date of death, but where COVID-19 was documented as a direct or underlying cause of death on part 1 of the death certification process. <p>The tables below provide a breakdown per month, and the ethnicity and age at time of death.</p> <table border="1"> <thead> <tr> <th rowspan="2">Year of death</th> <th rowspan="2">Month of death</th> <th colspan="10">Ethnicity</th> <th rowspan="2">Unknown/not stated</th> <th rowspan="2">Grand Total</th> </tr> <tr> <th>ANY OTHER ASIAN BACKGROUNDS</th> <th>ANY OTHER ETHNIC GROUP</th> <th>ASIAN/ASIAN BRITISH INDIAN</th> <th>BLACK/BLACK BRITISH CARIBBEAN</th> <th>OTHER ETHNIC GROUP CHINESE</th> <th>WHITE BRITISH</th> <th>WHITE IRISH</th> <th>WHITE OTHER WHITE BACKGROUNDS</th> <th>INDIAN</th> </tr> </thead> <tbody> <tr> <td rowspan="8">2020</td> <td>Mar</td> <td>1</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>2</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>3</td> </tr> <tr> <td>Apr</td> <td>2</td> <td>0</td> <td>2</td> <td>0</td> <td>0</td> <td>5</td> <td>0</td> <td>1</td> <td>0</td> <td>3</td> <td>13</td> </tr> <tr> <td>May</td> <td>0</td> <td>0</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>2</td> <td>3</td> </tr> <tr> <td>Jun</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>1</td> </tr> <tr> <td>Jul</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>0</td> <td>1</td> <td>2</td> </tr> <tr> <td>Sep</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>1</td> </tr> <tr> <td>Nov</td> <td>0</td> <td>0</td> <td>3</td> <td>0</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>0</td> <td>1</td> <td>5</td> </tr> <tr> <td>Dec</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>1</td> </tr> <tr> <td rowspan="3">2021</td> <td>Jan</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>1</td> <td>1</td> <td>1</td> <td>0</td> <td>3</td> <td>6</td> </tr> <tr> <td>Feb</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>1</td> <td>3</td> </tr> <tr> <td>Mar</td> <td>2</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>4</td> <td>2</td> <td>8</td> </tr> <tr> <td>Grand Total</td> <td></td> <td>5</td> <td>1</td> <td>5</td> <td>1</td> <td>1</td> <td>13</td> <td>1</td> <td>2</td> <td>4</td> <td>9</td> <td>46</td> </tr> </tbody> </table>	Year of death	Month of death	Ethnicity										Unknown/not stated	Grand Total	ANY OTHER ASIAN BACKGROUNDS	ANY OTHER ETHNIC GROUP	ASIAN/ASIAN BRITISH INDIAN	BLACK/BLACK BRITISH CARIBBEAN	OTHER ETHNIC GROUP CHINESE	WHITE BRITISH	WHITE IRISH	WHITE OTHER WHITE BACKGROUNDS	INDIAN	2020	Mar	1	0	0	0	0	2	0	0	0	0	0	3	Apr	2	0	2	0	0	5	0	1	0	3	13	May	0	0	0	1	0	0	0	0	0	2	3	Jun	0	0	0	0	0	1	0	0	0	0	1	Jul	0	0	0	0	0	1	0	0	0	1	2	Sep	0	0	0	0	0	1	0	0	0	0	1	Nov	0	0	3	0	0	1	0	0	0	1	5	Dec	0	0	0	0	0	1	0	0	0	0	1	2021	Jan	0	0	0	0	0	1	1	1	0	3	6	Feb	0	1	0	0	1	0	0	0	0	1	3	Mar	2	0	0	0	0	0	0	0	4	2	8	Grand Total		5	1	5	1	1	13	1	2	4	9	46
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Count of UHL Death No.		Age at time of death				Grand Total
Year of death	Month of death	20-39	40-59	60-79	>80	
2020	Mar	0	0	2	1	3
	Apr	0	5	8	0	13
	May	0	2	1	0	3
	Jun	0	1	0	0	1
	Jul	0	1	1	0	2
	Sep	0	0	1	0	1
	Nov	0	1	3	1	5
	Dec	0	0	0	1	1
2021	Jan	0	3	1	2	6
	Feb	0	1	1	1	3
	Mar	1	4	3	0	8
Grand Total		1	18	21	6	46

(2) Please provide the total number of deaths for each month in the same period with Covid-19 and other comorbidities within 28 days of a positive PCR or Lateral Flow test?

As of 23:59 hours on 26 April 2021, the University Hospitals of Leicester NHS Trust had reported 1431 deaths of patients during the period 01 March 2020 to 31 March 2021 (with one or more documented underlying medical conditions at the time of their death) where there was a positive COVID-19 test result within 28 days of the date of death. The tables below provide a breakdown per month, and the ethnicity and age at time of death.

Count of UHL Death No.		Age at time of death					Grand Total
Year of death	Month of death	0-19	20-39	40-59	60-79	>80	
2020	Mar	0	0	1	15	18	34
	Apr	0	3	20	89	85	197
	May	0	1	7	40	72	120
	Jun	0	1	6	19	19	45
	Jul	0	0	6	12	7	25

Aug	0	0	0	4	1	5
Sep	0	0	1	5	3	9
Oct	0	0	2	17	14	33
Nov	1	2	4	63	68	138
Dec	0	0	25	72	113	210
2021 Jan	0	4	31	145	149	329
Feb	0	8	30	89	92	219
Mar	0	2	5	28	32	67
Grand Total	1	21	138	598	673	1431

The breakdown by ethnicity is provided in an attachment.

(3) Please provide the total number of deaths each month in the same period with comorbidities the cause of death was suspected to be Covid-19 but no PCR or Lateral Flow test was performed?

As of 23:59 hours on 26 April 2021, the University Hospitals of Leicester had reported 44 deaths of patients during the period 01 March 2020 to 31 March 2021 (with one or more documented underlying medical conditions at the time of their death) where there was no positive COVID-19 test result within 28 days of the date of death, where COVID-19 was part of part 1 or part 2 of the death certificate. The tables below give a breakdown per month, and the ethnicity and age at time of death.

Year of death	Month of death	Ethnicity					Unknown /not stated	Grand Total
		ANY OTHER ASIAN BACKGRO UND	ASIAN/AS IAN BRITISH INDIAN	WHITE BRITISH	#N/A	BRITISH		
2020	Mar	0	0	1	0	0	0	1
	Apr	0	1	2	0	0	0	4
	May	1	1	4	1	0	0	7
	Jun	1	0	4	1	0	0	7
	Jul	0	0	1	0	0	0	1
	Aug	0	1	1	0	0	0	2
	Sep	0	1	1	0	0	0	2
	Nov	0	0	0	1	0	0	1

	Dec	0	0	1	0	0	0	0	1
2021	Jan	0	1	4	2	0	0	0	7
	Feb	0	0	8	0	0	0	0	8
	Mar	1	0	0	0	1	1	0	3
Grand Total		3	5	27	5	1	1	2	44

Year of death	month of death	Age at time of death			Grand Total
		40-59	60-79	>80	
2020	Mar	0	0	1	1
	Apr	2	2	0	4
	May	0	2	5	7
	Jun	2	1	4	7
	Jul	0	1	0	1
	Aug	0	0	2	2
	Sep	0	0	2	2
	Nov	0	0	1	1
	Dec	0	1	0	1
2021	Jan	3	1	3	7
	Feb	2	2	4	8
	Mar	0	3	0	3
Grand Total		9	13	22	44

(4) I would also like to know the ages and ethnicity of those who died please?

The above tables provide the breakdown of information that you have requested.

