

Meeting title:	Public Trust Board	Public Trust Board paper I			
Date of the meeting:	9 February 2023				
Title:	Escalation Report: Operations and Performance Committee - Public				
Report presented by:	Mike Williams, Operations and Performance Committee, Non-Executive Director, Chair				
Report written by:	Ninakshi Patel, Corporate and Committee Services Officer				
Action – this paper is for:	Decision/Approval		Assurance	x	Update
Where this report has been discussed previously	Not applicable				

To your knowledge, does the report provide assurance or mitigate any significant risks? If yes, please detail which
Yes, The BAF Risk 2 around “failure to meet national standards for timely urgent and elective care “ which was aligned to the committee and its work plan.

Impact assessment
• N/A
Acronyms used: BAF – Board Assessment Framework OPC- Operations and Performance Committee

1. Purpose of the Report

1.1 To provide assurance to the Trust Board on the work of the Operations and Performance Committee and escalate any issues as required.

2. Recommendation

There are no items from the Operation and Performance Committee requiring Trust Board approval.

3. Summary

The Operations and Performance Committee met on 25 January 2023. The meeting was quorate and considered the following reports.

3.1 Recommended Items

3.1.1 **There are no items for recommendation to the Trust Board on 9th February 2023.**

3.2 Discussion Items

3.2.1. Briefing for Urgent and Emergency Care

The OPC Committee received the recent report on UHL performance which provided update on assurance and actions taken in relation to Urgent and Emergency Care which relates to the BAF risk 2. Ms Sarah Taylor, Deputy Chief Operating Officer summarised the impact of performance, progress within the last month and key actions taken place relating to Urgent and Emergency Care. The OPC Committee was assured the actions that have taken place to improve patient flow throughout the organisation for Urgent and Emergency Care pathways, The OPC Non-Executive Chair noted the good news on ambulance handovers and look forward to the opening of the new escalation facility.

3.2.2 West Midlands Senate Review of Cardio/Respiratory and Medicine Acute Services

The OPC Committee received an update on the West Midlands Clinical Senate and review of Cardiology/Respiratory and Medicine acute front door services. It was highlighted to the committee the progress on the short-term plans completed and the long-term plans to address the issues raised.

The OPC Non-Executive Chair was assured on the report and recommended a further detailed report with action plan in March 2023.

3.2.3 Cancer Quality and Performance Report – December

The OPC Committee was provided the latest update on cancer finalised position from November and forecasted position from December with noting the prospective performance from January 2023.

The OPC committee was provided assurance on the next steps and actions taken to mitigate the continued challenges in the delivery of key cancer performance targets.

The OPC non-executive Director noted the work behind reduced 62-day backlog and look forward to improvements in future meetings.

3.2.4 Elective Care (RTT and DM01)

The OPC committee was provided an update on further insight to the trust elective care recovery progress and highted areas of risk with summarising actions. It was noted the challenges remained substantial, but the committee was assured the good progress on reduction to those patients waiting longest for definitive treatment.

OPC Non-Executive Chair was assured on the report and noted the good improvements presented to the committee.

4. Consideration of the BAF risks in the remit of operations and performance committee

4.1 BAF Report

The OPC Committee reviewed strategic risk 2 on the BAF around failure to meet national standards for timely urgent and elective care which was aligned to the committee and its work plan. There are no matters of concern from the strategic risk or significant changes proposed to the content this month. The committee noted the updates made in the month and the progress with internal control around transactional services.

The OPC committee was assured that there were no changes proposed to the scores of this risk: Current rating is 20 (likelihood of almost certain x impact of major), Target rating is 9 and Tolerable rating 15.

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- The Chief Operating Officer noted although the challenges remain in all settings, he wanted to thank the team on delivering against the actions in particular the specificity that is shown within the reports.
- The OPC Non- Executive Director noted important points picked out today such as focused approach on urgent and emergency care, further report on update senate review in March 2023, challenged 62 days in cancer and 0 104ww by end of March 2023. He thanked the team for all the people involved in the performance today.

5. Reports for noting – the following items were received and noted, with no substantive discussion:

- Integrated Performance Report M9 2022/23

Supporting documentation

None