

Meeting title:	Public Trust Board	Public Trust Board paper H			
Date of the meeting:	11 May 2023				
Title:	Escalation Report: Operations and Performance Committee - Public				
Report presented by:	Mike Williams, Operations and Performance Committee, Non-Executive Director, Chair				
Report written by:	Ninakshi Patel, Corporate and Committee Services Officer				
Action – this paper is for:	Decision/Approval		Assurance	x	Update
Where this report has been discussed previously	Not applicable				

To your knowledge, does the report provide assurance or mitigate any significant risks? If yes, please detail which
Yes, The BAF Risk 2 around Urgent and Emergency Care, Cause: Demand overwhelms capacity and delays access to services; Event: Failure to meet national standards for timely urgent and elective care.

Impact assessment
• N/A
Acronyms used: BAF – Board Assessment Framework ESM – Emergency Speciality Medicine ICS – Integrated Care System OPC- Operations and Performance Committee UEC – Urgent and Emergency Care

1. Purpose of the Report

1.1 To provide assurance to the Trust Board on the work of the Operations and Performance Committee and escalate any issues as required.

2. Recommendation

There one item from Operation and Performance Committee requiring Trust Board approval.

3. Summary

The Operations and Performance Committee met on 26 April 2023. The meeting was quorate and considered the following reports.

3.1 Recommended Items

OPC Terms of Reference and Workplan

The Director of Corporate and Legal Affairs provided an update on the OPC Terms of Reference and Workplan. She mentioned the documents had amendments from the previous version as per discussion with the Chairman and was established as a long-standing committee.

Operation and Performance Committee Terms of Reference and Workplan are endorsed and recommended for Trust Board approval. A standalone report is included on the 11.05.23 Trust Board agenda accordingly

3.2 Discussion Items

3.2.1 Briefing for Urgent and Emergency Care

The Committee received a summary on UHL performance which provided update on assurance and actions taken in relation to Urgent and Emergency Care which relates to the BAF risk 2. The Chief Operating Officer highlighted that although length of stay activity had increased, the Trust had done 1.2 days better than national for emergency activity. The Committee was assured on the actions that had taken place to improve patient flow for patients on urgent and emergency care pathways.

The OPC Non-Executive Director Chair noted the UEC position and look forward to improvement projects set out within the UEC action plan.

3.2.2 Cancer Quality and Performance Report

Mr M Archer, Associate Director of Operations – Cancer provided detail on the latest cancer finalised position for February 2023 and the forecasted position for March 2023 and perspective performance for April 2023. Mr L Walker, Clinical Director of ESM, joined the Committee to present a deep-dive report on Skin.

Although the industrial action and the second phase of industrial action dates after Easter had an impact on cancer performance metrics, he highlighted a few key achievements such as in February 2023 it saw improvements nationally of the 14-day Breast Symptomatic and the reduced 104-day and 62-day backlog measures. Whilst there was a reduced overall waiting list, there was sustained improvements within urology and colorectal. The Trust remained committed to collaborating with the ICS to improve its position by ensuring robust governance, patient pathways and capacity.

The Committee acknowledged the continued challenges on the delivery of key cancer performance targets and noted the actions taken.

3.2.3 Elective Care (RTT and DM01)

Ms S Favier, Deputy Chief Operating Officer, assured the committee on the latest RTT performance update which detailed the key actions being taken to recover the position. Despite significant challenges, progress was made to reduce the number of patients waiting the longest for definitive treatment. The Trust remained on track to achieve zero 78 week waits by July 2023 as per the submitted trajectory to NHS England. Director of Planned Care LLR, provided a summary on the Elective Diagnostic Performance. She noted there had been an overall 15 % reduction within waiting lists by the end of March 2023. She also briefed the Committee on the East Midlands Elective Centre Development with phase one commencing end of May.

OPC Non-Executive Chair noted the position on elective care and recognised the significant improvement that has been made across the piece. He added thanks to everyone involved and wish them well in achieving their future targets.

3.2.4 West Midlands Senate Review of Cardio/Respiratory and Medicine Acute Services

The OPC Non-Executive director chair deferred this item to May's OPC.

4. Consideration of the BAF risks in the remit of Operations and Performance Committee

4.1 BAF Report

The committee reviewed strategic risk 2 on the BAF around failure to meet national standards for timely urgent and elective care which was aligned to the committee and its work plan. The committee noted the updates made in the month in red text and there are no matters of concern from the strategic risk or significant changes proposed to the content this month. There were no changes proposed to the score of this risk: Current rating is 20 (likelihood of almost certain x impact of major), Target rating is 9 and Tolerable rating is 15

5. AOB None.

6. Reports for noting – the following items were received and noted, with no substantive discussion:

- Integrated Performance Report M12 2022/23

Supporting documentation

None