

Patient Representatives including Service Managers (PRiSM)

*Presented by:
Caroline Sissling, Service Manager/PRiSM Chair
Renal & Transplant
Rod Lee, PRiSM Patient Representative*

One team shared values



PRiSM's Purpose

Participation of patients in service planning, improvement initiatives and decision-making relating to the Leicester Kidney Network.

- Enabled by monthly meetings on MS Teams, underpinned by Terms of Reference
 - Representation from four counties, across the three Renal Replacement Therapies

One team shared values



PRiSM Membership

	Unit Dialysis (Dialysis delivered in Units)	Home Therapies (Dialysis self-administered in Patients' Homes)	Kidney Transplantation
LLR	Hansa Solanki		Margaret Ince Bharat Patel Avril Patel
Lincolnshire	Rod Lee		Rod Lee
Northamptonshire			Suzanne Sharp
Peterborough	Keith Simpson Alex Gibbs	Mike Cham	Jennie Anderson Locksley Parker
Kidney Care UK	Sandy Lines, Patient Advocate		
Renal & Transplant UHL Management Team	Caroline Sissling, Service Manager Suzi Glover, Deputy Head of Nursing for Dialysis Jorge Jesus-Silva, Consultant Nephrologist/Head of Service for Nephrology		

One team shared values



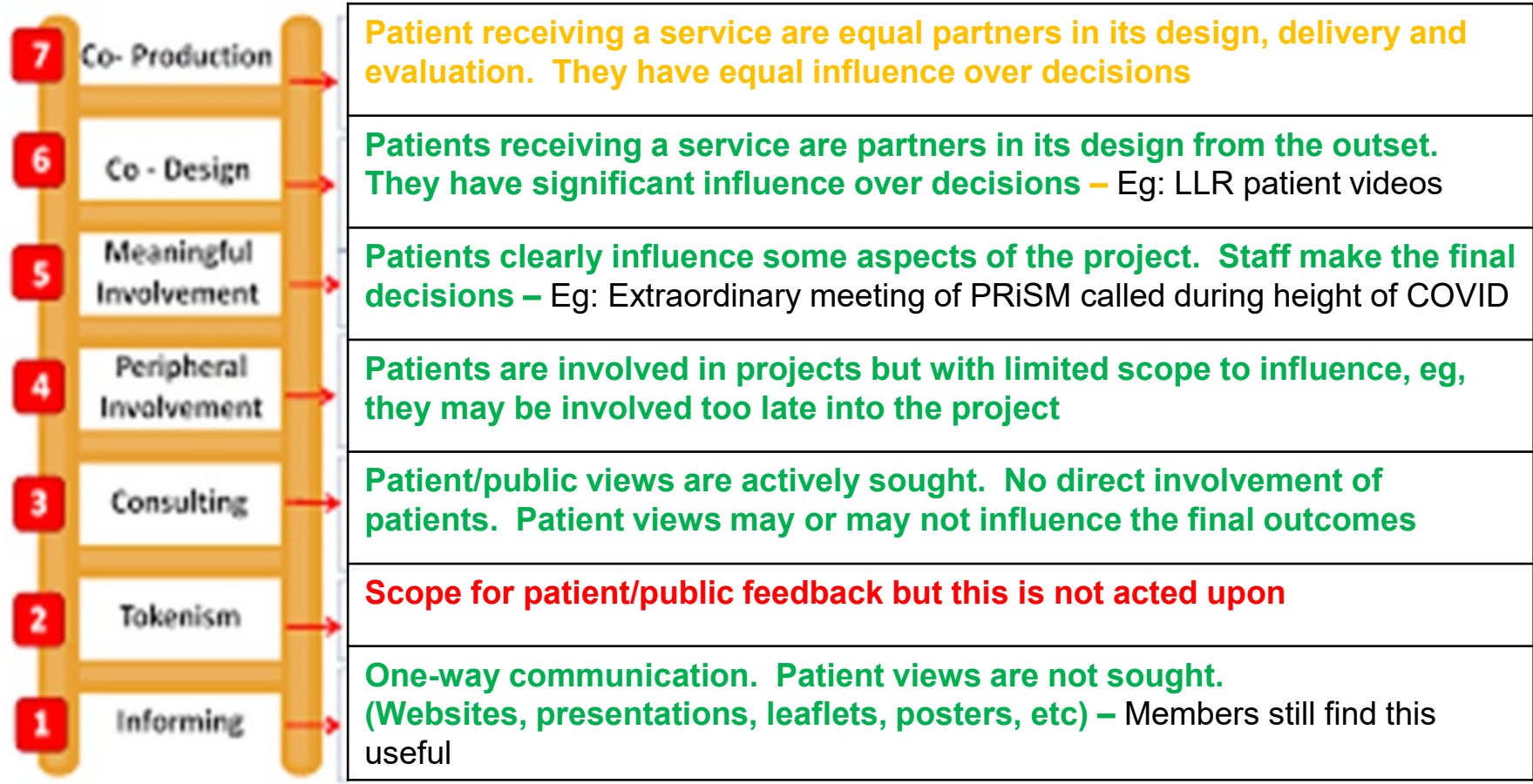
Caring at its best

Ladder of Engagement – PRiSMs' Progress

Red – has its place but not used within PRiSM

Amber – getting there

Green - achieved



One team shared values



Impact/Benefits

- Educational Videos for Patients
- Pharmacy Medical Cards
- Tenders for new Dialysis Units, eg, Genesis Park and Peterborough
- Two seats on Renal Board
- Renal Day Case Task & Finish Group
- Sharing of information by Patient Representatives
- Ongoing opportunity to get patient perspective in service planning processes
- Strong sense of engagement and contribution for Patient Representatives

One team shared values



Members' Feedback

- *"I have had a transplant 9yrs this August and having a group like PRISM available would have of great benefit for me. I had end stage renal failure, all the new steps I had to negotiate in the lead up to the transplant new territory and terminology would have been less stressful with support from this group and also support the renal consultant. I believe the patient involved with the PRISM group is of added benefit for transplant, dialysis and work up for renal and as most group members are local to most areas someone to talk with for added support".*

"I have experienced how Prism has given both staff and patients a sounding board for issues/concerns that they may wish raised with Leicester UHL eg car allowance for patients who drive in for dialysis"

- *"From a clinical perspective, PRISM was helpful when balancing decisions during the height of COVID"*

One team shared values



Feedback from the LLR Integrated CKD Programme Team

“This group is incredible and adds massive of value to the service. ... I cannot thank the patients involved enough for the dedication, time and effort to help us shape our services and the way we provide care. ... it is fantastic to have the opportunity to work with PRISM so we can work together as equal partners and impact more lives for the better. The patients' voice needs to be at the centre of what we do and this is an incredible example: tangible and actually happening. It's a huge thanks too for the renal leadership team for making PRISM possible”

One team shared values



Future Ambition

- PRiSM representation on all relevant Renal workstreams at the outset
- Spread and adoption of PRiSM to:
 - services within UHL (easier for those managing Long Term Conditions)
 - Renal Networks within the UK

One team shared values



Rod Lee

Experience of PRiSM

One team shared values

