

Cover report to the Trust Board meeting to be held on 3 February 2022

Trust Board paper F1	
Report Title:	Operations and Performance Committee (OPC) – Committee Chair’s Report
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Reporting Committee:	Operations and Performance Committee (OPC)
Chaired by:	Mr M Williams – OPC Chair and Non-Executive Director
Lead Executive Director(s):	Ms D Mitchell – Acting Chief Operating Officer
Date of last meeting:	26 January 2022

Summary of key public matters considered:

This report provides a summary of the following key public issues considered at the Operations and Performance Committee virtual meeting held on 26 January 2022: - *(involving Mr M Williams – OPC Chair and Non-Executive Director, Mr A Hayes, Adviser to the Trust, Ms D Mitchell, Acting Chief Operating Officer, Ms E Meldrum, Acting Chief Nurse, Mr A Furlong, Medical Director, Mr J Mc Donald, Trust Board Chair, and Mr R Mitchell, Chief Executive.*

As the meeting was inquorate the reports were recommend for noting.

- **Performance Briefing: Urgent and Emergency Care**

The Committee received an update on the performance of Urgent and Emergency Care. It was noted that the number of attendance and the conversion rate was lower in December 2021 than December 2019 (pre pandemic). Performance had improved and national ranking for the month showed UHL as 78th out of 113. This was an improvement from November 2021 when the Trust ranked at 94th of 113.

The time patients were waiting on ambulances at the Emergency Department was discussed. It was noted that 24.6% of ambulance handovers had waited over an hour. The national standards for patient care were adhered to and the weekly harm reviews had not identified any major harm. The waiting times within the Emergency Department were noted. The length of wait was largely determined by the flow of patients within the hospital and the difficulties in discharging patients who were fit to leave.

The Chief Executive highlighted immediate action to improve performance and noted the need to start planning for next winter and work with system partners to improve urgent and emergency care.

- **Quality and Performance Cancer Report**

The Committee considered a report on the performance for cancer care noting that performance had been impacted by the covid-19 pandemic.

The Trust had achieved one standard in November 2021 and was forecasting to achieve three standards in December 2021. Performance for all standards was challenged as the demand and conversion rate had increased whilst there was a backlog for diagnostic services and capacity constraints. In addition there workforce issues particularly for ENT and breast care. It was reported that activity was stable but performance was deteriorating given the increase in referrals.

The Committee discussed the deterioration in performance for breast care noting the issues and remedial action plan. It was anticipated that it would take a few months to recover the position.

- **Performance Update – Elective and Diagnostics**

The Committee considered a report on elective inpatient and day case (admitted) and outpatient (non-admitted) pathways, recovery of elective services, validation of waiting lists and diagnostic services.

The Acting Chief Operating Officer reported that 1,783 patients had waited over 104 weeks. A recovery plan to treat these patients and those who would breach the 104ww standard by 31 March 2022 had

been developed. The plan was to reduce the number of patients waiting over 104ww to zero by the end of March 2022. The plan identified 5,183 patients to be treated between November 2021 and March 2022 and at the time of the meeting this number had reduced to around 3,500 patients.

It was noted that validation of the waiting lists was in progress, to date 41% of the waiting list had been validated and the plan was to complete the exercise at the end of March 2022. Elective Recovery Funding had enabled schemes to address the long waits. It was reported that ENT was challenged with respect to capacity and that this had been a problem prior to the pandemic and for other trusts. There were regional discussions about the workforce issues for ENT.

- **Any Other Business**

There was no other business.

The following reports were noted: -

- OPC terms of reference
- Integrated Performance Report M9 2021/22

Matters requiring Trust Board consideration and/or approval:

Recommendations for approval:

- None

Items highlighted to the Trust Board for information:

The following issue was highlighted to Board members ***for information only.***

- None

Matters referred to other Committees:

None.

Date of Next Virtual PCC Meeting:

Wednesday 23 February 2022 at 11.30am via MS Teams