

Chairman's Note

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Trust Board paper C

Dear Board Member,

KEY CONSIDERATIONS

Since we last met the key things on my mind have been:

The performance and associated challenges within the Emergency Department and the issues related to this elsewhere in the Trust continue to remain amongst the forefront of my concerns. The executive team has considered the learning from our experiences within the Department and the remainder of the Trust over the first two weeks in September. A key insight here has been the realisation that this is in fact a whole hospital issue. Whilst the national 95% target can in one sense be viewed as a proxy measure for patient safety, we must continue our focus on achieving better outcomes in terms of the patient journey through (and beyond) the Emergency Department by asking the question – how can we improve the quality and efficiency of our emergency services to the public?

As Board colleagues will be aware, our Agenda last month featured a draft paper on the development of an accountable care system across the LLR region. I suggested then that we would discuss this item at a subsequent Board Thinking Day. Because no decisions are formally required by the Board at this point and because it seems to me that a concerted programme of engagement (as opposed to any formal consultation process) by all health and social care organisations is necessary with local communities and groups, I have decided to defer any further consideration of this issue for the time being.

In terms of the Trust Board and associated issues, I have to report that NHS Improvement has now advertised for a Non-Executive Director role and seeking applications from those with a clinical background. In addition there will be an invitation to apply for an Associate Non-Executive Director role as part of our longer term succession planning arrangements.

Since the last Board meeting I have had the pleasure of attending our annual staff awards at the Caring At Its Best event, our Annual Public Meeting with all the stalls organised by various internal and external stakeholders, and the annual Leadership Event. All of them underline the central and obvious point that the NHS is about people – those we serve and those who provide that service.

I look forward to seeing you at our forthcoming board meeting on 5 October 2017.

Regards,

Karamjit Singh

Chairman, University Hospitals of Leicester NHS Trust